



THE M.A.D. ULAANBAATAR MANUAL

SETTLING IN ULAANBAATAR

A FREE RESOURCE FOR M.A.D. RESIDENTIAL TENANTS

TABLE OF CONTENT

WELCOME TO ULAANBAATAR	8
MAP OF ULAANBAATAR CITY CENTRE WITH KEY LOCATIONS	9
ABOUT M.A.D. INVESTMENT SOLUTIONS	11
THE M.A.D. DIFFERENCE	11
M.A.D. STANDS FOR "MAKE A DIFFERENCE"	12
Real Estate by M.A.D.	12
M.A.D. SERVICES FEES	13
ULAANBAATAR HOUSING SITUATION	14
ULAANBAATAR RESIDENTIAL AREAS	15
THE CITY CENTER AREA	16
THE EMBASSY AREA	17
THE STADIUM AREA	18
THE ZAISAN AREA	19
M.A.D. SERVICED APARTMENTS	20
OUR SERVICED APARTMENTS	20
M.A.D. SERVICED APARTMENTS - PRICES	21
OUR SERVICES	21
ABOUT MONGOLIA	22
САЙН БАЙНА УУ? - WELCOME TO MONGOLIA...	22
CURRENCY	23
POSTAL SERVICES	24
Ordering from the Internet	24
DESTINATION SERVICE PROVIDERS / RELOCATIONS	25
M.A.D. Investment Solutions	25
Crown Relocation - Mongolia	25
TRAVELING AROUND MONGOLIA	26
Air Travel	26
Train Travel	26
Recommended Tour Companies	27
MONGOLIAN HOLIDAYS AND FESTIVALS	28
Tsagaan Sar (Lunar new year)	28
Nadaam Festival (The Manly Games)	28
The Eagle Festival	28
The Khusvgul Ice Festival	28
ABOUT ULAANBAATAR	29
STAYING SAFE IN ULAANBAATAR	29
Rules and Precautions to stay Safe	30
GETTING AROUND ULAANBAATAR	32
Taxis	32
Public Transportation	32
Driving	33
Renting a Car	33
STAYING HEALTHY	34
Pharmacies	34
Vaccinations and preventative healthcare	34
Emergency Healthcare	34
List of Medical Facilities in Ulaanbaatar	35
Fitness Centers	37
Pollution	37

BANKING	38
Khan Bank Diplomatic Office	38
Credit Cards	39
OWNING A PET	40
Getting Your Pet Here	40
Pet Stores	40
Veterinarians	40
Pet Boarding and Training	40
GETTING LEGAL ADVICE	41
HOTELS	42
RESTAURANTS	49
Rosewood Cafe and Restaurant - Embassy Street Location	49
Rosewood Cafe and Restaurant - Seoul Street Location	49
Monet and the Sky Lounge	49
Hazara Indian Restaurant	50
Le Bistro Français	50
Veranda	50
Delhi DarBar Indian Restaurant	50
BD's Mongolian Barbeque	50
Yu Li Lai	50
Modern Nomads	50
Joe's Corner	50
The Granville Irish Pub	51
The Grand Khaan Irish Pub	51
Millies Restaurant	51
Triskel Restaurant	51
Seoul Restaurant	51
Guantanamo	51
Sakura Japanese Restaurant	51
KFC	51
Round Table Pizza	52
DINING OUT TIPS	52
Tipping	52
Making Reservations	52
Take-Out and Delivery	52
CAFES	52
Sachem Cafe	52
Café Amsterdam	52
Micheles French Bakery / La Boulange	52
The Stupa Café	53
Luna Blanca Café	53
Adesso	53
Ti Amo	53
Turning Point	53
The Coffee Bean & Tea Leaf	53
SHOPPING	54
Nomin at the State Department Store	54
Sky Shopping Centre	54
Mercury Market	55
Goodprice American Shops	55
Inter-Nom Bookstore	55
Narantuul Market (Black Market)	55
The Ulaanbaatar Delguur	55
The Extra Shop in the Brauhaus	55
Max Mall at the Ramada	55
Metro Mall	56

Central Tower	56
BSB	56
Michelle Expo	56
ENTERTAINMENT	57
Urgoo 1 Movie Theatre	57
Urgoo 2 Movie Theatre	57
Tengis Movie Theatre	57
Mongolian State Circus	58
State Academic Drama Theatre	58
State Opera & Ballet Theatre	58
The State Philharmonic Hall	58
The Mongolian Arts Council	58
The Sky Resort	58
The Bowling Alley	58
MUSEUMS	59
The Zanabazar Museum	59
The National History Museum	59
The Natural History Museum	59
Mongolian Military Museum	60
The Chojjin Lama Museum	60
International Intellectual Museum / Toy museum	60
The Bogd Khan Winter Palace	60
Gandan Monastery	60
ART GALLERIES	61
Tsagaandarium Art Gallery & Museum	61
Xanadu Art Gallery	61
Badamkhand Museum of Art	61
Red Ger Art Gallery	61
Art Gallery of the Union of Mongolian Artists	61
Asian Art Antique Gallery	61
LIST OF EMBASSIES ESTABLISHED IN ULAANBAATAR	62
Australian Consulate in Ulaanbaatar, Mongolia	62
Austrian Consulate in Ulaanbaatar, Mongolia	62
Bulgarian Embassy in Ulaanbaatar, Mongolia	62
Canadian Embassy in Ulaanbaatar, Mongolia	62
Chinese Embassy in Ulaanbaatar, Mongolia	63
Cuban Embassy in Ulaanbaatar, Mongolia	63
Czech Embassy in Ulaanbaatar, Mongolia	63
Royal Danish Consulate General in Ulaanbaatar, Mongolia	63
Finnish Honorary Consulate in Ulaanbaatar, Mongolia	63
French Embassy in Ulaanbaatar, Mongolia	63
French Consular Section of the Embassy in Ulaanbaatar, Mongolia	64
German Embassy in Ulaanbaatar, Mongolia	64
Indian Embassy in Ulaanbaatar, Mongolia	64
Japanese Embassy in Ulaanbaatar, Mongolia	64
Republic of Korea Embassy in Ulaanbaatar, Mongolia	64
Kazakhstan Embassy in Ulaanbaatar, Mongolia	64
Embassy of the Lao PDR in Ulaanbaatar	64
Royal Norwegian Consulate-General in Ulaanbaatar, Mongolia	65
Russian Embassy in Ulaanbaatar, Mongolia	65
Slovak Consulate in Ulaanbaatar, Mongolia	65
Swiss Consulate in Ulaanbaatar, Mongolia	65
Swedish Honorary Consulate in Ulaanbaatar, Mongolia	65
Taipei Trade and Economic Representative Office in Ulaanbaatar, Mongolia	65
Turkish Embassy in Ulaanbaatar, Mongolia	65
Ukrainian Consulate in Ulaanbaatar, Mongolia	66

U.S. Embassy in Ulaanbaatar, Mongolia	66
Vietnamese Embassy in Ulaanbaatar, Mongolia	66
SETTLING IN-----	67
MOBILE PHONES	67
INTERNET	67
Digicom	68
Citinet	68
Ulusnet	68
Mobinet	68
Skymedia	68
Univision	69
MEDIA	70
The Sansar CATV	70
The Supervision cable	70
Sky Media Cable	70
EDUCATION AND SCHOOLING	71
Elite School	71
The American International School of Ulaanbaatar	72
The International School of Ulaanbaatar	72
The English School of Mongolia	72
The British School of Ulaanbaatar	72
USEFUL SERVICES	74
Laundry & Dry Cleaning	74
Cleaning Services	74
Babysitting	74
Translation	74
Hairdressers	74
MONGOLIAN LANGUAGE STUDY	75
Bridge School	75
The Friends School	75
Mostaert Center	75
The National University of Mongolia.	75
Santis Language Center	75
Lonely Planet Mongolian Phrasebook	76
NAVIGATING THE CITY'S STRETCHED INFRASTRUCTURE	77
Water and Power Cuts	77
Loss of Hot Water	77
Traffic Jams	77
Trash	77
VISA INFORMATION	78
Mongolian Business Visa – Type B (30, 60 or 90 Days)	78
Mongolian Work Visa – Type HG (length as needed, max 1 year)	78
Registering with the Immigration Office	79
Mongolian Spouse or Resident's Visa, Type H (1 year)	79
Tourist Visa, Type J	79
Countries which are exempt of tourist visa requirements:	79
Registering with the Immigration Office	79
PLACES OF WORSHIP	81
Russian Orthodox	81
The Roman Catholic Church	81
The Protestant Church in Mongolia	82
Mormon (The Church of Jesus Christ of the Latter Day Saints)	82
Muslim	82
Shamanism	82
Buddhist	82
COMMUNITY ACTIVITIES	84

The Steppe Inn at the British Embassy	84
Facebook - Expats in Mongolia	84
International Women's Association of Mongolia - IWAM	84
InterNations Events	84
L'Alliance Francaise de Mongolie	85
Hash House Harriers	85
Expat Night at the Sky Lounge	85
UB Underground Dinner Club	85
USEFUL TELEPHONE NUMBERS	86
WORKING IN MONGOLIA	87
DO'S AND DON'TS - ADAPTING TO A NOMADIC CULTURE	88
General Cultural Etiquette	88
Ger Etiquette	88
HOW TO PAY UTILITIES-----	90
HOW TO PAY ALL UTILITIES LINKED TO YOUR ULAANBAATAR PROPERTY	90
INTERNET PAYMENTS	90
WATER, HEATING, ELECTRICITY PAYMENTS	90
BUILDING / GROUNDS MAINTENANCE PAYMENTS	90
TELEPHONE & TV PAYMENTS	91
LIVING IN ULAANBAATAR - PERSPECTIVE FROM A NEW EXPAT-----	92
M.A.D. TV -----	94
The Mongolian Tango	94
The Gobi Growth Trail	94
UB City Centre	95
UB Rising - An Exploration of Contemporary Ulaanbaatar	95
A Cashmere Story	96
What now UB? An In-Depth Look at the Current State of Mongolia's Infrastructure	96
The Mongolian Real Estate Market	97
Ulaanbaatar Expats Speak	97
M.A.D.'S MONGOLIA ESSENTIAL ONLINE RESOURCES -----	98
M.A.D.'S MONGOLIA 2012 CONSUMER PRICE INDEX-----	99
MONGOLIAN LEXICON-----	106
Basics	106
Problems	106
Time	106
Clock time	107
Duration	107
Days	107
Months	107
Colors	107
At the bank	107
At the restaurant	107
Shopping	107
On the telephone	108
Driving	108
Authority	108
Direction	108
In a Taxi	109
Lodging	109
Numbers	109

M.A.D. DISCLAIMER

Please note that the information contained in this Welcome Kit is accurate at the date of release (1st of February 2013) to the best of our knowledge but is subject to change at any time without prior notice. We update the guide once a year and things change quickly in Ulaanbaatar, as such we only include those established businesses that have been around for a few years and are likely to stick around for a while longer. For a more up-to-date and comprehensive directory, please visit our online corporate directory: <http://www.mad-mongolia.com/category/ulaanbaatar-city-guide/>

This Welcome Kit is a free-of-charge resource distributed to residential tenants of M.A.D. Investment Solutions prior to their arrival in Mongolia. It is meant as a pre-arrival basic guide as a support to other resources for our clients only. It is not meant to be a complete guide of all things Mongolian nor is it meant to be an authoritative source on restaurants and things to do in Mongolia. We cannot include everything and the fun of Mongolia is in discovering the best places and hidden gems all by yourselves.

The reviews and opinions contained in this guide are those of expats working with M.A.D. Investment Solutions and do not necessarily represent the views and opinions of M.A.D. Investment Solutions.

We welcome any additions, suggestions, corrections, or any other observations to make this Welcome Kit more helpful to future tenants but we don't promise to include them all.

Happy reading and Welcome to Mongolia.

I. WELCOME TO ULAANBAATAR

Welcome to Ulaanbaatar!

We would very much like to take this opportunity to welcome you officially to what is often referred to as the “coldest capital” in the world. Beyond that scary nickname, UB (as you will get to calling it) is also the capital of one of the fastest growing countries in the world and is certainly one of the most exciting and happening places to be at the moment.

The name “Ulaanbaatar” is by itself already excitingly exotic. It carries the same mental connotations as Timbuktu, Casablanca, Xanadu or Lhasa - as the names slip off the tongue, their sounds echo visions of mystical far away places that kids dream of as being tantalisingly close to the edge of the world where everything is so stunningly different that it might as well be on a different planet.

With international travel getting easier and the mining boom gripping the country, Ulaanbaatar is solidly set on course to becoming yet another large metropolis capital, stuck with the trappings of a consumerist society seeking the essential elements of modern wealth. But if you take the time to look beyond the glittering skyscrapers, the real soul and the heartbeat of the city can still be felt, and it still uniquely Mongolian. Uniquely nomadic. Uniquely resolute. Uniquely independent.

The city is undergoing considerable changes, both visible ones such as a changing skyline but more importantly it is the changes in the attitude of the people, in the goods you can find on the markets and in the dynamics of the city that are transporting Ulaanbaatar to its next stage. The changes that Ulaanbaatar has seen in the past 20 years have been staggering. Life is getting increasingly easy and comfortable for expats but we still nostalgically look towards a recent past when life in UB was possibly more exciting and less complex. UB is a city in flux, it is transitioning between a Soviet “state-sponsored” system to one of free markets and deregulations. Such periods of rapid transitions means that not all will work as you would like it or rather as you would expect it so take it in stride and enjoy the ride.

Living in Ulaanbaatar brings about its own unique set of challenges, common to other fast emerging markets. The city is struggling to cope with the increasing population and material wealth of its citizens, which is gradually leading to a collapse of the infrastructure. This is acutely visible with the terrible traffic situation in the city centre as well as within the apartments and houses of the capital. Hot water and adequate heating in winter are no longer a given with the power stations already working at maximum capacity. Power cuts are becoming increasingly common and now tend to last for longer periods of time. We also see poor reliability with internet service providers and TV cable companies suffering from increasing black-outs and stretched networks that can't always be serviced adequately.

Those strains on infrastructure and public services, can also be found in the private sector. It is incredibly difficult to source plumbers, electricians, technicians and so forth. Furthermore, it is often difficult to find common place items on the markets of Ulaanbaatar. Please remember while you are in Ulaanbaatar that it is a developing city and will offer challenges you would not necessarily face in your home countries and thus we urge you to be patient and understanding of your service providers who are often doing the best they can in an otherwise difficult environment.

It is important while in Ulaanbaatar to remain socially active. There is a small close-knit expat community in addition to a truly welcoming Mongolian community. Ulaanbaatar is not lacking in a wide range of social activities, ranging from dog walking clubs to expat drinks evenings and book reading clubs. It is easy to meet people and we have found the city to be welcoming and open to all who make the effort to step out of their cocoons to discover the real Ulaanbaatar. Finding anything unusual in the city is often akin to a game of treasure hunting with hidden cozy cafes with delicious home made cookies, the one shop that has a small and treasured pile of avocados or that one restaurant in the city that offers that much-missed dish from home. Most important of all, get out of the city at every opportunity to discover the endless steppes, the gigantic sand dunes, the infinite lakes and the vast forests of this fabulous country.

In Ulaanbaatar, like in any city (particularly those in such early stages of economic development), it is vital that you are aware of your environment and apply basic rules of personal safety. Watch out when you walk at night for drunks or groups of young guys that may look aggressive, keep wallets and other valuables in a safe place, don't drink and drive and most importantly behave with caution when in nightclubs or bars. Ulaanbaatar is not a particularly dangerous city but there have been cases of attacks on foreigners so limit ostentations displays of wealth or excessively obnoxious behaviour whenever possible. If you have a Mongolian wife or girlfriend, be aware that it is increasingly common to hear verbal insults thrown at you in the streets. We recommend that you behave in Ulaanbaatar as you would in a predominantly Muslim country where being drunk in the streets or public displays of affection are frowned upon. It is always better to be safe rather than sorry. Register your stay with your embassy, get a good medical insurance and step out of your comfort zone to discover the true nature of Mongolia, one of the most unique and possibly the last remaining truly untouched country in the world.

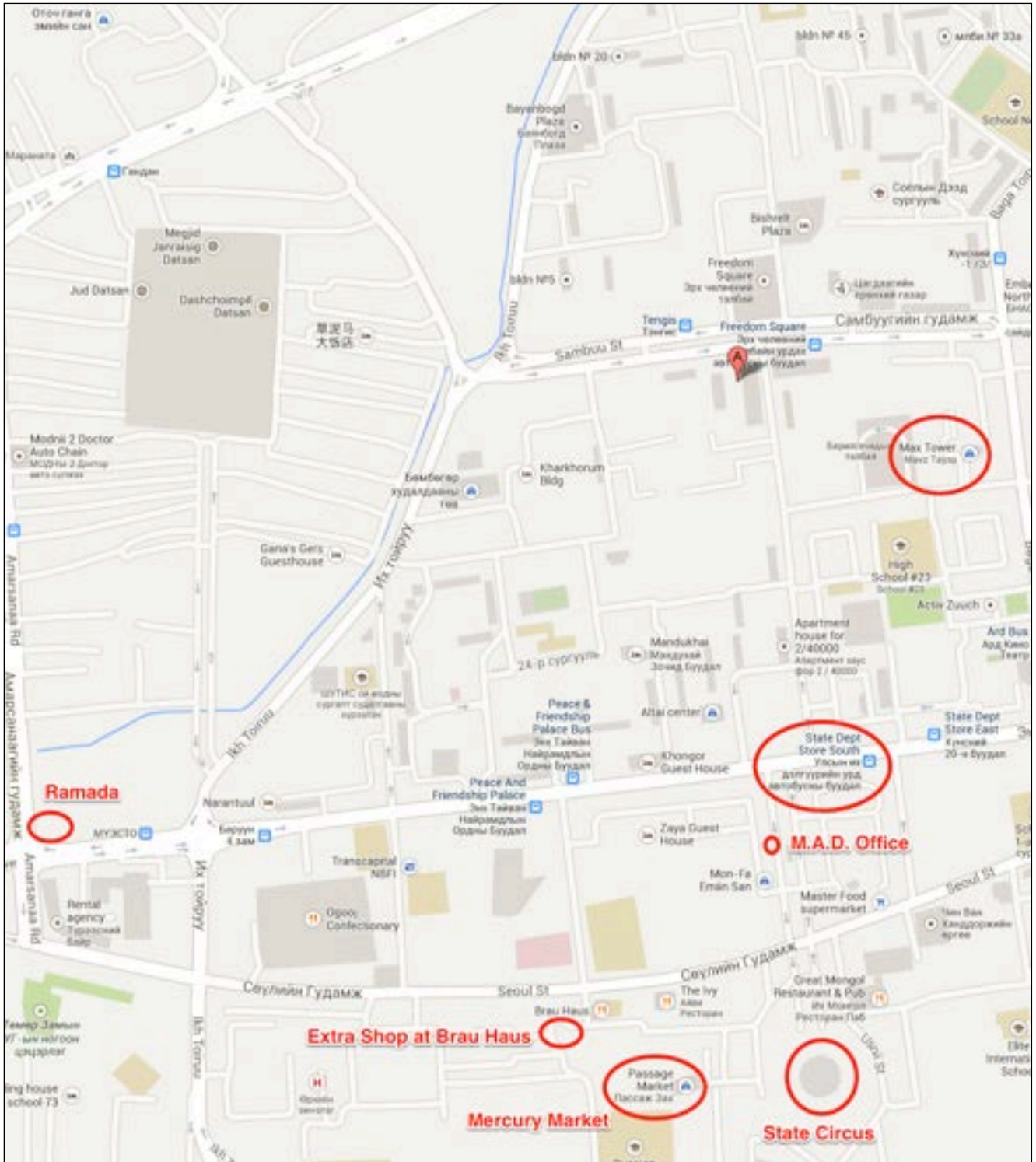
This little guide has been put in place to answer your most basic and immediate questions. It is by no means complete or entirely up to date as things change on a daily basis, but we feel that it contains enough information to get you started with your new life in UB. In the guide you will find a small directory of what we consider to be the essential places that a new expat should know, a few phone numbers, some do's and don'ts as well as macro information about Mongolia and Ulaanbaatar.

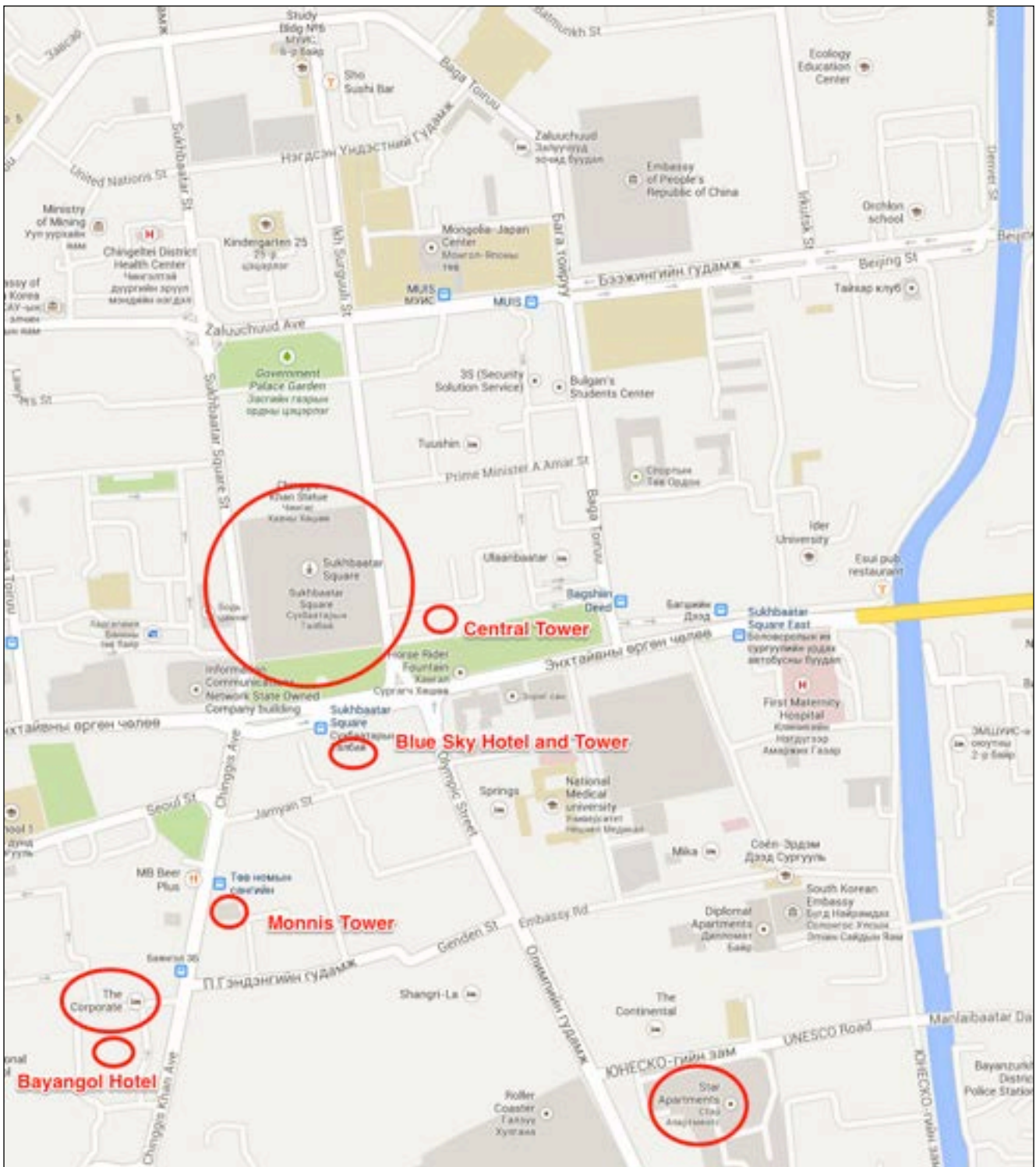
We are of course in the office most of the time and we are more than happy to answer any questions that you might have about your new apartment or the city. If the office is closed, please feel free to email or call us (if you have a serious emergency that is, as we also try to enjoy some occasional time off). In the mean time, and on behalf of all our team, allow me to welcome you to your new apartment. I hope you enjoy both the apartment and your stay in the city that we now call home. We urge you to explore all of its exciting facets as it is truly worth the effort.

With our warmest regards,

The M.A.D. Investment Solutions team in Ulaanbaatar,

II. MAP OF ULAANBAATAR CITY CENTRE WITH KEY LOCATIONS





III. ABOUT M.A.D. INVESTMENT SOLUTIONS



M.A.D. is a boutique real estate investment firm with its boots firmly on the ground in Ulaanbaatar, it provides a wide range of investment and management services focused exclusively on adding real value to Mongolia's existing Real Estate opportunities.

After 7 years of working in the Mongolian Real Estate industry, we are not only able to provide our clients with unparalleled market knowledge and expertise but most important of all we take a different approach to our investments products; we get excited by the smaller niche investment opportunities that provide both long term value and sustainable revenues over the larger run-of-the-mill mega-projects so common in emerging markets.

Furthermore, we have been personally investing in Ulaanbaatar for over a decade and today we place that unique set of experiences and skills to the benefit of our clients and investors. We have seen every scam and pitfall in the market and have grown a fine instinct towards feeling which opportunities could function in such a small and complicated market.

We base our working ethos on the values of transparency and accountability as well as our unbiased approach to advising our clients on what we truly believe are the best routes to follow in order to both achieve sustainable growth and maintain a solid exit strategy regardless of the prevalent economic climate.

Beyond our own expertise, we are all madly passionate about the macro potential for Mongolia, we constantly take a real stake in the city as well as the country and engage with the local businesses and community on a daily basis in order to remain well informed and obtain first-hand access to the best opportunities.

1. THE M.A.D. DIFFERENCE

We believe in providing our clients with complete peace of mind when it comes to their investments in Mongolia, we understand that it is a leap of faith to invest in a frontier market with little reliable information, far away from your base of operations with complicated communications and a challenging legal environment.

We have thus tailored our turn-key services to meet your every need while putting you at ease that your capital is as well invested as we know-how.

We not only provide our clients with all the required solutions for their investments, starting with their education about the market, than the sourcing and origination of a suitable product, followed by adding value, usually through renovations and finally managing the investments over the long-term but we also provide our opinions and advise on other sectors of the industry to allow our clients to better diversify their investments.

Having further lived and worked in Mongolia for an average of 9 years, we benefit from an incredibly diverse network of relationships that we often place at the disposal of our clients.

2. M.A.D. STANDS FOR "MAKE A DIFFERENCE"



We believe that transparency, fairness and the avoidance of conflict of interest are not only an ethical way of doing business, it is a sustainable way of being able to make the most of Mongolia's growth and increasing maturity as well as provide us with a unique competitive advantage.

A. Real Estate by M.A.D.

Having worked in the Mongolian Real Estate industry for others, we came to the realization that there must be a better way of doing business, something more sustainable, fair to all parties while remaining profitable and most importantly for us, which could minimize the negative impacts such levels of investments would have on the relative affordability of real estate for Mongolians.

The Real Estate market in Mongolia has always been an opaque industry. We set about trying to find ways to not only make information about the true state and challenges of the market more readily available, we also sought ways of being more transparent ourselves and always strived to avoid conflicts of interests whenever possible.

We quickly decided that our clients were the buyers and not as is traditional, the sellers. We never liked the principle of commissions as this not only meant we are working towards inflating prices to the disadvantage of our clients but it also placed an emphasis on servicing high-end customers only and disregarding small but potentially exciting small ticket-size transactions. We thus instituted a system of flat and transparent fees regardless of transaction size that are clearly advertised to all. This allowed us to get on with our job without customers wondering how much commission we were taking or worrying that we were pushing them towards the more expensive products.

We also made it our mission to provide first and foremost unbiased, real and independent information, not only to our clients but to anyone who is interested in the market. We are the only company to have carried out an incredibly comprehensive study of the real estate market (see our Mongolian Property Reports) in addition to our regular news update, market analysis and our quarterly "best investment opportunities newsletter".

We are perhaps one of the only real estate companies in Mongolia loudly proclaiming what we believe to be the dangers, challenges and pitfalls of investing in Mongolia, we furthermore always advise our clients to shop around and to this end we provide a comprehensive contact list of all our competitors and other industry actors on our website and reports.

We wish to remain unbiased in our choices of what we consider to be the best investment opportunities of the moment and thus take an outside view of the market, coldly analyzing what constitutes the best possible investment strategy for our clients. Along this same ethos, we often ask our clients if we can co-invest with our own hard-earned money in the deals they are undertaking so that we may align our interests, benefit equally from the potential returns on the investments and of course share the risks and responsibilities.

We believe that transparency, fairness and the avoidance of conflicts of interest are not only an ethical way of doing business, it is a sustainable way of being able to make the most of Mongolia's growth and increasing market maturity as well as provide us with a unique competitive advantage.

3. M.A.D. SERVICES FEES

Service	Includes	Price	Notes
Long-Term Rental Assistance (12 months minimum lease)	Marketing of the Property, Term Negotiation, Contract Preparation, Inventory Verification, Welcome Folder, Lease Registration.	350,000 MNT + 7% of total lease amount.	Does not include rent collection, inventory preparation, property management and cleaning.
Short-Term Rental Assistance	Marketing of the Property, Term Negotiation, Contract Preparation, Inventory Verification, Welcome Folder, Lease Registration.	350,000 MNT + 7% of total lease amount.	Does not include rent collection, inventory preparation, property management and cleaning.
Purchasing Assistance	Origination and Sourcing, Contract Preparation and Notary Assistance, Due Diligence on Property, Payment Assistance, Negotiations, Property Ownership Registration.	5,000 USD / Unit	This Service is provided as a flat fee on transactions up to 500,000 USD.
Due Diligence	Immoveable Property Title Check, Land Ownership Title Check, Utilities Payment Verification, License Check, Lease Agreement Verification, Permits Check.	500 USD to 4,000 USD / per unit	The completion of this service relies on the co-operation of the landlord/tenant.
Property Management	Utility Payment, Emergency Repairs, Tenant Emergency Contact, Holiday/Empty Unit Weekly Verifications, Landlord Point of Contact, Conflict Resolution.	75 USD / Month / Unit	Does not include rent collection or inventory preparation and extra cost will be invoiced separately with a services premium (see below).
Repairs and Equipment Purchases for Residential Units under M.A.D. Management	Organization, supply, installation and supervision of all purchases as well as management of external contractors.	15% on purchases, 25% on labour	If reimbursement is done to M.A.D. for purchasing or labour, a 10% additional fee is applicable on the full amount to cover the cost of taxes and accounting.
Power of Attorney Preparation	Preparation and Signature of a Notarized Power of Attorney to M.A.D. for purchasing, managing or selling of property in Mongolia	150 USD / Unit	The Power of Attorney is valid for one year and a new fee will be levied on its renewal. The fee does not include the cost of the Notary (~50USD).
Acquisition of a Mongolian Income Tax Book	Document Preparation, submission to the tax department, pick up of the tax book and its subsequent registration.	150 USD / Unit	M.A.D. will organize and prepare all documents necessary to obtain a Mongolian Income Tax Book, the fee does not include the payment of actual taxes, merely the issuance of the tax book itself.
Valuation Services	Desktop Valuation, Income Based Valuation, Site Visits, Comparable Transactions.	5,000 USD to 25,000 USD	
Destination Services (Relocation)	Home Finding, Orientation Tour.	Prices on Application	
Investment research	In-Depth Market Research/ Analysis, Feasibility & Best Use Studies, Local Environment Advisory, Property Investment Financial Modeling.	Prices on Application	
Property Report	650 pages PDF version.	Free	
Consulting and Advisory		350 USD / Hour	

*Please note that a 10% VAT fee is applicable on ALL of the above fees. A VAT Invoice will be issued upon request.

*All prices are quoted in USD for ease of understanding of our customers but will be charged in MNT (Mongolian National Togrog) at the prevailing rate of the day of the Mongol Bank for invoices issued to Mongolian entities as required by Mongolian law. If invoiced to entities outside of Mongolia, the prices will be quoted in USD.

*Please note that the above prices are quoted for indicative purposes only and are accurate as of September 2012. They are liable to change at any time, please contact us for a final confirmation of prices and services.

IV. ULAANBAATAR HOUSING SITUATION



Ulaanbaatar is an exciting, young, thriving metropolis. It affords surprising levels of comforts and modernity that are not normally to be expected in what is often described as the coldest capital in the world. Ulaanbaatar is in essence a city state within an enormous country. There is a growing disconnect between the countryside and the urban population as everything in Mongolia goes through Ulaanbaatar, all is decided in the city and all transport links lead to and from UB.

Ulaanbaatar has an abundance of good restaurants of all nationalities, shops of all conceivable kind and a wide variety of goods and services to suit all needs. There is a diverse and active expat community as well as a bludgeoning Mongolian middle class. Every week brings new businesses, restaurants, art galleries and shops. Ulaanbaatar is a city in movement, a city that hibernates in winter but makes up for it in summer. Like all cities in transition, Ulaanbaatar has an equal number of problems as it does attractions.

The city of Ulaanbaatar was built for a much smaller population than it is now housing. This has led to enormous strains on the infrastructure of the city, further compounded by the 700,000 people who live in what is known as the “ger district” to the East, North and West of Ulaanbaatar. They have limited access to the infrastructure of the city, live in gers (yurts) and suffer dramatically from Ulaanbaatar’s inadequate urbanisation process.

Increased levels of pollution, congestion and population have led to an increasing growth of the city towards the south. This migration south of the wealthy residents has been going on for a few years now and this is bringing new sets of problems to the southern areas such as the Stadium and the Zaisan areas.

While living in the southern areas is often an area of preference for the long-term expat newcomers in Ulaanbaatar, the area has mostly developed itself residentially and not yet commercially. There are very few restaurants and shops in the area, no offices and very laborious, congested access to the city through a single bridge. This means that even though a number of executives choose to rent or buy property to the south of the city; they are still invariably obliged to spend their days in the city centre and go through terrible traffic to get there. Nevertheless, the area is more often than not the only solution for those with families or those who need much larger apartments.

The majority of younger expats and short-term consultants live in the city centre of Ulaanbaatar, close to both their offices (around Chinggis (formerly Sukhbaatar) Square) and the conveniences of all the shops, restaurants and bars of the State Department Store areas. This often means living in the older apartments, known as the 40K or the 50K.

Since 2009, rental prices have gone up considerably and a number of expats as well as Mongolians have been priced out of the city centre of Ulaanbaatar and must instead look towards Jukov, Sansar or Yarmag to find suitable housing. This increase in rent within Ulaanbaatar is caused by a scarcity of supply while demand has been increasing steadily with new expats as well as an emerging middle class and a need for citizens to upgrade their lifestyles.

At this stage there is a considerable shortage of short-term housing in UB. Most hotels are inappropriate for longer term use (over a couple of weeks) and often charge exorbitant rates, in addition, most apartment landlords require a minimum of a 12 month lease with 3 to 6 months up front. This has left a gap in the market which is being taken up by M.A.D. Investment Solutions and its serviced apartments. There are no global providers of serviced apartments (within a single building) as can be found in other larger cities yet and no serviced apartment buildings are currently in construction.

V. ULAANBAATAR RESIDENTIAL AREAS

There are 4 main residential, expat-friendly areas in Ulaanbaatar. Beyond those four principal areas the Sansar Area as well as the Yarmag area are also home to a number of lower-rent expats who are generally here for the longer term and have to pay their own rents.



The areas as divided above are of our own making and will differ to other people's understanding of the dynamics of the city, however for us they represent the different offerings within the city. We are fans of the city centre areas, in particular close to the State Department Store as it mixes well the convenience of city centre life, the luxury of not having a car, cozy and comfortable apartments that remain relatively affordable, as well as the interest of actually really living in Ulaanbaatar along with all its challenges and opportunities.

In terms of exposure to pollution levels, generally speaking the whole of Ulaanbaatar is atrocious. However, the closer north you get the worse it gets as the main culprit is the coal burning stoves in the ger districts directly to the north of Ulaanbaatar. The difference between the area north of Parliament versus the Zaisan area is estimated (non-scientifically) to be around a 20% improvement in Zaisan. The reality today is that nearly all the shops and office buildings are located in the city centre and that nearly everyone will still spend the majority of their time in the CBD and State Department Stores areas.

1. THE CITY CENTER AREA



The city centre of Ulaanbaatar is a thriving, moving, exciting place. Divided into a number of sections, it is a geographically small but very compact area. As would be expected, apartments in the city centre are older and smaller but still cozy and comfortable. They are generally speaking of good quality construction as most of the apartments in the city were built between the 1960's-1990's by the Russians who built well. Due to the lack of buildable land within the city centre today, there are few new residential constructions within the city centre limits, with most of the construction taking place in the suburban areas of Ulaanbaatar.

The city centre is home to the vast majority of bars, markets, restaurants, shops and all other amenities. It is also the place where the vast majority of offices and commercial space are located. As the city centre is geographically quite small, getting about on foot is easy and convenient. Meeting friends at the French bakery, going for lunch at the Indian restaurant or having a few drinks at the Dublin Irish pub is always easy to arrange and to get to. However, living in the city centre does have a number of potential drawbacks such as higher levels of pollution during the winter months, hassle from the street kids and beggars, congested traffic and the regular presence of drunks in the streets.

The majority of short term tenants live in this area as it is by far the most convenient. All of M.A.D.'s short term rental apartments are located next to the State Department Store, the epicentre of life in the city centre. Everything is nearby, including the Central Business District (10 min on foot). The area is also home to the Circus, the Mercury Market (the largest indoor food market in Ulaanbaatar) and the Extra Supermarket (a German supermarket with high quality imported dry goods). Nearly all of the city's main hotels are located either within the area or within a short walking distance. As previously mentioned, the majority of apartment buildings were built in the 1960's, so while the apartments have themselves been renovated to a high standard the staircases have often been left untouched since their construction and appear run-down. This can lead to a form of culture shock to new tenants as they discover world class apartments but third-world staircases.

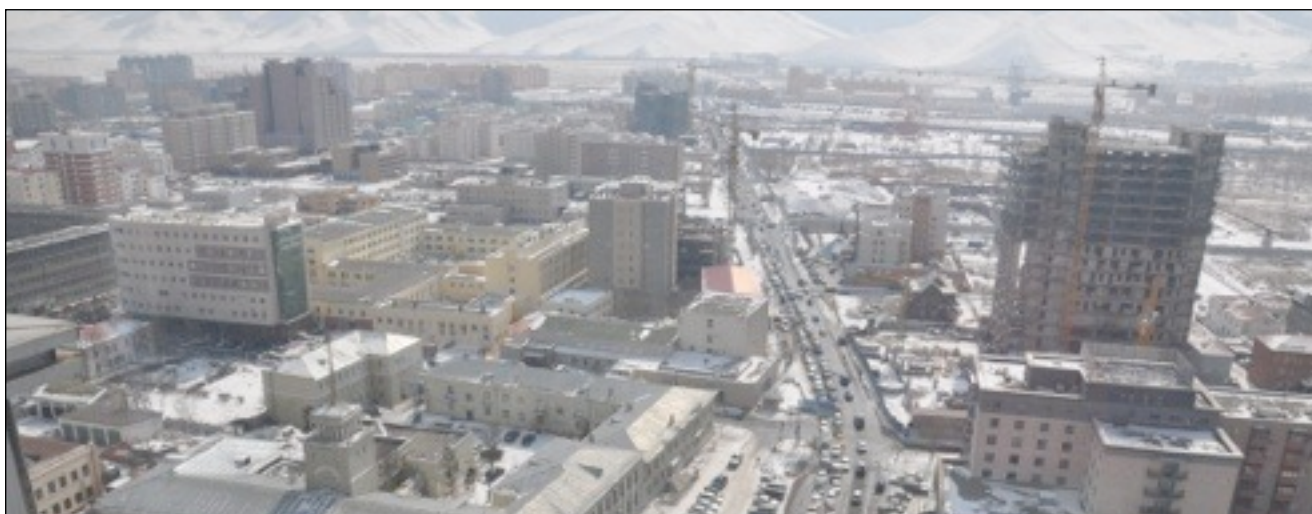
The city centre is commonly considered to be made up of three distinct areas. The first and most popular is the State Department Store area where all the shops, bars and restaurants are generally located as well as the Turkish and French embassies. The apartments in this area usually range from studios to 2 bedroom apartments. Some executive apartments are available but they are still rare. There are no secure guarded compounds within this area of the city, and while security is rarely an issue, it is an area well suited for younger expats or those coming without a family who wish to be close to the action and their offices (an important factor when it is -30C outside).

The second area is north of Chinggis (formally Sukhbaatar) Square. It is considered to be the "University Area" as it is where the Mongolian National University and thus a lot of student housing, cheaper bars and restaurants are located. It is also home to the German and the Cuban Embassy, the new UN compound and a vast number of Mongolia's administrations and ministries.

The third area of note within the city centre is the CBD of Ulaanbaatar, around Chinggis (formally Sukhbaatar) Square where the majority of Grade A offices are located (Central Plaza, Monnis Tower, Bodi Tower, ICC, IFC). There are very few residential blocks in the area but there are a lot of popular lunch time restaurants and shops, in particular with the Marco Polo Plaza. One large supermarket (UB-Mart) is in this area.

Average Rental Prices / Month (as of Q4 2012) - Fully Furnished and Equipped to a High Standard			
TYPE	STUDIO (42sqms)	1 BED (65sqms)	2 BED (89sqms)
40K	700 USD to 900 USD	850 USD to 1,300 USD	1,200USD to 2,000 USD
50k	500 USD to 700USD	600USD to 1,100 USD	900 USD to 1,300 USD
Krutchnev & Brezhnev	350 USD to 550 USD	400 USD to 1,200 USD	1,000 USD to 1,500 USD
New Built	800 USD to 1,200 USD	900 USD to 1,600 USD	1,400 USD to 2,500 USD

2. THE EMBASSY AREA



Despite its name, the Embassy Area does not have a particularly strong diplomatic presence with only 4 embassies within it (the Japanese, the Czechs, the Bulgarians and the Koreans), but it is a growing residential area close to city centre which is still very much under construction. It is rapidly becoming the high-end district within the city centre but is currently lacking in shops, bars or restaurants. This area is suitable for expats wishing to have a larger, more modern apartment but remain within walking distance of their office and the rest of the city.

Some of the best (and most expensive) residential property is located in this part of the city, most notably the “Star Apartments”. A large compound made up of individual houses with a high ratio of green spaces, this development has excellent security, perfect management and is home to nearly all of the Ambassadors in Ulaanbaatar as well as the heads of missions of institutions such as the ADB, the EBRD, the IMF and so forth.

The majority of developments in this area (still very much under construction) are mixed-use compounds with very little on-street retail. Within the Embassy Area we can also find the Continental hotel, the Shangri-La hotel (expected completion in 2014), the Regency Residence, the Olympic Residence (expected completion in 2014) and the now famous Rosewood Cafe. The Regency Residence has a few short-term apartments available for rent in this area.

The Ministry of Foreign Affairs as well as the Songdo private hospitals are nearby. The Children’s Park next to the Embassy area is currently being redeveloped and will see a number of high-end mixed-used developments come up in the coming few years. The “Embassy Area” is centred around its central avenue of the Olympic Street which is one of the busiest and most congested roads in central Ulaanbaatar.

Average Rental Prices / Month (as of Q4 2012) - Fully Furnished and Equipped to a High Standard			
TYPE	1 BED (65sqms)	2 BED (90sqms)	3 Beds (120sqms)
New Luxury Mixed-Use	1,400 USD to 1,600 USD	1,500USD to 2,200 USD	2,500 USD to 4,000 USD
New Mid-End	900USD to 1,500 USD	1,200 USD to 1,600 USD	1,800 USD to 2,800 USD
Older Apartment	600USD to 1,200 USD	900 USD to 1,300 USD	1,400 USD to 1,800 USD

3. THE STADIUM AREA



The Stadium area is the geographic area around the National Stadium of Mongolia. South of the railway line, it extends all the way to the Tuul River. It includes the International School (within the Japan Town Complex) as well as the International Chamber of Commerce. This area is popular with families as the air quality is still considered to be marginally better. It is within walking distance of the city centre (15 to 20 mins) but still close to Zaisan and the countryside.

This area is still very much in construction and is aimed primarily at the upper middle class Mongolian market with a few (generally independent) expats peppered around the residential buildings but mostly in the Jargalan and the BayanMongol compounds. Similar to the Zaisan area, there are very few restaurants, shops and bars nearby, meaning that access to a car is required for everyday living and shopping. A number of the larger scale compounds have some retail units on their ground floor, usually small supermarkets or proximity businesses such as kindergartens, hairdressers and so forth.

With the arrival of the Crystal Town, the Olympic Village and a number of other large scale residential developments, this area is truly expected to become a “dormitory” suburb of Ulaanbaatar by 2015.

Nevertheless, this area does feature a few well known restaurants such as the American Ger’Il and the Pizza Dela Cassa. It also has a couple of small supermarkets but is still very under-developed in terms of high-end retail locations, with the possible exception being the Good Price Shop which imports dry goods from the US. There are no significant offices within the area apart from the Chamber of Commerce. A new hotel (Corporate) is in construction and should help the area improve a little with the addition of a few lobby coffee shops and restaurants.

As a lot of developments within the area are still in construction, dust pollution, traffic jams, excessive noise, as well as power and water cuts are still commonplace. The area is poorly supplied with public transport options. A significant recent development to the area is the construction of the Ulaanbaatar State Park, a green area with fountains and walkways that is set to become one of the only remaining green parks within the city once the current Children’s Park has been fully developed.

The area does not generally contain hotels or short term living accommodation unless individual landlords are willing to rent out their properties for shorter tenancies. It is a good area for tenants with families who cannot afford the higher end apartments of Zaisan, but beyond that provides few advantages over the other two areas.

Average Rental Prices / Month (as of Q4 2012) - Fully Furnished and Equipped to a High Standard			
TYPE	1 BED (65sqms)	2 BED (90sqms)	3 Beds (120sqms)
New Mid-End	900USD to 1,500 USD	1,200 USD to 1,600 USD	1,800 USD to 2,800 USD
Older Apartment	600USD to 1,200 USD	900 USD to 1,300 USD	1,400 USD to 1,800 USD

4. THE ZAISAN AREA



The Zaisan area is the most popular area for expat families and wealthy Mongolians. It is the well-to-do suburbia of Ulaanbaatar. Located south of the city in what is known as the Bogd Khan Sacred Mountain Protected Area, south of the Tuul River, the area is sought after as it is generally considered to have cleaner air than the city centre (but this is becoming less and less true) and has a quieter, more secure neighbourhood. It is a very popular area for people with young families as it is made up of closed, secure compounds. The population of Zaisan is primarily made of mid-to-high end executives from mining companies as well as a high proportion of Mongolia's political and business classes. The Nukht Valley, west of Zaisan is where Mongolia's oligarchs increasingly elect to reside.

The Zaisan area is not without its issues either, it is far from the city centre with only two access bridges to the city which get very clogged up during rush hour. Driving into the city centre between 8:00am - 9:00am and back again between 5:00pm -7:00pm can take up to 1 hour and 45 minutes. The lack of convenience shops and restaurants in the area means that it is inconvenient for people without a car to go shopping or in town. Within Zaisan there currently is a small supermarket, a cozy nomad's café and an Irish pub / restaurant with the potential of a few new ventures opening up in the coming couple of years. An art gallery has recently opened its doors as well.

The Zaisan area is also home to the American School of Ulaanbaatar and is close to the International School. The main residential developments of the Zaisan area are the Green Villa, the Royal County, the Bella Vista and the Dreamland compound at the luxury housing end, while the Blue Sky compound, the Sarnaih building and the Anoma residence are within the mid-to-high end range.

Please note that there is a lot of controversy at the moment about the legality of the buildings of Zaisan as very few (if any) have the correct property ownership certificates. There is considerable construction currently going on in the area, and as a result the population of Zaisan is expected to double within the next two years. Zaisan also has no medical facilities whatsoever at this moment.

There are no short-term rentals available in the area with only long term rentals available (over 12 months). The Bella Vista is one of the most popular rental buildings in the Zaisan area with a swimming pool, a sports complex, and other first rate facilities.

Average Rental Prices / Month (as of Q4 2012) - Fully Furnished and Equipped to a High Standard			
TYPE	1 BED (65sqms)	2 BED (90sqms)	3 Beds (120sqms)
New Luxury Mixed-Use	1,400 USD to 1,600 USD	1,500USD to 2,200 USD	2,500 USD to 4,000 USD
New Mid-End	900USD to 1,500 USD	1,200 USD to 1,600 USD	1,800 USD to 2,800 USD
Older Apartment	600USD to 1,200 USD	900 USD to 1,300 USD	1,400 USD to 1,800 USD

VI. M.A.D. SERVICED APARTMENTS

1. OUR SERVICED APARTMENTS



Welcome to M.A.D. Short-Term Rental Apartments. We specialise in providing short-stay apartments for leisure and business travellers who want more from their stay in Ulaanbaatar.

Our clients enjoy spacious, comfortable, well-managed accommodation in some of Ulaanbaatar's most desirable locations, at a discount on equivalent hotel rates. We like to think of them as 'part home, part hotel', with the benefits of both. They are an ideal alternative to the high-priced, small-sized rooms offered by many Ulaanbaatar hotels.

You can stay for a week or a number of months. Our apartments are well-appointed, with kitchens, modern bathrooms and a full range of amenities to suit the most demanding of travellers. All our apartments are purpose-designed and renovated by our own team of experts so that they all meet the same standards and quality as well as offer the same level of amenities. Most of the properties are owned directly by M.A.D. but we also act as agents to other landlords.

We are one of the only on-the-ground specialists in serviced apartments based in Ulaanbaatar, Mongolia. and have a full portfolio of properties offering everything from spacious studios up to elegant four bedroom apartments in some of the capital's finest locations.

Our main strengths lie in four key areas:

We take a personal approach

We are totally customer-focused and strive to offer the highest level of personal service. Each and every customer is looked after by our dedicated team made up of both expats and Mongolians. Each query answered and all our customers are looked after to the best of our ability.

We know Ulaanbaatar and Mongolia

Because we only deal with properties in Ulaanbaatar, our knowledge of the capital is second to none. The expats in our team have nearly 20 years of combined time living in Ulaanbaatar, most of that time spent working in the real estate market and providing services to expats in Mongolia.

We understand your needs

Whether you're visiting Ulaanbaatar for business or pleasure, we have a unique insight into your needs, built up over many years of understanding what it is that people need the most when they come to emerging countries like Mongolia. Furthermore, we have created a wonderful network of professionals within Mongolia to look after all your needs.

We have a proven track record

We have worked with clients of all types and sizes, ranging from individual consultants to international corporations. Some of our satisfied customers who have stayed with us include KPMG, Deloitte, Oyu Tolgoi, the German Embassy, the Asian Development Bank, and the World Bank, among others.

2. OUR FEES & SERVICES

You can book your serviced apartment by sending us an email with all your requirements, dates and needs, and we'll confirm your reservation by e-mail within 24 hours. If you would just like to gather some information, please feel free to email us or drop by our office in central Ulaanbaatar.

If you prefer to book by phone, you won't be directed to an anonymous call centre. Our dedicated, Mongolia-based expats have an in-depth knowledge of all our apartments and their locations and are here to help you find the apartment that's right for you. They each have their own areas of expertise, but they all share one thing in common: they are passionate about Mongolia. So feel free to discuss any queries or special needs you may have with our team, no matter how big or small.

Please find below a table showing the various prices charged for each type of apartment. **Please note that a refundable security deposit (1 Million MNT) will be required for all reservations.**

Less than a month	
Studios	MNT 140,000 per night
1 Bedroom apartments (1 Bath)	MNT 200,000 per night
2 Bedroom apartments (1 Bath)	MNT 260,000 per night
Executive apartments	MNT 400,000 per night

Over a month	
Studios	MNT 110,000 per night
1 Bedroom apartments (1 Bath)	MNT 160,000 per night
2 Bedroom apartments (1 Bath)	MNT 210,000 per night
Executive apartments	MNT 300,000 per night

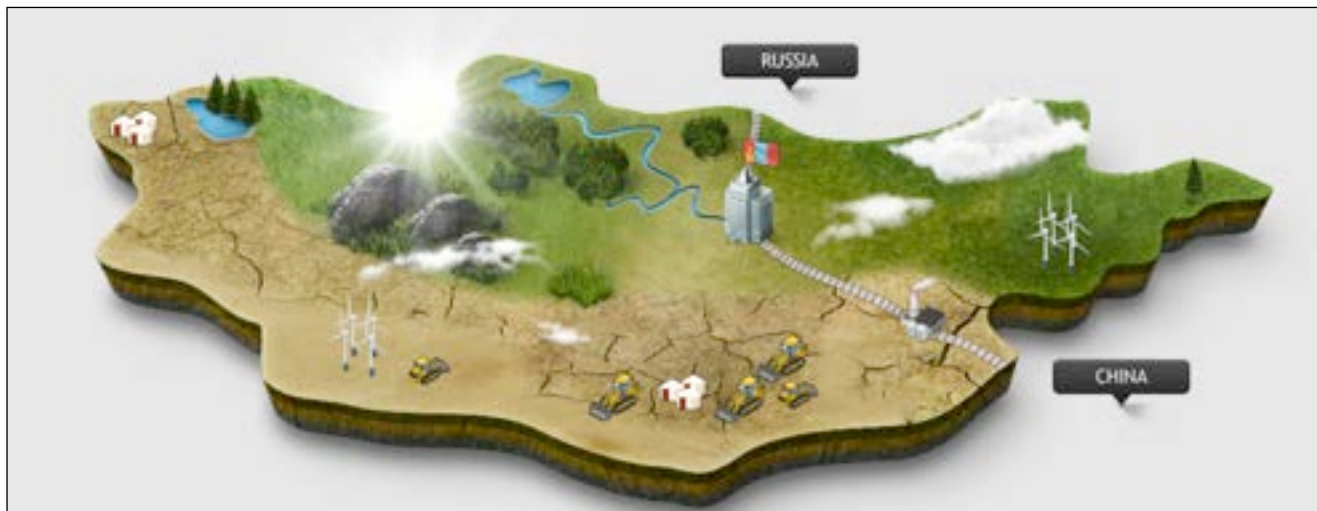
Items Included in the nightly price
All utilities (water, heating, electricity, internet, cable TV, building management, security)
Half-Day of cleaning services once a week (change of bedsheets, light dusting, cleaning)
Airport pick-up on arrival (only available for arrival flights between 9am and 7pm on weekdays)

Additional fee items	
Cleaning Services (fee per one time half-day service)	MNT50,000
Return Journey Airport Transfer (only for flights between 9am and 7pm)	MNT50,000
Late / early check-in or check-out (from 6am to 9am & 7pm to 11pm)	MNT50,000

- **A 1 Million MNT Security Deposit is required for each apartment reservation prior to arrival.**
- All prices are inclusive of VAT and all applicable taxes.
- We operate on a "first come - first serve" basis only, reservations will only be confirmed once a lease agreement has been signed and a security deposit has been received by M.A.D.
- All prices are quoted net of banking fees and must be received in MNT only.
- Please visit our website for a full breakdown of fees and conditions that may be applicable.

VII. ABOUT MONGOLIA

1. САЙН БАЙНА УУ? - WELCOME TO MONGOLIA...



A city has stood where Ulaanbaatar is today since 1639. The original city was named 'Nomin ih huree'. This was later changed to 'Da huree', 'Bogd huree', 'Urga' and finally to 'Ulaanbaatar' (meaning 'red hero') when in 1924 the Soviet government created its capital here. Ulaanbaatar is situated on the northern side of 'Bogd' mountain and was initially made habitable due to its location on the banks of the 'Tuul' River.

Today Ulaanbaatar is the political, cultural, economic and educational centre of Mongolia and is home to a population of over 1,300,000, the majority of whom inhabit the ger districts which surround the city on all sides. Since the dissolution of the Soviet system here Mongolia has opened up to global cultures and nowhere is this more visible than in the capital city. Land-cruisers and Hummers now vie for space on the crowded roads, whilst the burgeoning, style-conscious middle-class shop in Louis Vuitton and Chanel. Mongolian traditions are still strong and herding continues as a viable way of life in many of the 'aimags' (regions). The juxtaposition is clear in the architecture of this sprawling city, wherein Soviet era Russian designed buildings arrayed around communal courtyards juxtaposed against towering steel and glass constructions. Nestled in amongst the crowded streets are some remaining architectural treasures dating from pre-Soviet times and showing an affinity with Asian architecture from Tibet and China.

Total area:	1,564,115.75 km ² (the world's 19th largest country)
Population (2009 Census estimate)	2,736,800
Average population density	1.75/km ²
Total GDP (2009)	\$9.378 billion USD
Total GDP per capita	\$3,481 USD
Gini coefficient (2002 figures)	3.8 [Medium]
Currency	Tögrög (MNT)
Time zone	UTC+7 to +8
Internet TLD	.mn
International dialling code	+976
Government	Semi-presidential Republic
Administrative divisions	Mongolia is divided into 21 aimags (provinces), which are in turn divided into 329 sums (districts). The capital Ulaanbaatar is administrated separately as a khot (municipality) with provincial status.

Despite the apparent wealth of the city, Mongolia remains one of the poorest countries in Asia, with typical salaries of less than \$100 USD per month. Nevertheless, the Mongolian economy continues to go from strength to strength as the mining industry continues to develop here. Mongolia has an extreme continental climate. For at least seven months of the year (September – April) the minimum daily temperature does not rise above 0 degrees centigrade. Central Mongolia experiences over 260 days of blue skies every year and only in the summer does cloud routinely cover the sky. In the summertime temperatures frequently rise above 25 degrees centigrade and in the Gobi region can hit 40 degrees centigrade.

We, the M.A.D. team, hope that you enjoy your stay in this wonderful, exciting and diverse city.

2. CURRENCY



The Mongolian currency is the Mongolian Tögrög (MNT). As of August 2013 the exchange rate from USD to MNT is approximately \$1 USD to 1,560 MNT.

Tögrögs are only issued in paper note format. There are no coins in the Mongolian currency system. Notes are issued in the following denominations: 20,000 MNT, 10,000 MNT, 5,000 MNT, 1,000 MNT, 500 MNT, 100 MNT, 50 MNT, 20 MNT, 10 MNT, 5 MNT, 1 MNT.

Exchanging money in Ulaanbaatar is a simple process. Almost all banks have exchange facilities and there are a number of bureau de change offices offering better exchange rates than the banks. For example, the Art Kino area has many money changing offices. A passport is essential to change money at the banks. Be warned that all banks and exchanges will refuse slightly damage notes as well as older notes. Bring only brand new notes. The exchange rate for smaller bills (1USD to 20USD) is not as good as for larger denomination bills.

The State Department Store has one of the best exchange rates in the small office in the middle of the ground floor. As with every other exchange centre in Mongolia, make sure that you count all notes carefully before leaving the premises as no contest will be allowed once you have left. This is a common scam, particularly to those that don't yet recognise Mongolian bank notes.

The MNT vs the USD follows fairly consistent seasonal fluctuations and while it is not pegged to the USD, it tends to remain fairly stable on an annual basis when compared to USD rates. However, at the time of this writing in August 2013, the MNT has rapidly depreciated against the dollar due to the economic slowdown and the drop in foreign direct investment.



3. POSTAL SERVICES

Postal services in Mongolia are reliable and inexpensive, but often slow. All the post offices in the country are open 24 hours a day and 7 days a week. In remote areas of the country they serve as a vital life link to the capital.

If you wish to send letters and parcels overseas via an express delivery service there are four international couriers operating in Ulaanbaatar. The addresses and contact details of these are listed below:

PROVIDER	LOCATION	TELEPHONE NUMBER
DHL	Peace Avenue – 15A, UB 48	310919, 313331
FedEx	Tuushin Hotel 1 st Floor	320591, 55257657
EMS	Central Post Office, next to Chinggis (formerly Sukhbaatar) Square	31001
UPS	Bayanzurkh District, “Nisora” building, 1 st Floor	70157001

There is no real postal delivery service in Mongolia as is common in most other countries. Because of the vast size of the country and the nomadic nature of the majority of its inhabitants, postal service is limited to delivering mail at the postal offices itself.

If you are planning on becoming a long term Mongolian resident or are expecting snail-mail, we recommend that you set up a P.O. Box at the Central Post Office. They will not call or notify you once post has arrived so it is essential to regularly go and check the box. Within Ulaanbaatar, renting a P.O. Box is relatively cheap at about 10-25 USD per month. There are Post Offices throughout the country so even if it takes a while, it will usually get there.

Within Ulaanbaatar a bike delivery messenger service has recently started (Attila Bike Messengers) but it is not yet an established practice, particularly in winter when the roads are iced over and thus slippery.

As a side note, Mongolia is globally famous for producing some of the most beautiful and sought after stamps. They are rare and unique so if you know a keen Philatelist, this will make them quite happy.

A. Ordering from the Internet

Ordering from online retailers is not as straightforward as you might be accustomed to. You will find that many of the online stores simply do not offer shipping to Mongolia. If you find yourself in this situation, there are a number of companies that can help, but we recommend Bidmongol Express out of San Francisco. Bidmongol Express (www.bidmongol.mn) allows you to enter your local Mongolian address and then shop at essentially any your favourite online stores such as Amazon, Ebay, the Apple Store, etc., after which they will have the item shipped to you for a cost of \$7 USD per kilo. It normally takes about a week to arrive and is very reliable. Note that the website is in Mongolian, so unless you are fluent you might need to ask a Mongolian speaker for help. Furthermore, many American online retailers only accept American credit cards as payment, so if you do not have an American credit card, Bidmongol Express offers a service that allows you to send money directly to the company who will then buy and ship the item on your behalf.

If you have a relationship with somebody currently living in or near London, another option is to have items shipped through the Mongol Center in Kensington, London. You can have a friend or family member bring an item to their store, after which they will ship the item to a central location in Ulaanbaatar. This proves to be a cheaper option than sending packages through a courier or shipment company as they are able to reduce costs by sending bigger shipments at once.

4. DESTINATION SERVICE PROVIDERS / RELOCATIONS

As an expatriate relocating to an unknown environment such as Mongolia, it is easy to feel overwhelmed and challenged by all of necessary logistics. This is why many expatriates opt to use a destination service provider or relocation specialist who can coordinate all of the details and help ensure a smooth transition.

A. M.A.D. Investment Solutions

We ourselves are a full service relocation firm based out of Ulaanbaatar. For an in-depth description of our process and fee structure, please visit the real estate services page of our website at (<http://www.mad-mongolia.com/real-estate-services/>) and view the section entitled "Destination Services (Relocation)".

B. Crown Relocation - Mongolia

Crown offers full relocation services in Mongolia with a dedicated office in Ulaanbaatar They have been present in the Mongolian market since 2005. The company also maintains the most advanced Grade A type warehouse in Ulaanbaatar as it is temperature and humidity controlled.

Crown Relocation Mongolia

Room 403, 4/F, Ar Mongol Travel Building, Sukhbaatar District, Ulaan bataar-48, Mongolia
Call+976 11 326 419
ulaanbaatar@crowrelo.com

5. TRAVELING AROUND MONGOLIA

Mongolia is a vast country with limited transport infrastructure so travel is not always easy and can require significant planning. Well-paved roads stop a few kilometres out of the capital.

A. Air Travel

Mongolia has four domestic airlines, Eznis, Mongolian Airlines, Aero-Mongolia and Blue Sky Aviation. The Chinggis Khan International Airport is located approximately 14km outside of the city. This is the hub of international air travel within Mongolia; all flights land and depart from there. There are no flights linking two regional centres. Eznis is considered to be the best domestic airline around with excellent Saab planes, good services and reasonable prices.

MIAT, the national airline flies only international routes to Hong Kong, Tokyo, Berlin, Moscow and Beijing. Mongolian Airlines flies to Shanghai, Hong Kong and Tokyo. In terms of international carriers, Korean Air, Air China, Aeroflot and Turkish airlines are the only airlines with regular international scheduled flights. We expect to see new direct routes to Bangkok and possibly Europe open up soon.

Ulaanbaatar is currently building a new airport (expected completion in 2016/2017) which will hopefully allow more airlines to open up new routes and make Ulaanbaatar ever so slightly less remote.

B. Train Travel

Mongolia's 1800km of railway line links the country with Russia to the north and China to the south-east. As a spur of the Trans-Siberian railway, Ulaanbaatar is directly linked to Moscow and Beijing. One spur line within Mongolia connects Darkhan to the copper mines of Erdenet and another connects Ulaanbaatar with the coal-mines of Baganuur. To the east a train-line connects Choibalsan and the Trans-Siberian route at Borzya, however, passenger travel is not currently possible past Chuluunkhoroot.

Trains run daily from Ulaanbaatar to Darkhan, Sukhbaatar, Edenet, Zamyn-Uud, Choir and Sainshand. During the summer months the influx of tourists, coupled with the summer exodus to the countryside, makes getting train tickets very difficult. If you are intent to travel by rail plan well in advance to avoid disappointment. Up-to-date information on train schedules and ticket prices can be found on the MTZ website: <http://www.mtz.mn/>

INTERNATIONAL DEPARTURES SCHEDULE	
Beijing-Moscow	Friday
Moscow-Beijing	Monday
Ulaanbaatar-Moscow	Tuesday, Friday
Moscow-Ulaanbaatar	Monday, Sunday
Erilan-Ulaanbaatar	Monday, Friday
Ulaanbaatar-Erilan	Monday, Tuesday, Friday, Saturday
Beijing-Ulaanbaatar	Wednesday
Ulaanbaatar-Beijing	Thursday
Huh-hot-Ulaanbaatar	Tuesday
Ulaanbaatar-Huh-hot	Tuesday, Saturday
Ulaanbaatar-Irkutsk	Everyday
Irkutsk-Ulaanbaatar	Everyday

The international railway station is located on Teeverchid Street, towards the south of the city. The ticketing centre is open from 8:00am-7.30pm and can be contacted using the following numbers: 94133, 944366, 944367.

C. Recommended Tour Companies

While the city of Ulaanbaatar has much to offer by way of excitement and opportunity, it is the vast expanse outside of the city limits that truly makes Mongolia the beautiful and untouched country that it is. We highly recommend that you spend some time outside of the city exploring the rich landscapes and diverse cultures that Mongolia has to offer. However, in a country with few paved roads and an overall lack of transportation infrastructure, this might be hard to manage on your own. Therefore, we have compiled a list of who we think are the best tour operators to take you outside of the city and into the countryside. Please note that tourism is extremely seasonal in Mongolia and tour operators tend to come and go frequently, so please do not use this as an exhaustive list and know that these companies may have changed since the time of this writing.

Tour Companies	Contact Information
Horseback Mongolia	Website: http://english.horseback-mongolia.com Email: Please visit the following section of their site: http://english.horseback-mongolia.com/contact
Amicus Mongolia Travel Company	Website: https://www.amicusmongolia.com Email: info@amicusmongolia.com Phone: +976-8801-8579 Address: # 401, Gerel office center, Sukhbaatar district, Ulaanbaatar, Mongolia
Goyo Travel	Website: http://www.goyotravel.com Email: info@goyotravel.com Phone: +44 (0) 1869 866 520 Address: No. 8 Building 44 5th Khorool Sukhbaatar District Ulaanbaatar
Happy Mongolia Travel and Tour Specialists	Website: http://happymongolia.net/index.html Email: happymongolia@gmail.com Phone: (+976)-99-844-844 Address: Left side of State Department Store, Gandirs plaza back entrance door 1st floor (summer) or ask from Books in English on Peace Avenue(winter)
Ciel Bleu Mongolie	Website: http://mongolie.voyage.free.fr/site/Bienvenue.html Email: travelinmongolia@yahoo.com
New Juulchin	Website: http://www.juulchinworld.mn Email: info@juulchinworld.mn Phone: (976 11) 319401 Address: Marco Polo Place Jamyan Gunii Str. 5/3 Ulaanbaatar, Mongolia.

6. MONGOLIAN HOLIDAYS AND FESTIVALS

A. Tsagaan Sar (Lunar new year)

Tsagaan Sar is celebrated in or around February, depending upon the lunar calendar. Tsagaan Sar means 'white moon' or 'white month' and traditionally marks the end of winter and beginning of spring in the yearly cycle. The festival continues for three days but many shops, businesses and administrative functions remain closed for up to a week after the celebration begins. During Tsagaan Sar it is traditional to serve and consume large amounts of food, often consisting of dairy products and meat, accompanied by copious amounts of milk-tea. One of the most important aspects of Tsagaan Sar is visiting family and friends. The first day of Tsagaan Sar is usually reserved for visiting close family, whilst visits to other friends can last up to a month. If visiting Mongolian friends and colleagues during this period you will likely witness the act of exchanging snuff-bottles as a traditional greeting.

B. Nadaam Festival (The Manly Games)

The yearly Naadam Festival is the major sporting festival of Mongolia, celebrating the three 'manly sports' of wrestling, horse racing and archery. This is the largest event in the Mongolian public calendar and is a source of much celebration. Small Naadam festivals are celebrated around the countryside throughout across the 11th, 12th and 13th of July, concluding in a large and well-attended ceremony in Ulaanbaatar. The first two days of Naadam are reserved for games, whilst the third is dedicated to enjoyment and a fair amount of drunkenness. Be extra-careful when out in Ulaanbaatar during the Naadam celebrations. Pickpockets and drunks are notoriously prolific during this festival.

It is recommended that Nadaam be enjoyed in the countryside instead of Ulaanbaatar as it is a much more authentic experience.

C. The Eagle Festival

The Eagle festival, or Golden Eagle festival, is an annual traditional festival held in Bayan-Ölgii aimag, Mongolia. In the eagle festival, Kazakh hunters (Burkitshi) celebrate their heritage and compete to catch small animals such as foxes and hares with specially trained golden eagles, showing off the skills both of the birds and their trainers. Prizes are awarded for speed, agility and accuracy, as well as for the best traditional Kazakh dress, and more.

D. The Khuvsgul Ice Festival

One of Mongolia's largest and most scenic lakes, Lake Khuvsgul is located in northern Mongolia at the far southern edge of the Siberian forest near the border with Russia. Over two million years old, this ancient lake is some 260 metres deep, 130 kilometres long and holds 70 per cent of Mongolia's fresh water.

From the end of December until June, during the Mongolian winter, the entire surface of the lake completely freezes. At its thickest, the ice forms to a depth of 1.5 metres, strong enough to hold even vehicles (though this is now forbidden for environmental reasons). Due to temperature differences beneath and above the ice, the lake emits remarkable booming sounds as the ice cracks. The experience of hearing these cracking sounds and the water splashing beneath the ice is truly unbelievable.

Each year, locals from the Khuvsgul area celebrate the winter with a small ice festival. The event involves ice-skating and horse sleigh races, displays of ice sculptures, shaman ceremonies and visits by reindeer herders who make their way south to the festival from their northern camps. Unlike the major ice festival in Harbin, China, this is a fairly low-key affair that is best enjoyed as part of a trip to experience the winter-time beauty and adventure of this unique lake area.

VIII. ABOUT ULAANBAATAR



1. STAYING SAFE IN ULAANBAATAR

Street theft is a common problem in Ulaanbaatar. Pickpockets and bag-slashers are opportunistic thieves who operate more in the tourism high season than at winter-time.

To avoid being pick pocketed wear a money-belt and take extra care in crowded spaces such as Mercury Market and NaranTuul Market. Public transport and bus stops are notorious for harbouring pickpockets so when traveling on buses always carry your bag in front of you where you can see it. In restaurants keep bags visible and do not leave valuables in coats on the back of chairs.

Violent crime is not a major problem in the city, but violent crimes against foreigners is on the rise. The combination of perceived affluence and concerns for the preservation of their national identity form a potent catalyst for violence among young male Mongolians. Mugging is a problem, so keep valuables safe and out of sight. Do not walk around with cameras and laptops clearly on display. Nonetheless, most violent crime is not motivated by economic gain. Foreign men are the main targets for violent crime, particularly if seen in public with Mongolian women. Bars and nightclubs are usually the sites of assaults so do not go to these venues alone and do not leave clubs and bars alone. Always leave in a group and be certain that nobody walks or takes a taxi without accompaniment.

Crossing the road in Ulaanbaatar is a dangerous task. Pedestrians have no right of way and will often have to negotiate crossings lane by lane. Even when traffic lights indicate that it is safe to cross it usually is not. Keep your wits about you and be extra-cautious. In the summer time traffic wardens now patrol some major crossings, making the prospect of crossing roads a little less scary.

Hiring a taxi in the city is very easy but foreign passengers should be wary of being overcharged for their journeys. The flat-rate for journeys within the city is 800 MNT per kilometre. Some taxi drivers, usually younger men, will try to overcharge anyone who does not appear to be Mongolian. The best way to prevent being overcharged is to confirm with the driver the per kilometre rate at the start of the journey and, if known, indicate roughly how far you are going. In the event of a dispute arising the police are not usually very helpful.

Alcoholism is a severe problem in Mongolia, nowhere more so than in Ulaanbaatar. It is not unusual to encounter drunks on the street at all times of day. In the wintertime drunks will congregate in stairwells and entrances to shelter from the harsh winter cold. They do not usually pose a threat and, aside from creating a mess, do not usually disturb residents. Nonetheless, be cautious when entering badly lit stairwells or entrances. Always carry a torch. Stay well clear of drunk and rowdy people on the street and do not try to challenge them. Be sensible in bars and nightclubs – keep money out of sight, be discrete and stay clear of arguments and sensitive topics.

Bar fights are not uncommon in Ulaanbaatar. Underlying factors such as a growing wealth divide and a culture that has traditionally promoted aggression, combined with large consumption of alcohol, mean that bar fights tend to break out often. By no means are the fights always instigated with foreigners, but be aware that as a foreigner you may be targeted more easily, particularly if you are a male and are seen dancing with a Mongolian girl. Don't be discouraged to go to pubs or night clubs, but always be aware of your surroundings, don't consume too much alcohol, and always remain in control. It is also a good idea to go to crowded venues with a group of Mongolian friends as native speakers should be able to more easily diffuse any potential fights.

Nationalism has been on the rise since the recent influx of expats and foreign capital, culminating in a small minority of Mongolians who are particularly aggressive towards foreigners. Unlike other parts of the world, they are easy to spot as they openly wear Nazi insignia and often have shaved heads. It is important to note that this small minority doesn't sympathise with Nazi beliefs, as Mongolia was further removed from the Western front during World War II and therefore they don't fully comprehend the implications of showing Nazi insignia to a Westerner but enjoy the shock factor. Rather, the paraphernalia is an expression of Mongolian nationalism and is worn with the same

naivety as a Western teenager who openly displays the hammer and sickle of the Soviet Union. There are a few important things to note: 1) In the past the aggression has mostly been directed, but is not restricted, towards other Asian nationals. 2) There is no gun or knife violence in Ulaanbaatar, so these weapons have not been used in any attacks on foreigners. 3) These nationalists are a very small minority of people and while they stick out because they intend to stick out, their beliefs and tactics are not shared by the large majority of Mongolians. We recommend that if you see them you avoid them and do not engage in eye contact, avoid heated debates on Mongolia in public, and apply the same street smarts that you would at home.

The numbers of street children in Ulaanbaatar have dramatically reduced in recent years. Nonetheless, beggars and street children do still operate around the city particularly during the summer months. On the whole, beggars may be annoying but are usually quite polite and reserved. It is usually best not to give anything to beggars and street children as this is just further incentive to beg, but if you do wish to give something, food and drink is better than money. There are a number of NGO organisations operating in UB to help street children that would be grateful to have your donations.

A. Rules and Precautions to stay Safe

While there have been few attacks on expats within the city centre there are certain rules that should be followed by expats in Mongolia:

- Try not to be visibly drunk while out on the streets, you will only attract attention and potential problems. If you know you are going out for a few drinks with friends, arrange for a known and reliable driver to take you back home. It might cost a little more but will prevent issues. It might even be worth it to take the driver in the club with you for help in case of a tussle.
- Don't get too drunk when out in public and in a large group. Alcohol in Mongolia often turns to violence (after endless statements of eternal friendship) and there have been a number of cases of drunk expats left outside at night, sometimes without clothes and certainly without valuables.
- Avoid all ostentatious displays of wealth. A large portion of Ulaanbaatar's population still lives below the poverty line. By flashing wealth and material possessions you will only attract jealousy and create opportunities for others to rob you. Ulaanbaatar is a city where the business environment is still casual so avoid wearing expensive suits while out alone at night.
- While in public, avoid obvious displays of affection and intimacy with a Mongolian girl. While Mongolians are very open to foreigners, there is a section of the population that doesn't take kindly to foreigners dating young Mongolian girls. In any case, it is not generally considered to be socially acceptable to be too intimate with a member of the opposing sex while out in public. This also applies to a certain extent to night clubs and bars but less so.
- There are a few scams going around the city of young girls going back to your apartment only to have their "brother" or "husbands" barge in on you in the middle of the act and demand large sums of money by threatening violence or police.
- If you are out and about late at night, avoid taxi drivers as there is a high likelihood that you will have to pay a heavily inflated fare to the driver, particularly if you are driving to the Zaisan area. Be weary in general of taxi drivers as they are unregulated and often take advantage of unsuspecting foreign clients.
- Do not mock or ridicule Mongolia or Mongolian people in public or even in private. Mongolians are rightly proud of their country and do not appreciate a condescending or mocking attitude towards their culture, beliefs, appearance or nation. They are well aware of the issues facing the country and will always be happy to have an intelligent debate with you concerning those challenges, but will rarely accept criticism for its own sake.
- It is always a good idea to learn a few basic words of Mongolian for taxi drivers as well as generally speaking to people on the street.
- If you feel that you are being followed, don't head to your house. Instead, aim for a public space like a coffee shop, a restaurant, an office building or even a police station.
- While it is not uncommon to find homeless people living in your apartment staircase, they will nearly always leave you alone and not be a bother. Be weary of groups of young people lurking in staircases. If you feel that you may have a confrontation in an apartment staircase, walk out, go to a public space and call colleagues or friends to escort you home.
- Don't open the door to anyone you don't know. People can hide by the wall on the side of the door and jump in as soon as you open the door. Ask who it is and what they want from a closed door. If they look like government officials, ask to see their credentials first and foremost.
- Don't be afraid of or intimidated by the Police. They are mostly professional and courteous, and while they will always be happy to help they might not speak any English.
- At night, avoid unlit streets. A shortcut at -30C might be tempting but it could lead to bad encounters. Stay on the main streets.
- If you are taken to a Police station at any time, remember that your passport is the property of your government and cannot be taken by a Police officer. Only immigration officials have the right to confiscate your passport and only with the express agreement of your embassy.
- Always carry a notarised (by a Mongolian Notary) copy of your passport on you. Leave your original passport in a safe either at your place of work or your home.

- Always keep on you (not in your phone or wallet) a laminated piece of paper with the numbers of colleagues / friends who speak Mongolian and the emergency number of your embassy.
- Do not write down the address of your apartment along with your house keys.

As a general rule, try to be slightly street smart. Learn to read a situation as it comes towards you and most important of all, enjoy your time in UB! Its a fun and safe city to live in.

While the above may seem scary or give the impression that we live in a dangerous city, this is not the case. However, it is always worth remembering that you live in a country with a high level of comparable poverty to you, a country going through tremendous social changes and a poor judicial system. Mongolia is safe but as always - it's better to be safe than sorry.

2. GETTING AROUND ULAANBAATAR



Travel in the city is fairly easy and the taxi system is highly efficient. Almost any car can be a taxi, just stick your arm out and wait a few seconds for one to stop.

A. Taxis

The average rate is 800 MNT per kilometre, although this increases regularly. If you are new to Ulaanbaatar you can definitely expect taxi drivers to try and take advantage of you and charge you above the normal rate.

There are a few measures you can take to try to avoid being overcharged and stay safe when using public taxis:

1. On entering a cab always enquire as to the per kilometre rate and ensure that it is 800 MNT. Before setting off get the driver to reset the odometer to 'zero'.
2. Have some small denomination notes (500T, 1000T) to pay for taxis – aside from the possibility of getting ripped-off if you hand over a large note few taxi drivers have change for 20,000T.
3. Young men are more likely to try to overcharge foreigners and cause trouble.
4. Never get into a car with two or more people already in it, particularly if they are young men.
5. After dark, women should avoid taking taxis by themselves.
6. Always keep a notarised copy (not the original) of your passport on you. You never know when it might be needed.

It is worth noting the **Safe Taxi Company** (9979 8185) as a useful form of transportation. They are a British–Australian run venture, established to provide safe and reliable transport around the city, particularly to foreigners who regularly experience language problems and getting overcharged. It is a bit more expensive than the normal taxi rates, but is reliable, safe, and the drivers speak excellent English. Furthermore, you are able to order them in advance and thus do not have to worry about having to find a taxi on the street. Expats often use them as a reliable form of transport to and from the airport.

B. Public Transportation

Public transport in Ulaanbaatar is very reliable but not usually the most comfortable way to travel. Buses are available throughout the city and some central routes are also served by trolleybuses, with regular stops at approximately 1km intervals. Bus travel is very inexpensive at a flat fee of 400T per journey on buses and 350T on trolleybuses (including to the airport). Conductors collect fares and usually have change. Buses frequently become very overcrowded and pickpockets and bag-slashers are known to operate on public transport. If you do use the buses keep all valuables safe, pockets zipped-up and bags on your lap in front of you.

We strongly recommend living in the city centre of Ulaanbaatar and walking everywhere as it is by far the most convenient (and often the fastest) way of getting around UB. The city centre is very dense with a vast majority of bars, shops, restaurants and service providers located within a very small geographic location.

As of June 2013, there is a bus service to the airport that runs every hour. It costs around 5,000 MNT and drops off/picks up in front of the National Library, located just south of Chinggis Square.

C. Driving

Driving is not an easy task in Ulaanbaatar, and as noted above, we highly recommend that you avoid having to drive in the city if possible. However, if you find it necessary to own and operate a car, there are a few important things to keep in mind:

1. Getting a drivers license in Mongolia is relatively easy, and it is possible simply to convert your international drivers license into a domestic one.
2. Due to the overabundance of cars in Ulaanbaatar, the city has undertaken a variety of traffic alleviation measures. The most important one to be aware of as a driver is that cars are only allowed to be on the road every other day depending on if your license plate is odd or even.
3. There is a serious lack of parking and garage space in Ulaanbaatar, particularly in the winter. Indoor parking spaces go at a high premium, so be prepared to pay a hefty sum to park during the winter.
4. There is a high prevalence of drunk driving, along with extremely aggressive driving in Ulaanbaatar. Furthermore, there is a general lack of concern for pedestrians. Stay cautious and do not assume that drivers here won't make careless mistakes.

D. Renting a Car

There are no car rental services in Ulaanbaatar that do not require you to have a professional driver. This service costs about \$100 USD a day, but can be useful if you plan on spending a day out in the countryside.

3. STAYING HEALTHY



Water supplies in Ulaanbaatar are safe to drink, although ageing plumbing systems mean that potable water may contain high levels of lead. Not an immediate health threat but constant use has been linked to chronic health problems.

Air pollution is a big problem in Ulaanbaatar and is particularly severe in the wintertime when the stoves of the gers, which surround the city, are in more frequent use and the air remains relatively still. Air pollution is particularly bad at night. If you live in the city centre, it is recommended that you install air purifiers in your home. The IQ air purifiers are made in Switzerland and are of excellent quality. They retail in Ulaanbaatar for 800USD to 2,000USD. The Zaisan area has slightly better air quality but it is getting gradually worse. The city of Ulaanbaatar has a number of great plans to eradicate this problem but little has been done so far.

A. Pharmacies

Pharmacies are very common in Ulaanbaatar and dispense prescription and non-prescription medicines. Look for the work Антек (аптек) and the green cross logo which adorns all pharmacies. A number of pharmacies operate on a 24 hour basis, in particular within the larger hospitals. However, it is important to note that most medicines here are Chinese or Russian. So if you want a Western brand or are accustomed to a certain type of medicine, it is highly recommended that you bring it with you from home. If you forget to bring or need a prescription, your best option is the SOS Medica Mongolia clinic referred to under section D. List of Medical Facilities in Ulaanbaatar.

B. Vaccinations and preventative healthcare

Vaccinations recommended for a travel to Mongolia include Typhoid, Hepatitis A, B and C. Vaccinations. Rabies and Tick Encephalitis are not necessary but are recommended if spending time in the countryside, particularly if traveling to the north and west of Mongolia. Hepatitis, Rabies and Tick Encephalitis require several doses in order to offer appropriate levels of protection so plan ahead.

C. Emergency Healthcare

Expats in Mongolia have always been frustrated by the lack of real emergency medical care in Mongolia. This has led to the implementation of the SOS clinic medical services in Ulaanbaatar. They cater primarily to the mining expats and provide a checkup service at their UB clinic as well as a stabilisation service to evacuate medical emergencies to centres of medical excellence such as South Korea and Hong Kong. For more information about the services offered by SOS Medical Mongolia contact them on 345526 or 345527, or check their website at: www.sosmedica.mn/

D. List of Medical Facilities in Ulaanbaatar

SOS MEDICA MONGOLIA (Sansar & Zaisan Facilities)	
Address - Sansar	4a Building, Big Ring Road, 15th Micro District, 7th Khoroo, Bayanzurkh District, Ulaanbaatar, Mongolia
Address - Zaisan	Khan Uul District, 11 Khoroo, Zaisan Center, Second Floor, Ulaanbaatar, Mongolia
Contact	<p>Tel: +976-11-464-325/6/7 Fax: +976-11-454-537 91913122 /After Hours Emergency/ Appointment bookings: +976-99073122 (until landline available) E-mail: admin@sosmedica.mn or clinic.manager@sosmedica.mn Website: http://www.sosmedica.mn</p>
Description	<p>This is the most modern medical facility in Mongolia, equivalent to a U.S. general practice with all English-speaking staff. Appointments can be made. It has an X-ray, ultrasound device and general lab facilities on site, as well as a pharmacy with imported Western medicines. SOS Medica is a clinic, not a hospital. No major surgical operations can be done there. They can arrange domestic or international evacuations, if required. Furthermore, it is a membership-based facility, so while non-members will be treated, they must pay US\$90 to local doctors and US\$195 to International doctors for basic examinations and additional fees for medicine and other treatment. They can refer patients to specialists and other facilities if necessary.</p> <p>The Zaisan branch is dedicated as a GP branch. Note there is no facility for advanced diagnostics or emergency care.</p> <p>A dedicated ambulance service is based at the site for transfer of patients to our main clinic if necessary Cash and some credit cards accepted.</p>
More Info	<p>Information about membership: Odgerel (Ogi), Marketing Manager (fluent English speaker) Work hours are Monday – Friday: 9:00 AM - 6:00 PM Duty doctor, on call doctor /domestic/ 6:00 pm – 11pm</p>

HOSPITAL NUMBER 2	
Contact	<p>Dr. Bayasgalan, General Director (Fluent English speaker) Tel: 976-11- 7015-0201 Cell: 976-9911-0437 Fax: 976-11- 7015-0201 Dr. Ukhnaa, Vice Director Tel: 976-11-7015-0201 Cell: 976-9923-4474 Reception: 976-11-70150200 Emergency: 976-11-70150234, 70150235 www.sgh.mn</p>
Description	<p>Located at the west side of the British Embassy or opposite the Naran Shop in the 13th micro-district. This Mongolian-run facility is the designated hospital for high-ranking officials of the Mongolia government. 24-hour ambulance service is available. Call for an appointment beforehand. Facilities are modern with a few private rooms with a refrigerator and TV. Translation services are provided if an English-speaking doctor is not available. It is best to bring an interpreter and for someone to accompany you to supervise your diagnosis and treatment.</p>

SONGDO HOSPITAL	
Address	<p>SongDo Hospital Choidog St. – 5 1st Microdistrict, Sukhbaatar District</p>
Contact	<p>Ms. Hulan, Customer Relations Manager (speaks English). Ms.Enkhjargal, Customer Relations Chief (speak English) Tel: 976-11-7012-9006 Fax: 976-7011-1164</p>
Description	<p>A new Korean Hospital opened in December 2007. Doctors are Korean and Mongolian. They have modern facilities and medical care is available at affordable prices to the local population as well as foreigners. A doctor examination costs 6,000 T. Very well equipped laboratory. They perform Computer Tomography, X-Ray and MRI. There is no emergency room available. They have an ambulance on-site.</p>
More Info	<p>Work hours are Monday – Friday: 8:30 AM - 5:00 PM Saturday: 8:30-12:00</p>

TRAUMA HOSPITAL

Contact	Tel Reception: 976-70180136 Dr. Otgongeral, Director Tel: 976-11-687-795(o), Cell phone – 976-9911-3471 Most of the doctors speak French. Dr. Munkhbat, Vice Director Tel: 976-11-687-796 (o), Cell: 976-8811-1964 Emergency: 976-11-687-792
Description	Open 24 hours. There is an emergency and an ambulance available. They perform orthopedic operations. Doctor examination costs 100,000 T. Inpatient service (board and meal) costs 356,000T/ day for foreign citizens.
More Info	Dr. Shagdarsuren, Vice Director (he doesn't speak English, but he's in charge of Human Resource, therefore would recommend an English speaking doctor of the hospital)

HOSPITAL FOR INFECTIOUS DISEASE

Address	Microdistrict 13, behind Black (Central) Market
Contact	Dr. Enkhbayar, Vice Director Tel: 976-451-186 Cell: 976-9917-9046
Description	Patients are referred to this hospital in cases of serious infections that cannot be treated at other facilities. This is generally not a general admission hospital, but now during the pandemic of H1N1 in Mongolia anybody who has symptoms of the flu is encouraged to visit the Hospital and get lab analysis done. There are standard wings, which charge local prices, and a private VIP wing, that charges 20,000 Mongolian Tugrugs per day. An English-speaking doctor and nurse are provided in the VIP wing. There are 2 VIP rooms with 4 beds in total.

NATIONAL MENTAL HEALTH CENTER OF MONGOLIA

Address	Bayanzurkh district, 9th microdistrict
Contact	Tel: 976-11-458-298 Fax: 976-11-458-298 E-Mail: MGL_men.health@yahoo.com
Description	This hospital is situated on the eastern part of UB, past the auto/hardware black market. It has a green painted roof. The building is very old, but surprisingly clean inside. They have 70 doctors, 94 nurses, and 271 medical and technical workers. Some doctors speak English. Upon request, doctors provide anti-stress presentations and psychotherapy consultations for foreign citizens hospitalized at other hospitals. Inpatient treatment costs 18.000 T/ day.
More Info	Dr. Ganchuluun, Dep. Director-976-70150514 /office/ Head nurse of hospital: P. Togtokh Tel: 976-11-463849

ACHTAN ELITE HOSPITAL

Address	Behind the United Hospital No.3, Songinokhairkhan District
Contact	Dr..Mukhar, Director Tel: 976-11-689-625, 99088844 /Assistant - Oyuna/ Cell: 976-9911-7736 Dr. Bolorma, Vice Director Tel: 976-11-680333, 99167898 Website: www.achtanhospital.mn
Description	The Achtan Elite hospital is one of the Mongolia's first private general hospitals. Staff includes 30 doctors and 43 nurses. The hospital houses 300 beds. It has an internal department, neurology, nephrology, traditional treatment, surgery, otolaryngology, cardiology, gynecology, gastroenterology departments, X-ray and a modern laboratory. A doctor examination costs 10.000T.
More Info	Work hours are Monday – Friday: 8:30 AM - 5:00 PM Saturday: 10:00-14:00

E. Fitness Centers

Joining a gym in Mongolia is easy and can offer a productive and healthy activity during winter when it is too cold to take your outdoor runs or hikes, as well as a good place to meet other expats. Some gyms close to our apartments include:

Fitness Center	Details
State Department Store - 5th Floor	Exercise classes as well as aerobic and weightlifting equipment are offered.
Star Apartments Gym	Further away from the apartments, but beautiful facilities in an exclusive setting.
Blue Sky Hotel Fitness Center	Also known as the Bliss Fitness Club, the Blue Sky Hotel gym offers new aerobic and weightlifting equipment, a swimming pool, a sauna, and trainer services. Unlike most gyms in the city, membership is not required for use, so you can gain one time access to the gym facilities for a fee of 20,000 MNT.
New Century Plaza Sports Complex	A new gym with aerobic and weightlifting equipment, a basketball court, aqua fitness in their swimming pool and exercise classes.
MPP Building Gym	This gym is located on the second floor of the Mongolian People's Party headquarters, just east of Chinggis Square. It has aerobic and weightlifting equipment, as well as a VIP area containing a massage room and a hot tub.

Biking has recently become popular in Ulaanbaatar, especially south of the city near Zaisan. There have been a number of specialty bike shops opening so it is now getting easier to purchase the required biking equipment and to get your bike serviced. Furthermore, bike clubs and routes are being established on the city outskirts, providing for a great weekend activity in the summer.

F. Pollution

Pollution is a major problem in Ulaanbaatar as it is considered the most polluted capital in the world. While the summer generally has acceptable pollution levels, in winter there is a perpetual grey cloud of smog hovering above the city. This problem is exacerbated by the 60,000 ger district residents that burn crude coal as well as anything else they can find to stay warm during the harsh winters. While the city is working hard to alleviate this problem, it will be a few years before Ulaanbaatar residents see significant improvement in the pollution levels. Therefore, we recommend that if you are here during the winter you wear a mask and use a large unit air purifier in your apartment. The most effective air filters on the market are the IQ Air systems made in Switzerland (<http://www.igair.com>). These are available for purchase through Aeris LLC Mongolia (<http://aeris-mongolia.com>), the only authorized retailer of IQ Air products in Mongolia. You must call up to order your product, after which they will deliver it to your apartment. The models they sell are the HealthPro 250, the HealthPro 150, and the GC Multigas. Unfortunately, premium brand anti-pollution masks are not available in Ulaanbaatar, so we recommend you bring these from home.

Furthermore, it is important to note that it is a common misconception that the air quality is better in the south of the city. Many expats choose to live in Zaisan for this reason, but the fact remains that all of the major shops, restaurants, and offices are located in the city centre, meaning that living in the south of the city simply adds commuting time for residents while not significantly impacting air quality.

4. BANKING

Mongolia's banking system is still developing with an increasing amount of services to offer. Ulaanbaatar is home to no less than 16 large commercial banks. Not being the case in the past, it is now normally a requirement to be a permanent resident of Mongolia in order to be able to open a bank account with a Mongolian bank.

Golomt, TDB, Khan and Xas bank are among the largest and most stable banks and are the preferred banking service providers for expatriates living in Ulaanbaatar. Most large banks have branches in all major cities. However, if you wish to travel often to the countryside then Khan Bank is a good choice as they have the most branches in the rural parts of the country.

To start an account all you will need is your passport as a means of identification. Most banks require a minimum deposit, usually \$50 USD (or MNT equivalent), to start a current or savings account. Khan Bank, Xas Bank and TDB all offer accounts in various currencies, including MNT, USD, GBP, CHY and JPY. Travellers cheques are accepted in most major branches of the main banks within Ulaanbaatar. Most banks also work with Western Union for money transfers. The banks in Mongolia have uniformly high rates of interest, averaging 18% per annum. Loans are very hard to get for foreigners and mortgages are not available.

Bank	Contact Details	Services
Khan Bank	Sukhbaatar district 4 th subdistrict Khaan Bank building, Seoul Street Monday – Friday 0900 – 1700, Saturday and Sunday closed Tel: 332333-3214	Savings accounts, current accounts, corporate services, credit cards, loan services, English speaking staff, ATM machines on site.
Trade and Development Bank	Central builging of TDB. Juulchin street-7, Baga toiruu-12 Phone: 976-11-312362, 331133, 326289 Fax: 976-11-327028, 331155 Mon-Fri: 9.00-17:30 Sat-Sun: Closed	Savings accounts, current accounts, corporate services, credit cards, loan services, English speaking staff, ATM machines on site.
Golomt Bank	Sukhbaatar Square 210620: A(Ulaanbaatar, Mongolia) Email: Mail@golomtbank.com www.golomtbank.com Tel : (976) 11 311 530, 311 971 Fax :(976) 11 312 307, 311 958	Savings accounts, current accounts, corporate services, credit cards, loan services, English speaking staff, ATM machines on site.
Xas Bank	Prime Minister Amar's street, Suhbaatar district, 8th horoo p/n - 46/721, Ulaanbaatar, Mongolia - 210646 Phone: (976)-11- 316874 (976)-11-1888 Monday-Friday: 9am - 5pm Saturday, Sunday: closed	Savings accounts, current accounts, corporate services, credit cards, loan services, English speaking staff, ATM machines on site.
Zoos Bank (now renamed as Toriin Bank)	Sukhbaatar district, 1 khoroo, Grand Office bld Monday- Friday 09.00-18.00 Tel: (976)-1899	Savings accounts, current accounts , credit cards, loan services, ATM machines on site
Capitron Bank	Phone: 976-11-328373 Fax: 976-11-328372 Web: www.capitronbank.mn, Email: info@capitronbank.mn	Savings accounts, current accounts , credit cards, loan services, ATM machines on site.
Erel Bank	Phone: + 976 (11) 344550 Fax: + 976 (11) 343387 E-mail: info@erelbank.mn Web: www.erelbank.mn	Savings accounts, current accounts , credit cards, loan services, ATM machines on site
National Investment Bank	Phone : (976)-11-321995 Fax: (976)-11-330913 E-Mail: info@nibank.mn	Savings accounts, current accounts , credit cards, loan services, ATM machines on site

A. Khan Bank Diplomatic Office

It should be noted that Khan Bank maintains what they call the "Diplomatic Office". This is a branch of the bank (located in the office building just across from Monnis Tower) that is not advertised on the outside and is reserved for expats resident in Mongolia. This is an incredibly useful and recommended service that does not cost anything more than standard account fees. The staff there speaks perfect english, they have conference rooms you can use to conduct your banking business and they operate as a private banking office would in other countries. The opening of this branch has been an incredibly useful addition to the UB expat life and we strongly recommend to any new expat that they open their accounts with the Khan Ban Diplomatic office. Please note that this is for personal banking and not corporate banking

B. Credit Cards

Credit cards are widely accepted at restaurants, supermarkets and retailers in the city centre. While you will have trouble finding vendors that accept carriers such as American Express and Discover, you should have far less difficulty finding stores where you can use Visa or MasterCard. That being said, you should be aware that most foreign credit card companies will charge you a percentage fee on each swipe and will give you a less favourable exchange rate on your international transactions. For this reason, if you are staying in Mongolia long-term and would like to use a credit card we highly recommend that you take one out with a local bank.

As a side note, if you choose to use a foreign credit card in Mongolia you must call up your credit card company and make them aware that you will be spending time here. If you do not, they will undoubtedly put a hold on your account after the first swipe of your card.

5. OWNING A PET

Pet ownership in Ulaanbaatar has been on the rise over the last few years, and it is getting progressively easier as an expat to either bring a pet from home or adopt a pet in Mongolia. There are a number of expats who can be seen walking their dogs just outside of the city limits on the weekends, which is made easy by Ulaanbaatar's access to nature and open space.

A. Getting Your Pet Here

Rules for flying with a pet are dependent upon the airline. It is recommended that you arrange far in advance with your airline if you plan on bringing your pet on the plane.

Importantly, once you arrive in Mongolia there are no quarantine standards. This means that you will not have to have your pet inspected upon arrival, and you will be able to simply take them straight into Mongolia.

B. Pet Stores

Rules for flying with a pet are dependent upon the airline. It is recommended that you arrange far in advance with your airline if you plan on bringing your pet on

C. Veterinarians

Rules for flying with a pet are dependent upon the airline. It is recommended that you arrange far in advance with your airline if you plan on bringing your

D. Pet Boarding and Training

For pet boarding and training, hands down the best option is David at Positive Canine. He provides basic obedience command and works with your dog to solve basic and advanced behavioural problems. Furthermore, for those who travel or are busy during the week, Positive Canine is the most reliable choice for boarding and daycare. For more information, you can visit the website at: <http://positive-canine.com/eng/>

6. GETTING LEGAL ADVICE

Getting legal advice in a foreign country can be a daunting task, which is why we have provided a list of English-speaking lawyers and law firms below. Please note that all email contacts listed are English speaking.

Firm	Contact Details	Brief Description of Services
A&A Global Law Firm	#601, 602, 6th Floor, Nisora Tower I Khoroo, Bayanzurkh district P.O.B-601, Sky Post-49 Ulaanbaatar 13380, Mongolia Tel: +976-5002-3333; Fax: +976-11-458079; Mobile: +976-9911-5222 Email: batragchaa@mongolianlawfirm.com ; Website: www.mongolianlawfirm.com	Partners and Advocates have at least 10 years experience of the Business Law; the International Law; the Civil Law and Civil Procedure; the Administrative Law and Administrative Procedure; and Criminal Law and Criminal Procedure.
Anderson & Anderson LLP – Ulaanbaatar	Suite 1008, 10th Floor Grand Plaza Enkhtaivan Ave-46, Bayangol District Ulaanbaatar 21 0628, Mongolia Tel: +976-7011-9339 Fax: + 976-7011-9669 Email: anderson.mongolia@analp.com Website: http://www.analp.com	Attorney at Law (Banking and Finance - Corporate Planning – Employment - Infrastructure and Construction - Intellectual Property - Litigation and Dispute Resolution - Mergers and Acquisitions and reorganizations - Mining, Real Estate)
ELC-Economic and Legal Consultancy	Sukhbaatar district, Sukhbaatar Square 02, Suite 1003, Central tower, Ulaanbaatar 14200 Phone: +976-7011-8190; +976-7011-8192 Fax: +976-7011-8191 Mobile: +976-8811-8214 Email: bayar@elclawoffice.mn Webpage: http://www.elclawoffice.mn/	Attorney at Law (family law, adoption, child custody, parental child abduction, child protection, marriage/divorce, banking/ financial, commercial/business law, foreign investment, marketing agreement, patents/trademarks/copyrights, civil law, damages, commercial law, contracts, transportation law, corporations, aeronautical/maritime, estates, taxes, government relations, immigrations)
GTs Advocates	Sukhbaatar district, Chingiss Avenue-15, 1-r Horoo, New Century Plaza, Suite 403 Phone: +976-11-331-020 Fax: +976-7011-5060 Email: info@gtsadvocates.mn Website: www.gtsadvocates.mn	Attorney at Law (banking/financial, commercial/business law, foreign investment, marketing agreement, patents/ trademarks/copyrights, civil law, collections, commercial law, contracts, transportation law, corporations, estates, taxes, government relations, immigrations)
JTs Consulting	Sukhbaatar district, 1-r khoroo, Jamyangun Avenue 5, A block 1st floor. Ms. T. Aldarmaa, Manager Cell phone: +976-9909-0907 Office: +976-11-311712 Email: info@jtsconsulting.mn	Attorney at Law (insurance, banking/financial, commercial/ business law, foreign investment, patents/trademarks/ copyrights, civil law, commercial law, contracts, corporations, foreign claims, estates, taxes, government relations, labor relations, auto/accident)
Lehman, Lee & Xu Mongolia	Building 5/3, Suite 3-1, Sukhbaatar District, Marco Polo Palace Jamyangun Street, Ulaanbaatar Phone: +976-11-327-810 Fax: +976-11- 327-829 E-mail: jcronin@lehmanlaw.com Webpage: www.lehmanlaw.mn	Attorney at Law (insurance, banking/financial, commercial/ business law, foreign investment, patents/trademarks/ copyrights, civil law, criminal law, commercial law, contracts, transportation law, corporations, foreign claims, taxes, government relations, labor relations, immigration)
MahoneyLiotta LLC	The Landmark, 7th Floor Chinggis Avenue – 13, Ulaanbaatar, Mongolia Phone: +976-1132-5344 Fax: +976-1132-5358 E-mail: info@mlmongolia.com Webpage: http://www.mlmongolia.com	Attorney at company formation, corporate governance, capital markets, banking, real estate, project finance, employment law, tax, and visas
Tsets Law Bureau	Bayanzurkh District, Bridge Plaza, Enkhtaivan Avenue, Suit 409, Phone: +976-11-462393 Fax: +976-11-462392 Ms. Uyanga.D Email: tsets@tsetslaw.mn Webpage: www.tsetslaw.mn	Attorney at Law (foreign investment, contracts, labor relations, immigrations)

Source: Embassy of the United States in Ulaanbaatar, Mongolia. http://mongolia.usembassy.gov/lawyer_list.html

7. HOTELS

Ulaanbaatar Hotel	*****
-------------------	-------

Ulaanbaatar Hotel, Sukhbaatar Square 14, Ulaanbaatar 210645.
Tel: (976) 11-320620 Fax: (976) 11-324485 Website: www.ubhotel.mn



Established in 1961, the Ulaanbaatar Hotel was a pioneering establishment in Mongolian tourism. Located in the very heart of Ulaanbaatar city centre, the hotel maintains levels of comfort and service honed over nearly 50 years. It boasts three restaurants, a bar, a spa and a well-equipped business centre. Many of the rooms have undergone recent renovation.

Rooms start at \$120 per night for a standard single to \$1,300 for the Presidential Suite.

Room Facilities	Hotel Facilities	Dining Facilities
Free high-speed internet access	Sauna, steam room, Jacuzzi and fitness	European and Mongolian cuisine
Complimentary breakfast	Currency exchange	UB Bistro – Asian and European cuisine
Jacuzzi bathtub and separate shower	English, Japanese, Russian speaking staff	Da Khuree – Mongolian dishes
Large workspace	Fully equipped business centre	Cozy Corner – coffee, cocktails

Kempinski Hotel - Khan Palace	*****
-------------------------------	-------

East Cross Road, Peace Avenue, Bayanzurkh District, Ulaanbaatar.
Tel: (976) 11-313380 Fax: (976) 11-312788 Website: www.Kempinski.com



The Kempinski Khan Palace is renowned for its luxury. Located at the end of Peace Avenue it is a little out of the city centre but offers excellent facilities. The hotel's Kharakhorom restaurant serves local fare whilst the Sakura restaurant serves the best Japanese cuisine in Ulaanbaatar. There is also a spa, beauty treatment centre, gym, bar and cashmere boutique, although there is no swimming pool.

Room rates are given in Mongolian Tugrugs and start at approximately \$150 per night for a standard, single occupancy room, to \$500 for a Junior Suite. Prices for the rarely available Presidential Suite are available on request.

Room Facilities	Hotel Facilities	Dining Facilities
Broadband or wireless internet connection in all rooms	Modern spa, fitness facilities and aerobics centre	Sakura – fine Japanese cuisine
Separate showers	Business and conference facilities	Kharakhorom – local and international cuisine
Non-smoking rooms available	English, Japanese and Russian speaking staff	

Bayangol Hotel	****
-----------------------	------

Chinggis Khan Avenue 05, Ulaanbaatar, 210643.
Tel: (976)-11-328869, Fax: (976)-11-326794 Website: www.bayangolhotel.mn



This 12 storey hotel is a landmark just south of Sukhbaatar square. All rooms and suites have undergone recent refurbishment and include high-speed internet access, balconies, comfortable work areas, and cable television with 45 international channels. The five restaurants offer excellent Mongolian, Vietnamese and International cuisine in a range of dining environments. The Bayangol consistently offers good service and a comfortable stay.

Rooms start at \$104 per night for a standard room, single occupancy, to \$374 for an Executive Suite.

Room Facilities	Hotel Facilities	Dining Facilities
Broadband internet access	Sauna, fitness and massage centre	One Day in Mongolia - International
45 channel international cable TV	On-site foreign exchange and ATM	Casablanca – fine European, American
Safe deposit boxes	Two on-site shops selling travel essentials	Bellagio – Vietnamese cuisine
Complimentary tea and coffee	English speaking staff	Bayango restaurant – traditional Mongolian cuisine with modern flair

Corporate Hotel	****
------------------------	------

9-2 chinggis avenue, sukhbaatar district, Ulaanbaatar
Tel: (976) 11-334411, Fax: (976) 11-334422 Website: www.corporatehotel.mn



The Corporate Hotel, built in 2006, houses such amenities as a sauna, Jacuzzi, fitness room, business centre and restaurant with a good wine list. Thanks to the layout of this modern building the majority of guest rooms have windows facing in two directions. The Corporate Hotel also features a rooftop bar with spectacular views over the city and surrounding mountainsides.

Rooms start at \$170 per night for a standard twin or double and rise to \$850 for the Presidential Suite.

Room Facilities	Hotel Facilities	Dining Facilities
Breakfast buffet included	Complimentary access to some spa and fitness facilities	Chairman Restaurant - International and local cuisines with a large wine selection
Wide choice of international TV channels	Conference and business facilities	View Lounge – bar and lounge with stunning views over the city
Refrigerators and mini-bars in all rooms	English speaking staff	

Narantuul Hotel

Chingeltei District, 2 khoroo, Baruun Durvun zam, 4480
Tel: (976)-11-330565 Fax: (976)-11-330454 Website: www.narantuulhotel.com



Centrally located easy reach of the Gandan Monastery and the State Department Store this modern three-star hotel has an understated but eminently comfortable ambience. The Narantuul has 24 well appointed rooms with a spa, sauna, business centre, conference facilities and two restaurants serving Asian and European food.

Rooms start at \$88 per night for a standard, single occupancy room to \$200 for the Narantuul Suite.

Room Facilities	Hotel Facilities	Dining Facilities
Broadband access in all rooms	Sauna, beauty salon and massage facilities	La Passion Café – Mongolian cuisine
Mini kitchen in many rooms	Reflexology centre	Coffee House and bar
Personal safe	Business centre with translation service	Slade Restaurant – International food
Flat-screen TV & Satellite	English speaking staff	Le Soleil Restaurant – Korean cuisine

Puma Hotel

Chingeltei District, 2 khoroo, Baruun Durvun zam, 4480
Tel: (976)-11-330565 Fax: (976)-11-330454 Website: www.narantuulhotel.com



A small, well-decorated and inexpensive 3-star hotel with 31 rooms. Built in 2002, this hotel is modern and well-appointed. The hotel has both Asian & European restaurants, business facilities, a coffee shop and beauty salon, with internet access throughout.

Rooms start at \$63 per night for a standard, single occupancy in winter and rise to \$115 for a double in summer.

Room Facilities	Hotel Facilities	Dining Facilities
International TV	Business and Conference facilities	Puma Imperial – European food
Breakfast included in room cost	Snooker and billiards tables	Delhi Darbar – Indian cuisine
All rooms furnished in clean, classical style	Beauty Salon	
Direct dial telephone	English speaking staff	

Edelweiss Hotel	***
------------------------	-----

Peace Avenue 15, 11, Ulaanbaatar 11
Tel: (976)-11-312186 Fax (976)-11-325252 Website: www.edelweiss.mn



Located among a number of foreign embassies just south of Sukhbaatar Square, the Edelweiss hotel offers a pleasant atmosphere. Every guest room has private balcony from which you can enjoy views of either Mount Bogd or the city center. The hotel houses a nice European restaurant.

Rooms start at \$50 per night for a standard single occupancy room during the winter season, to \$180 for a Deluxe double in summer.

Room Facilities	Hotel Facilities	Dining Facilities
Satellite TV	Sauna and massage facilities	European Restaurant
Mini-bar in all rooms	Business centre & English speaking staff	
Internet access available	Foreign exchange at reception desk	

Chinggis Khan Hotel	****
----------------------------	------

Tokyo Street - 10, Ulaanbaatar - 49, Mongolia
Tel: (976) 11-313380 Fax: (976) 11-312788 Website: www.chinggis-hotel.com



The Chinggis Khan Hotel is a modern and well-appointed 154-room luxury hotel located near the centre of Ulaanbaatar and right next to one of the best shopping centres in the city. The hotel has two restaurants serving Mongolian and excellent Chinese cuisine. There is also an indoor swimming pool, spa, sauna, business centre, currency exchange and secure parking.

Rooms start at \$120 per night for a standard, single occupancy, to \$550 for the Presidential Suite.

Room Facilities	Hotel Facilities	Dining Facilities
Broadband internet access	Sauna, massage facilities and indoor swimming pool	Mr. Wang Restaurant –Chinese cuisine
Mini-bar in all rooms	Sky Shopping centre next to hotel	Temuujin Restaurant – Mongolian cuisine
Satellite television	Business centre with translation services	
Air conditioning in all rooms	English, French, Korean, Spanish, Russian, Turkish and Dutch speaking staff	

Springs Hotel

2A Olympic Street, Sukhbaatar District, Ulaanbaatar.
Tel: (976)-70119191 Fax: (976) 11-70139010 Website: www.springshotel.mn



Established in 2009, this 4-star hotel is situated amidst the Foreign Embassies. Springs boasts 61 clean and modern rooms, all equipped with cable TV and broadband internet. The hotel also has a bar, Asian style restaurant, gym and onsite currency exchange service.

Rooms start at \$80 per night for a standard, single occupancy room, to \$160 for a Deluxe Springs room.

Room Facilities	Hotel Facilities	Dining Facilities
High-speed internet access in all rooms	Spa facilities	Restaurant – serving Mongolian and International food
Interactive satellite television	Shuttle service to airport	
Laundry service	Business and conference facilities	
Mini-bar in all rooms	English speaking staff	

Continental Hotel

Olympic Street, Sukhbaatar District, Ulaanbaatar.
Tel: (976)-11 323829 / (976) 99096986 Website: www.ubcontinentalhotel.com



Well located in the embassy district of Ulaanbaatar, about 10 mins walk to the Central Business District and 20 mins walk to the Commercial center of Ulaanbaatar. The hotel has a poor reputation for service and a strange architecture but the rooms are clean and fairly standard. An international 3 star standard hotel. The hotel also has some serviced apartments.

Rooms start at \$120 per night for a standard, single occupancy room, to \$160 for a Deluxe Springs room.

Room Facilities	Hotel Facilities	Dining Facilities
High-speed internet access in all rooms	Restaurant – serving Mongolian and International food	Interactive satellite television
Laundry service	Shuttle service to airport	Business and conference facilities
Mini-bar in all rooms	English speaking staff	

Blue Sky Hotel	*****
-----------------------	-------

Peace Avenue 17, Sukhbaatar District, Ulaanbaatar.
Tel: (976)-7010 0505 Website: <http://www.blueskytower.mn/english/>



Opened in 2011, this domestic 5 star hotel (about 3 star internationally) is housed in the most easily recognizable building in Ulaanbaatar. It features a swimming pool, 4 high-end restaurant, free wifi throughout and most importantly an extremely central and convenient location with fabulous views on the entire city.

Rooms start at \$120 per night for a standard, single occupancy room.

Room Facilities	Hotel Facilities	Dining Facilities
High-speed internet access in all rooms	Gym	Restaurant – Korean, Japanese, International
Interactive satellite television	Swimming Pool	
Laundry service	Business and conference facilities	
Mini-bar in all rooms	English speaking staff	

Urgoo Boutique Hotel	***
-----------------------------	-----

1th Khoroo, M100 Building #6, Tourist Street, Chingeltei District, Ulaanbaatar
Tel: (976)-70116044 Fax: (976) 11-70112344 Website: <http://www.urgoohotel.com>



Opened in 2010, this small boutique hotel has become a firm favorite for business travelers, located in the very heart of UB, it provides a well appointed central hotel with good rooms and excellent service. It also has a good restaurant on the ground floor.

Rooms start at \$90 per night for a standard, single occupancy room.

Room Facilities	Hotel Facilities	Dining Facilities
High-speed internet access in all rooms		Restaurant – serving Mongolian and International food
Interactive satellite television	24 Hours Reception	
Laundry service	Business and conference facilities	
Mini-bar in all rooms	English speaking staff	

Prime Minister Amar's street 15, Ulaanbaatar 14200, Mongolia

Tel: +976-11-323162 Email: info@bestwesternmongolia.mn Website: <http://www.bestwesternmongolia.mn>



Opened in 2013, the Best Western provides high quality accommodations in the centre of UB near Chinggis Square. The hotel has 198 rooms, with options for standard rooms and deluxe rooms.

Rooms start at \$185 per night for a standard, single occupancy room.

Room Facilities	Hotel Facilities	Dining Facilities
Complimentary high-speed internet in all rooms	Fitness center and sauna	Three restaurant serving Asian, European and international cuisines
Breakfast included in room cost	24 Hours Reception	Premier lounge located on the 25th floor
Safe deposit box	Business and conference facilities	
Cable or Satellite Smart TVs	English speaking staff	

8. RESTAURANTS



Meat and dairy products are the staples of the hearty Mongolian national cuisine. Such fares derives from a nomadic lifestyle among livestock coupled with unforgiving steppes. Vegetables are scarce and herbs and spices cannot be easily transported. Traditionally livestock were the main source of food, accompanied by potatoes. Mongolian food is still very seasonal. In the summer months, when animals produce milk, dairy foods become more available. During the long winter months meat and fat become the staple.

Within Ulaanbaatar, however, it is quite possible to find a variety of foods, both locally sourced and imported. Ulaanbaatar's restaurants, cafes, shops and markets offer new and exciting culinary experiences and cuisine to satisfy even the most discerning gastronome. The basic guanz style establishment is ubiquitous throughout the city, usually offering little more than milk-tea, khushur and buuz for a few-thousand tugrugs. Within the last decade Korean, Chinese, Indian, Japanese, American, French and German restaurants have sprung up around the city, providing food for every taste and every budget. Below are listed some highly recommended restaurants, categorised by price-range and the best time to visit.

A. Rosewood Cafe and Restaurant - Embassy Street Location

It is a hard to find this gem with a cozy interior, excellent simple dishes, home made breads and cookies and a constantly changing menu of dishes not usually found in Ulaanbaatar. It is slightly off the way but is definitely worth visiting as it provides consistently good quality, fresh produce and great service. Run by executive chef and manager Cliffe Arrand, Rosewood is an American Italian bistro, having an eclectic menu consisting of staples such as hamburgers, paninis, mac 'n cheese, and a western style breakfast. It is located next to the UN building, in the embassy district of Ulaanbaatar. You can visit the Facebook page at (<https://www.facebook.com/pages/Rosewood-Coffee-House/333969046643574>) for more information.

B. Rosewood Cafe and Restaurant - Seoul Street Location

While Rosewood's newly opened location on Seoul Street has a slightly different feel and menu than the original location, the quality of the food and service has managed to match, if not surpass the original. With more of a strictly Italian feel, you will find a menu heavy with small plate dishes, handmade pastas, Naples style pizzas, an impressive list of Italian wines, and a full cocktail menu with top shelf liquors. Furthermore, chef Cliffe Arrand seamlessly pulls off what is considerably the best domestic porterhouse and Australian sirloin in Ulaanbaatar. The breakfast and brunch menu is the same as the Embassy Street location, and comes highly recommended on a Saturday morning.

C. Monet and the Sky Lounge

Located on the 17th floor of the MCS building (on the south-east corner of Sukhbaatar Square), this is one of the most renowned European-style restaurants in the city. The extensive menu contains imported delicacies including foie gras and tuna steak. From the comfortable, modern lounge you can look out on Ulaanbaatar as it unfolds upon the slopes of the surrounding mountains and relax in luxury. The staff are extremely attentive and speak very good English. Monet is perfect for a business dinner or special occasion. Food is also served in the bar, which is the perfect space for a relaxing informal lunch.

D. Hazara Indian Restaurant

This north Indian restaurant is tucked away right behind the wrestling palace. The food here is consistently fresh, well prepared and reasonably priced, with most main dishes costing less than 9,000 MNT. The murgh makhni is recommended. Each individual table is covered by its own samiyan (gazebo) which adds to the escapist experience of eating here.

E. Le Bistro Français

Follow the road directly east of Chinggis Square north for five minutes and you will come across Le Bistro Français. The understated and intimate décor complements exquisite expressions of French cuisine on offer here. The meat dishes come highly recommended and the wine list large and well selected. The average cost of a main course here is around 15,000 MNT for lunch and 20,000 MNT for dinner. Guy the owner will make you feel welcome and is often an invaluable source of information on the country, the city and what is happening at the moment.

F. Veranda

This cozy and welcoming restaurant offers some of the finest steaks in UB and an entire array of excellent Italian cuisine. Chairs have been replaced with couches, creating a very relaxed atmosphere. The wine list is predominantly Italian and South American, featuring some excellent selections. Veranda is extremely popular and comes highly recommended by the expat community. During summer it has a lovely terrace facing the Chojjin Lama Temple Museum.

G. Delhi DarBar Indian Restaurant

Portions are not large but the food is authentic and of high quality. The dahls are very good. You can choose to be seated at a table or on cushions beneath a traditional Indian gazebo for a more private, or more romantic feel. Delhi DarBar also offers take-away services. There are two of those restaurants in the city, one is located near the Puma hotel while another is located opposite the State Department Store.

H. BD's Mongolian Barbeque

This is actually one of a chain of American restaurants based around the idea of Mongolian barbeque. The food on offer is a mix of traditional Mongolian and Asian fusion cuisine, presented buffet style. Once you have selected vegetables, meat and sauces take your bowl to the chef and enjoy watching him cook your meal in front of you, theatrics included. This is not fine dining but good quality, reasonably priced and perfect if you have worked up a large appetite.

I. Yu Li Lai

Situated next to the building which once housed the Art Kino cinema – a local landmark and now a branch of Xas Bank – this authentic Korean restaurant is not known for the quality of its décor but the food served here is good and the prices are very reasonable. Expect hearty and robust meat dishes, soups and stews. Not the place for a business meeting or a romantic night out, but fantastic for an impromptu lunch. Also known as the unofficial headquarters of the M.A.D. Investment Solutions team.

J. Modern Nomads

Modern Nomads belongs to a chain of restaurants popular in Mongolia. It serves hearty Mongolian food but often adapted to the tastes of foreign palates. Popular with tour groups and those wishing to discover Mongolian food within the Safety of Ulaanbaatar.

K. Joe's Corner

Extremely popular among expats, Joe's Corner serves some of the best hamburgers and hot dogs in Ulaanbaatar. It just recently changed locations, and is now conveniently located just north of the State Department Store.

L. The Granville Irish Pub

Located next to the Art Kino, this very popular restaurant with the Mongolian population has very large portions for a good price. The service is excellent and the quality of the food is constant. A must in Ulaanbaatar. Also excellent salads and soups. The best khushuur in the city. Generally speaking one of the best restaurants in the city.

M. The Grand Khaan Irish Pub

One of the most visible and popular hangouts in the city. Live bands on Friday evenings. Good food even if a tad expensive. Always packed with the young and trendy population of Ulaanbaatar. Located next to the Drama Theatre in Ulaanbaatar, it has a great terrace for summer.

N. Millies Restaurant

THE expat hangout for lunch, maybe the very first expat restaurant in UB. It is always filled with consultants and diplomats. Daniel and Millie will be happy to welcome you for a good Philly cheesesteak or a delicious lemon pie. Also serves great coffee. Located in the Marco Polo Plaza, opposite the Chojjin Lama Museum. Only open for lunch, closed on weekends and public holidays.

O. Triskel Restaurant

A nice and cozy restaurant just north of Chinggis Square and a few doors up from the French Bistrot. This is a French "creperie" restaurant, where the owner hails from a far corner of Brittany. It features a vast array of both salty and sweet pancakes in addition to delicious steaks and various other salads. They often run special evenings with couscous, paellas and other dishes not normally found in Ulaanbaatar. It's a very typical French hangout, so be ready to hear lots of French but also popular with a young and sophisticated Mongolian set. Overall a nice place to drink a glass with friends or a place to escape the feeling of being stuck in a country at the end of the earth.

P. Seoul Restaurant

One of the oldest and best known restaurants in Ulaanbaatar. Set in the Children's Park of Ulaanbaatar, it offers a wide variety of cuisines (Japanese, Korean, Western, Mongolia etc...) but the firm favourite is the Korean food with excellent barbecues, lovely bibimbap, fresh kimchi and great bulgogi. It is known as the best Korean restaurant in town and must be tried by all those keen to try the cuisine. The service is efficient and polite, the view over the green space of the park (in summer) is refreshing. Overall, eating here is an excellent experience.

Q. Guantanamera

Located just east of the Star Apartments, Guantanamera offers large portions of authentic Cuban cuisine and an extensive variety of cocktails. It has a cozy atmosphere, making you feel at home alongside a highly recommended mojito.

R. Sakura Japanese Restaurant

Quite possibly one of the best and least assuming restaurants in Ulaanbaatar, the Sakura Restaurant is one of those addresses that is only passed on to close friends and family (and even then with some reservation). It offers excellent Japanese staples such as curries, udon soups and rice dishes without much fanfare or pomp, but it is consistently good and offers excellent value for money. The Sakura restaurant also offers what is widely regarded as the very best pastries and cakes in town. There is always a queue at lunch time and they run out of pastries and cakes in the afternoon so come early if you want to have the privilege of trying it. Because it is such a great little secret amongst UB expats, we are not going to tell you where it is and will let you hunt for it by yourself.

S. KFC

With plans to open 15 restaurants by 2018, KFC opened their first restaurant in Ulaanbaatar in the summer of 2013. Located right off of Chinggis Square, the restaurant spans 600 square meters across two levels and features a gaming area for children with a light display on the floor, multiple flat-screen televisions, a phone charging station, 107 seats and free Wi-Fi.

T. Round Table Pizza

An American pizza restaurant popular in the western US, Round Table Pizza opened their doors for the first restaurant in Ulaanbaatar in the summer of 2013. Located across the State Department Store on Peace Avenue, it offers a variety of their own pizza creations as well as an option to make your own pizza, pastas, appetizers and a garden salad option. They currently offer phone delivery, but have plans to expand to online delivery in the near future.

9. DINING OUT TIPS

A. Tipping

Tipping is not common nor is it expected. However, if you feel that your service was something special, feel free to tip as you please. It will not go unnoticed and will not be taken for granted

B. Making Reservations

Outside of the hotel restaurants, you do not need to make reservations before going for a meal. Simply show up and you should be seated right away.

C. Take-Out and Delivery

Most restaurants in Ulaanbaatar offer take out. However, most do not have a website or listed phone number, so you will have to go to the restaurant to place your order.

Delivery is not common in Ulaanbaatar, so don't expect most restaurants to delivery to your home or office. As the exception, there are a few pizza restaurants in Ulaanbaatar that deliver, including Broadway Pizza (313231), Dodo Pizza (95951516, 70155599), Italy Pizza Express (75752003), Mixx Pizza (300300), Mr. Pizza (332277), Pizza della Casa (11-324114), Pizza King (11320900), Pizza Pazza Bayanmongol Khoroolol (77334400), Pizza Pazza Tumurzam (91984400), Pizza Pazza Zaisan (55254400), and Topeka (50040066).

10. CAFES

A. Sachem Cafe

Located across the street from the Mercury Market, Sachem Cafe is an ideal spot to bring your laptop and browse the Internet using the free wi-fi or get some work done while sipping on some of the best, locally roasted coffee in Ulaanbaatar. Run by the owners of Rosewood Cafe, they have an excellent assortment of fresh, homemade baked goods. They also do take-out coffee if you would like to take it on the go.

B. Café Amsterdam

Situated a minutes walk to the east of the State Department Store, along Peace Avenue, this lively café is popular with the expat community. Café Amsterdam serves a range of specialty teas, coffee, beer, homemade pastries and a range of snacks. It also hosts regular film screenings, poetry readings and guest speakers on Wednesday evenings.

C. Micheles French Bakery / La Boulange

Micheles French Bakery, or 'The French Bakery' as it is known locally, is another favorite among the expat community. Tucked away on a street off of Peace Avenue (take a right turn at the Gobi shop), the bakery serves excellent fresh chocolate croissants, apple turnovers, croissants and meals at reasonable prices. Micheles also has a terrace for use in the summer.

D. The Stupa Café

This vegetarian café is part of the FPMT Buddhist centre and all profits go to the restoration of Buddhism in Mongolia. This café is well decorated with ger furniture, serves coffee, food and offers free high-speed wi-fi. There is also a shelf full of English language books and magazines which you can browse and even borrow (against a small deposit).

E. Luna Blanca Café

This vegetarian café and restaurant is situated near the Mongolian Cultural Museum, to the north-west of Sukhbaatar Square. The quality of the healthy, vegetarian meals is excellent and at lunchtime it is possible to have two courses for under 5000MNT. The pumpkin soup and vegetarian khushuur are particularly good.

F. Adesso

A nice coffee place similar to what you can find in the US with decent coffee, some patisseries and free wi-fi. An overall nice environment with good friendly service. It is located just off the State Department Store in the Gandirs building (that baroque style building).

G. Ti Amo

On Seoul Street, next to the Marco Polo restaurant, next to the circus, perfect for delicious Italian style ice cream and coffee. They also have free wireless internet. The basement feeling is slightly unnerving but still worth a visit. They do take away coffee if the claustrophobia of the basement is too much for you.

H. Turning Point

A jazzy kind of cafe with excellent interior, excellent cocktails and a perfect location. A preferred hang out for all the well to do pretty young crowd of UB. Well located on Tserendorj Street, this little cafe often offers live Jazz concerts and special evenings. A great place to spend an evening. They serve basic food such as pancakes, paninis and waffles.

I. The Coffee Bean & Tea Leaf

An American, Starbucks style chain cafe that recently opened in Ulaanbaatar, The Coffee Bean & Tea Leaf offers 25 varieties of coffee and more than 20 kinds of tea, along with baked goods and frozen drinks. There are two locations, one in the Naran Mall on Seoul Street and the second in Tuul Cafe on Julchin Street, with two more locations set to open in 2014..

11. SHOPPING



Within central Ulaanbaatar supermarkets and markets stock a diverse range of seasonal and non-seasonal foods, with international products becoming increasingly available. There is little that cannot be found in the streets of Ulaanbaatar.

Nearly every ingredient and product can now be sourced in UB's many supermarkets, but might take some serious searching and running around. It is usual for supermarkets to receive arrivals of containers every few months which means that suddenly they will be overstocked with a particular hard to find spice or ingredient but as soon as they sell their stock - this is it - it can't be found anymore and there are no guarantees that the supermarket will ever stock that particular item again. This pushes people to stock up a year's supply of whatever ingredient has just made an unusual appearance.

For newcomers to Ulaanbaatar, we recommend bringing your essential spices, herb seeds, and dried herbs as they can often be hard to find in the markets. We also recommend bringing a good cookbook that explains how to cook things from scratch - pastries, breads, sauces etc... - as Mongolia (has thankfully) not yet gone down the road of selling pre-cooked dinners, sliced apples, pies etc... as the Western supermarkets have. Learning to bake and cook from scratch is a great learning experience and a good way to pass the time in the cold winter months of Mongolia.

If you are particularly attached to certain foodstuff from your own culture such as foie gras, hummus, tahini etc.. or a particular brand of coffee beans, than bring your own supplies as you are unlikely to find such items in UB, or if you do they are often very expensive.

A. Nomin at the State Department Store

Opening hours: 9am-10pm Mon-Sat, 10am-10pm Sun.

The first shopping trip for most new arrivals to Ulaanbaatar will be to the State Department Store. First opened in 1939, this expansive five-storey building houses everything from jewellery to sports equipment. On the ground floor, towards the rear of the store, is a large Nomin supermarket. Here you can purchase everything from essentials to specialist and imported foods. The vegetables and meat are not as fresh as those you might find in the markets and this is fairly expensive place to shop. There is a good deli counter in the store. If you are a long-term expat and find yourself shopping at the State Department Store often, it is recommended that you get a Nomin Card. It is free to acquire and offers increasing discounts the more money that you spend. It works across all Nomin shops, and is especially useful if you are planning on making a large purchase like a television or a refrigerator.

B. Sky Shopping Centre

Opening hours: 10:30am-9pm

If you live on the east side of Ulaanbaatar the Sky Shopping Centre may be a more convenient place to shop. Located at the rear of the Chinggis Khan Hotel, the sky shopping centre houses a large supermarket. On average this is the more expensive supermarket in Ulaanbaatar. Nonetheless, the range of foods on offer is excellent, with good fresh fruit and vegetables, confectionary, fresh meat and cheese and imported products.

C. Mercury Market

Opening hours: 9am-7pm

Located just behind the Brauhaus building, this bustling, expansive indoor market houses offers an impressive array of fresh and imported produce at more reasonable prices than the supermarkets. You can find everything here, from basics such as milk and butter to imported luxuries including caviar and smoked salmon. Shop around and bargain with the different stall owners for the best prices, but beware, pickpockets sometimes operate here, so keep valuables and money in zipped pockets and out of sight.

D. Goodprice American Shops

There are two “goodprice” American shops in Ulaanbaatar. They used to be extremely popular a few years ago when there were few western goods around as they specialised in importing goods from the US, but as other mainstream shops have caught on their uniqueness has been greatly reduced. Both shops have now renovated their interior and are much more akin to an American style supermarket than previously. In particular, they provide an excellent selection of nuts and dried fruits. It is possible to order items from the U.S through their shops. One of the shops is near the Naran Plaza while the second is in the Jargalan Compound near the Stadium.

E. Inter-Nom Bookstore

Inter-Nom is a chain with three branches in Ulaanbaatar city centre. The stores stock both English and Mongolian language books, travel guides, maps and stationary. One store is located next to the IT Park, the second is beside the Chojijn Llama Museum and the third is at Baga toruu.

F. Narantuul Market (Black Market)

Opening hours: 9am-7pm

Despite it's name the Black Market is not actually known for selling illegal goods, although this certainly does happen here. This is one of the largest open markets in Asia. Here you can buy almost anything, and if you haggle a little you are likely to be able to find everything cheaper than in supermarkets and stores in the centre of the city. There is also a large and well-stocked food hall within the market. Be extremely careful when visiting Narantuul. Pickpockets and bag-slathers routinely operate here, so keep valuables and money out of sight and in zipped, inside pockets. There used to be a 50MNT entry fee for the Black Market but this has recently been repealed. It might come back into force once the Narantuul market moves across the road to the Dujingarav.

G. The Ulaanbaatar Delguur

Opening hours: 9am-9pm

The newest luxury mall in central Ulaanbaatar, located on Peace Avenue, it offers 5 floors of high end shops including Tommy Hilfiger, Chanel and Clairefontaine. The centre also has an excellent supermarket in its basement that offers good quality meats, vegetables and dry goods.

H. The Extra Shop in the Brauhaus

Opening hours: 9am-7pm

An excellent little supermarket located in the basement of the Brauhaus building on Seoul Street. It has a great meat section with a vast number of cold cuts, sausages etc... the bakery in there is also one of the best in the city (if not the best). The supermarket is always well stocked - often with unusual items from Germany you can find elsewhere - and the service is wonderful. It is quite small so it does not have a massive choice but has a good little selection of everything and is worth a visit once a month to stock up on good quality dry goods or to make a guilty pleasure run on the pastries in the bakery (it has the best cookies in town).

I. Max Mall at the Ramada

Opening hours: 9am-6pm

The Max Mall has a good selection of clothing shops, as well as an art gallery called 976. This gallery is a good place to find Mongolian art.

J. Metro Mall

Opening hours: 9am-6pm

Metro Mall is a mid-end mall with small clothing shops and a few restaurants. It is a similar price range to the State Department Store.

K. Central Tower

Opening hours: 9am-6pm

The most high-end and expensive shopping in Ulaanbaatar, the Central Tower has a wide variety of luxury shops including Louis Vutton, Chanel, Hugo Boss, L'Occitane and an Apple Store as a few examples. It also has a variety of upscale restaurants including Monet on the 17 floor, along with The Square Grill Pub, Biwon - Taste of Korea, Akamura Japanese Noodle, Bugi's Coffee & Dreams, Hanabi Teppan Dining, and La Bella Amun on the 3rd floor.

L. BSB

Opening hours: 9am-6pm

A chain containing multiple stores in Ulaanbaatar, BSB is the best place to buy electronics and home appliances. It is widely considered to be the most reasonably priced and have the widest variety in the city.

M. Michelle Expo

Opening hours: 9am-6pm

Located on the road to the airport in Khaan Uun, Michelle Expo is the largest warehouse for furniture in Ulaanbaatar. If you are looking to make a large furniture purchase, we recommend you come here.

12. ENTERTAINMENT



A. Urgoo 1 Movie Theatre

Tel: 364581, 367654

Website: www.urgoo.mn

Ticket Hotline: 70117711

The Urgoo Movie Theatre is one of the largest and most luxurious cinemas in Ulaanbaatar. Located in the 13th Micro District, it shows new international releases and Mongolian films. The cinema boasts very comfortable seats, excellent projection and a VIP seating area.

B. Urgoo 2 Movie Theatre

Tel: 364581, 367654

Website: www.urgoo.mn

Ticket Hotline: 70117711

The Urgoo Movie Theatre near the Chinese Embassy is the newest and most luxurious cinema in Ulaanbaatar. Showing new international releases and Mongolian films, the cinema boasts very comfortable seats, excellent projection and a VIP seating area.

C. Tengis Movie Theatre

Tel: 313105, 312719, 91913307

Website: www.tengis.mn

Ticket prices: Adults: 4000MNT, children: 3000MNT (on Tuesdays and Wednesdays cut-price tickets are available for 2500MNT).

The Tengis Movie Theatre is one of two large cinemas in Ulaanbaatar screening both Mongolian and international films. Most big new releases are shown here in English.

D. Mongolian State Circus

Tel: 11320795

The State Circus is housed in a circular building with an orange roof, at the end of Tserendorjin Gudamj, opposite the State Department Store. The show features contortionists, jugglers and breathtaking displays of horse-riding skills. The box office is located within the circus itself. There are shows during the summer months and a few special events in winter.

E. State Academic Drama Theatre

The Drama Theatre is situated a short walk to the south of Chinggis Square, opposite the National Library. This large, bright-red building houses performances in Mongolian of some of the world's most renowned plays as well as from Mongolian playwrights. The box office is situated to the left of the theatre itself and you can keep abreast of the schedule via show-listings in the UB post.

F. State Opera & Ballet Theatre

The State Opera is situated on Chinggis Square in the large, neo-tsarist pink building. The Mongolian Opera and Ballet troupe is trained at the Bolshoi theatre every year and is of surprising good quality. They have shows every weekend at 5pm in winter and every day in summer. They perform a wide variety of operas or ballets. Ticket price range from 5,000 MNT to 18,000 MNT. The Opera house is also home to a variety of other shows and concerts, the latest agenda is displayed on a large board on the outside wall of the building by the entrance.

G. The State Philharmonic Hall

The State Philharmonic Hall is home to Mongolia's National Orchestra and frequently hosts classical concerts as well as performances by virtuosic players of Mongolia's traditional instruments. The Philharmonic Hall is located in the Cultural Palace to the east of Chinggis Square. Check local press for details of upcoming performances.

H. The Mongolian Arts Council

The Arts Council headquarters is located on the fourth storey of the building at the corner of Urt Tsagaan. Their offices are open between Monday - Friday between 10am – 7pm. The Mongolian Arts Council supports all aspects of the arts within Mongolia and regularly hosts events, screenings, performances and speakers at venues around Ulaanbaatar.

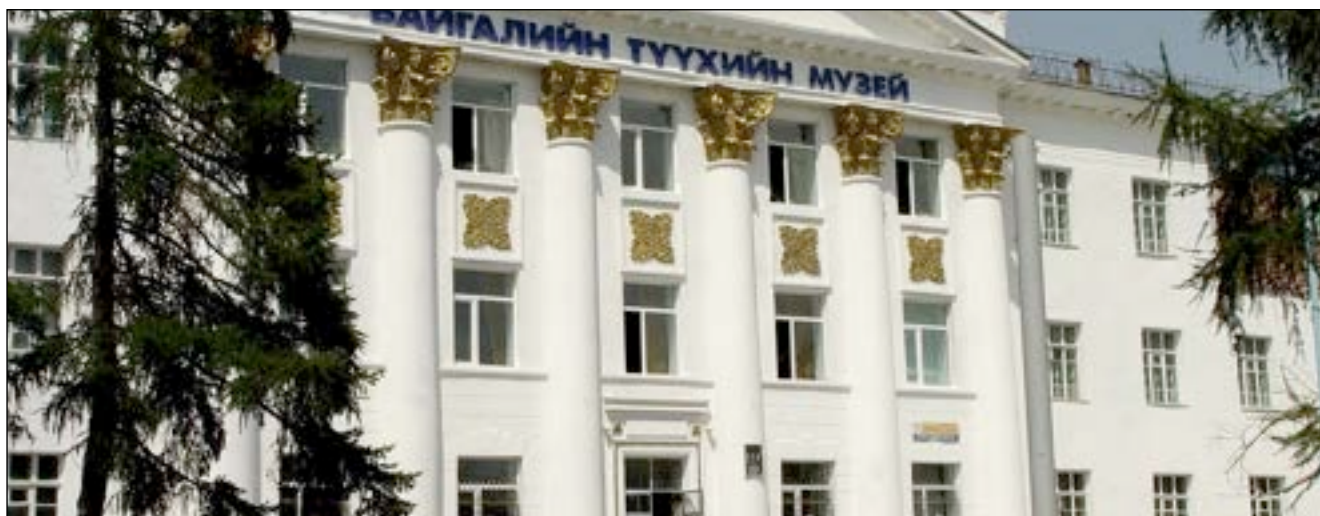
I. The Sky Resort

The Sky Resort is Mongolia's new golf and skiing resort, located about 13km east on the outskirts of Ulaanbaatar. During the summer, it offers both a driving range and a full 18 hole golf course with clubs rentals available. During the winter, it offers 5 different slopes for downhill skiing (green, blue and red) and has snowboarding equipment as well as skiing equipment available for rent. It is important to note that during the winter the resort provides a free bus service to the slopes with pickups in front of the National Drama Theater. It operates every hour on the hour. Phone: 976-11 320345

J. The Bowling Alley

Located in the Misheel Expo there is a brand new bowling alley in the best American style. Food and drinks available (but basic stuff). A game costs around 5,000MNT. It features 5 lanes, very busy during the weekends and evenings.

13. MUSEUMS



A. The Zanabazar Museum

The Zanabazar Museum of Fine Arts has a superb collection of paintings, carvings and sculptures, including many by the revered sculptor and artist Zanabazar. It also contains other rare, and sometimes old, religious exhibits such as scroll thangka (paintings) and Buddhist statues, representing the best display of its kind in Mongolia. A bonus is that most of the exhibit captions in the museum are in English.

The second room contains some fine examples of the sculptor's work including five Dhyani, or Contemplation, Buddhas (cast in 1683) and Tara in her 21 manifestations. Also worth checking out are the wonderful tsam masks (worn by monks during religious ceremonies) and the intricate paintings, One Day in Mongolia and the Airag Feast, by renowned artist B Sharav. These depict almost every aspect of nomadic life.

The building itself carries some historical value. It was built in 1906 and for many years served as Ulaanbaatar's biggest department store. Shortly after the 1921 Communist Revolution, Soviet Red Army troops were stationed here.

B. The National History Museum

Still sometimes referred to by its previous name, the Revolutionary Museum, the National Museum of Mongolian History is an Ulaanbaatar highlight. The recently renovated 1st floor has some interesting exhibits on Stone Age sites in Mongolia (dating back 700,000 years), as well as petroglyphs, deer stones (stone sculptures of reindeer and other animals) and burial sites from the Hun and Uighur eras.

The 2nd floor houses an outstanding collection of costumes, hats and jewellery, representing most of Mongolia's ethnic groups. Take a gander at some of the elaborate silverwork of the Dariganga minority or the outrageous headgear worn by Khalkh Mongols. Some of the outfits contain 20kg to 25kg of silver ornamentation!

The 3rd floor is a must-see for fans of the Mongol horde. The collection includes real examples of 12th-century Mongol armour, and correspondence between Pope Innocent IV and Guyuk Khaan. Written in Latin and Persian and dated 13 November 1246, it bears the khaan's seal. The centrepiece is an enormous model of ancient Karakorum, which is quite astonishing to see if you've already been to the site of Karakorum, of which almost nothing remains. There is also a display of traditional Mongolian culture with, among other things, a furnished ger, traditional farming and domestic implements, saddles and musical instruments. One hall features early-20th-century history; look out for the very colourful Mongolian dollars, the first currency of the modern republic.

C. The Natural History Museum

The Museum of Natural History is a serious throwback to the Soviet era. It has exhibits featuring Mongolia's geography, flora and fauna, including the requisite section with stuffed and embalmed animals, birds and even fish. The general impression, however, is that you've stumbled into the warehouse of a long-deceased taxidermist, rather than into a serious scientific exhibition. Some of the animals have

been fixed with puzzling expressions, as if they remain perplexed as to how they ended up in such an unfortunate state. In any case, budding geologists may appreciate the generally stoic meteorites.

The most impressive section is the Palaeontology Hall and its array of complete dinosaur skeletons, including a 3m-tall, 5-tonne, flesh-eating tarbosaurus. For a bird's-eye view, clamber up the stairs outside the hall to a gallery on the 3rd floor.

The gallery next door to the hall is full of interesting knick-knacks such as petrified wood, dinosaur eggs and some huge leg bones, which look like something out of the Flintstones. Look out for the world-famous 'fighting dinosaurs', a velociraptor and protoceratops that were buried alive (probably when a sand dune collapsed on top of them) in the midst of mortal combat, some 80 million years ago. **Please note that as of the writing of this document (August 2013) this museum has been closed. There are plans to reopen at a different location.**

D. Mongolian Military Museum

Divided into two sections, the east wing of the museum shows Mongolian military history from the Stone Age to the period of Manchu occupation. The west wing displays post-independence military history (1921 - present day). There are over 2000 items on display including flags, uniforms and weapons.

E. The Choijin Lama Museum

This temple-museum is a hidden gem of architecture and history, smack in the middle of downtown Ulaanbaatar. Sadly, it's under threat of losing its quaint character, as shoddily constructed buildings are thrown up all around it. Already the view of the complex is hindered by ugly buildings that now form its backdrop.

Still, Choijin Lama is well-worth a visit. It was the home of Luvsan Haidav Choijin Lama ('Choijin' is an honorary title given to some monks), the state oracle and brother of the Bogd Khan. The construction of the monastery commenced in 1904 and was completed four years later. It was closed in 1938 and probably would have been demolished but it was saved as a museum in 1942 to demonstrate the 'feudal' ways of the past. Although religious freedom in Mongolia recommenced in 1990, this monastery is no longer an active place of worship.

F. International Intellectual Museum / Toy museum

Not really in the city centre but still a worthwhile place to visit. The museum displays over eleven thousand intellectual items from 130 countries around the world. All the items are classified into 15 subcategories in order to make visitors understand a scientific nature of the exhibits. The guide is available for every visitor with explanations of the museum representing various branches of sciences in simplified form using toys and puzzles. The fact that visitors are allowed to touch, and challenge themselves by putting puzzles together, instead of merely seeing, makes the museum attractive and enjoyable.

Time table: From Monday-Saturday 10.00 am-18.00pm .

Address: Ulaanbaatar, Bayanzurkh district, in front of East Center, Mongolia.

G. The Bogd Khan Winter Palace

It used to be a winter residence of the last Bogd Khaan of Mongolia, Javzandamba. This is the only remaining palace out of four residences where Bogd Khaan, the last Mongolian ruler, resided. This palace now displays the collection of personal belongings of the last Khaan and his wife. The museum offers a wide variety of Buddhist arts. Special attractions include paintings by Marzan Sharav, depicting with a slice of humor and irony scenes from the everyday life of Mongols in the turn of this century.

H. Gandan Monastery

Most Buddhist Monasteries in Mongolia were destroyed during the communist regime, which lasted until 1990. One of the only to survive was the Gandan Monastery, being used as a showcase for visitors. Its official name is Gandantegchinleng Khiid. As you enter the main entrance from the south, a path leads towards the right to a courtyard containing two temples. The northeast building is Ochidara Temple (sometimes called Gandan Süm) where the most significant ceremonies are held. Following the kora (pilgrim) path clockwise around this building, the large statue behind glass is Tsongkhapa, the founder of the Gelugpa sect. The two-storey Didan-Lavran temple in the courtyard was home to the 13th Dalai Lama during his stay here in 1904.

At the end of the main path as you enter is the magnificent white Migjid Janraisig Süm, the monastery's main attraction. Lining the walls of the temple are hundreds of images of Ayush, the Buddha of longevity, which stare through the gloom to the magnificent Migjid Janraisig statue.

To the east of the temple are four colleges of Buddhist philosophy, including the yellow building dedicated to Kalachakra, a wrathful Buddhist deity. The best time to visit the monastery is in the morning from 9:00am-11:00am when the monks have their ceremony. You can then see them reading religious books and playing instruments. Keep in mind that you are not allowed to take pictures during this ceremony.

14. ART GALLERIES

A. Tsagaandarium Art Gallery & Museum

The biggest art gallery in town with exhibitions rotating each month. A nice area to relax while enjoying beautiful examples of Mongolian art.

Location: Zaisan, Bella Vista Town
Telephone: 7711 4545
Opening Hours: 10:30am - 6:30pm Monday through Sunday
Tickets: 3000 MNT for adults and 1000 MNT for children
Website: <http://tsagaandarium.org>

B. Xanadu Art Gallery

This gallery holds exhibitions for fine art and photography.

Location: Baruun Selbe Street, Urt Tsagaan - 12, Chingeltei District
Telephone: 976 - 11 - 310239
Opening Hours: 12:00pm - 7:00pm Monday through Saturday; Sunday by appointment only
Tickets: Free admission
Website: <http://xanaduartgallery.org>
Email: info@xanaduartgallery.org

C. Badamkhand Museum of Art

Location: Khan-Uul District, Zaisan Area, Dreamland Town 3-1
Telephone: 9905 0832
Opening Hours: 10:00am - 6:00pm Monday through Friday

D. Red Ger Art Gallery

This gallery has been set up by the Arts Council of Mongolia in order to support Mongolia's promising young artists.

Telephone: 88708969, 11319017
Opening Hours: 9:00am - 6:00pm Monday through Saturday
Tickets: Free admission
Website: <https://www.facebook.com/RedGerArtGallery>; <http://artscouncil.mn>
Email: redger@artscouncil.mn

E. Art Gallery of the Union of Mongolian Artists

Established in 1942, the Union of Mongolian Artists (UMA) is the largest, national, non-profit, arts organization which aims to promote Mongolian fine art and art crafts. The main goal of the UMA is to promote the world of Mongolian artists in Mongolia and overseas and to assist in international collaboration of Mongolian artists with their international partners. All of the activities of the UMA are intended to contribute to the development of fine art in Mongolia. The UMA has over 600 artists as members and has sections of painting, graphic art, sculpture, murals and traditional crafts.

Location: Across from the Post Office on Chinggis Avenue
Opening Hours: 10:00am - 6:00pm Monday through Sunday
Tickets: Free admission

F. Asian Art Antique Gallery

This gallery is a great place to purchase Mongolian antiques. It also provides valuation and age determination services for any of your antiques.

Location: 2nd Floor of the Art House Centre
Telephone: 9905 5997
Opening Hours: 10:00am - 7:00pm Monday through Friday

15. LIST OF EMBASSIES ESTABLISHED IN ULAANBAATAR



A. Australian Consulate in Ulaanbaatar, Mongolia

4F, Naiman Zovkhis ("Eznis") Building
21 Seoul Street
Ulaanbaatar 14251, Mongolia
Phone: +976 7013-3001
Fax: +976 7013-3014

B. Austrian Consulate in Ulaanbaatar, Mongolia

Enkhtaivany Urgun Chuluu 7
51 Ulaanbaatar, Mongolia
Phone: (+976) (11) 324 298
Fax: (+976) (11) 324 804
Email: hk_at_ub@magicnet.mn
Office Hours: 09.00-13.00, 14.00-15.00

C. Bulgarian Embassy in Ulaanbaatar, Mongolia

Olympic Str.No. 8, Ulan Bator 13
P.O.Box 702. Mongolia
Phone: 00976 11 322 259
Fax: 00976 11 322 841
Email: posolstvobg.ub@abv.bg

D. Canadian Embassy in Ulaanbaatar, Mongolia

Sukhbaatar Square 2,
Central Tower, Suites 603-607,
Sukhbaatar District, Horoo 8,
Ulaanbaatar, Mongolia
Phone: (976-11) 332500
Fax: (976-11) 332515
Email: ulaan@international.gc.ca

E. Chinese Embassy in Ulaanbaatar, Mongolia

P.O. Box 672
Zaluuchuudyn Urgun Chuluu 5
Ulaanbaatar, Mongolia
Phone: +976-11-323940
+976-11-320955
+976-11-311903
Fax: +976-1-311943
Web Site: <http://mn.china-embassy.org>
Email: chinaemb_mn@mfa.gov.cn

F. Cuban Embassy in Ulaanbaatar, Mongolia

Negdsen Undestnii Street 18
Ulaanbaatar, Mongolia
Phone: (976-11) 323 778
Fax: (976-11) 327 709
Email: embacuba@mongol.net

G. Czech Embassy in Ulaanbaatar, Mongolia

Sky Plaza Complex
Embassy Street
Ulaanbaatar, Mongolia
P. O. Box 665
Phone: +976-11-321886
Fax: +976-11-323791
+976-11-324526
Web Site: <http://www.mzv.cz/ulaanbaatar>
Email: ulanbator@embassy.mzv.cz
Office Hours: 7:45 - 4:15 Monday to Friday

H. Royal Danish Consulate General in Ulaanbaatar, Mongolia

MCS Plaza
Seoul Street-4
Ulaanbaatar 210644, Mongolia
Phone: +976 (11) 311 079
Fax: +976 (11) 312 175
Email: od@mcs.mn

I. Finnish Honorary Consulate in Ulanbaatar, Mongolia

c/o Golomt Bank
Sukhbaatar square
210620A
Phone: +976-11-311971, 311530
Email: bayasgalan@golomtbank.com

J. French Embassy in Ulaanbaatar, Mongolia

3 Peace Avenue - Quartier 1 - Chingeltei District
Ulaanbaatar - PO Box 687
Phone: [976] (11) 32 45 19
Fax: [976] (11) 31 91 76
Web Site: <http://www.ambafrance-mn.org>
Email: ambafrance@magicnet.mn

K. French Consular Section of the Embassy in Ulaanbaatar, Mongolia

3 Peace Avenue - Quartier 1 - Chingeltei District
Ulaanbaatar - PO Box 687
Phone: [976] (11) 32 45 19 / 33 06 50 (visas)
Fax: [976] (11) 31 91 76 / 33 06 51 (visas)
Web Site: <http://www.ambafrance-mn.org>
Email: ambafrance@magicnet.mn

L. German Embassy in Ulaanbaatar, Mongolia

Straße der Vereinten Nationen, 210613 Ulaanbaatar.
P.O Box 708, 210613 Ulan-Bator, Mongolia
Phone: (00976 11) 32 33 25 / (00976 11) 32 39 15
Fax: (00976 11) 32 39 05
Email: germanemb_ulanbator@mongol.net

M. Indian Embassy in Ulaanbaatar, Mongolia

Zaluuchuudyn Urgun Chuluu 10
CPO Box No. 691, 210613
Phone: 00-976-11-329522, 329524
Fax: 00-976-11-329532
Email: reception@indianembassy.mn

N. Japanese Embassy in Ulaanbaatar, Mongolia

Olympic St., Sukhbaatar District
Mongolia (Central P.O. Box 1011)
Phone: +976-11-320777
Fax: +976-11-313332
Web Site: <http://www.mn.emb-japan.go.jp/>

O. Republic of Korea Embassy in Ulaanbaatar, Mongolia

C.P.O.Box 1039
Karl Marx Street 10
Sukhbaatar District
Ulaanbaatar, Mongolia
Phone: (+976-11) 321548, 310153
Fax: (+976-11) 311157
Email: kormg@mofat.go.kr

P. Kazakhstan Embassy in Ulaanbaatar, Mongolia

Zaisan street – 31/6, 1 khoroo
Khan-Uul district, “Twin” tawn
Ulaanbaatar
Mongolia
Phone: +976-1134-5408, +976-1134-1076, +976-7734-1707
Fax: +976-1134-1707
Email: ulaanbaatar@mfa.kz or info@kazembassy.mn

Q. Embassy of the Lao PDR in Ulaanbaatar

Ikh Toiruu, 59 Ulaanbaatar , PO Box 1030
Phone: (+976 1) 326-440 or 329-898
Fax: (+976) (1) 132 084

Email: laoemb@mongol.net

R. Royal Norwegian Consulate-General in Ulaanbaatar, Mongolia

SOS Medica Mongolia LLC,
4a Building, Big Ring Round,
15th Microdistrict, 7th khoroo, Bayanzurkh
Phone: +976-11-314964
Mobile No. +976 99093277
Fax: +976-11-454537
Email: norway@mongolnet.mn
Office Hours: Monday to Friday: 09:00 - 18.00

S. Russian Embassy in Ulaanbaatar, Mongolia

C.P.O. Box 661, Enkh Tayvan Avenue
Ulaanbaatar, Mongolia
Phone: +976 11 327-851, 327-506
Fax: +976 11 327-018
Email: embassy_ru@mongol.net

T. Slovak Consulate in Ulaanbaatar, Mongolia

Montel Co. Ltd. Building, 3rd Floor
Phone: (+976-11) 99120580
Fax: (+976-11) 321673
Email: taivan@magicnet.mn

U. Swiss Consulate in Ulaanbaatar, Mongolia

"Tengeriin Tsag" Centre
Olympic Street 12, Khooro 1,
Sukhbaatar District, Ulaanbaatar, Mongolia
Phone: +976 11 331 422 - 0
Fax: +976 11 331 420
E-mail: chacmn@sdc.net

V. Swedish Honorary Consulate in Ulaanbaatar, Mongolia

Sukhbaatar square,
Ulaanbaatar 210620A, Mongolia
Phone: +976 (11) 313261, 313007
Fax: +976 (11) 326535
Email: boldkhuyag@mongolnet.mn
Office Hours: Monday-Friday 10 a.m. to 12 noon. Point of contact: Mr N Batmagnai

W. Taipei Trade and Economic Representative Office in Ulaanbaatar, Mongolia

3rd F1., Arts Bogd Trade Center
Chingeltei District
Ulaanbaatar, Mongolia
Phone: (002-976-11)328705;322735
Fax: (002-976-11)328684
Email: mng@mofa.gov.tw

X. Turkish Embassy in Ulaanbaatar, Mongolia

Sukhbaatar District Central Tower Building Floor: 9
Number :901-903 Ulaanbaatar

Phone: +976 11329545-310148 - 311 200
Fax: +976-11 313 992
Web Site: <http://www.turkish-embassy.net/ulaanbaatar.html>
Email: embassy.ulaanbaatar@mfa.gov.tr
Office Hours: 9:30 - 12:30, 2:00 - 6:00 Monday - Friday

Y. Ukrainian Consulate in Ulaanbaatar, Mongolia

25B, Interlink Building, Chinggis Avenue, Khan-Uul District
Phone: (+976-11) 343503
Web Site: <http://www.ukraineinfo.gov.ua/main>
Email: monarga@mongol.net, batsaikhan66@yahoo.com

Z. U.S. Embassy in Ulaanbaatar, Mongolia

P.O. Box 1021
Ulaanbaatar -13
Mongolia
Phone: 976-11-329095
Fax: 976-11-320776
Web Site: <http://mongolia.usembassy.gov>
Email: pao@usembassy.mn, cons@usembassy.mn
Office Hours: 8:30am to 12:30am & 1:00pm to 5:00pm, Monday through Friday. Closed on all American and Mongolian holidays. For information regarding visa or immigration issues, please contact the Consular Office. Fax: 976-11-353-788

AA. Vietnamese Embassy in Ulaanbaatar, Mongolia

Ench Taivny Urgun Chuluu 47
Ulaanbaatar
C.P.Box 670
Mongolia
Phone: 458 923
Fax: 454 632
Web Site: <http://www.vietnamembassy-mongolia.org>
Email: vinaemba@magicnet.mn

IX. SETTLING IN

1. MOBILE PHONES

There are a number of mobile service providers operating within Mongolia, including MobiCom, Skytel, Unitel and G-Mobile. However, we recommend MobiCom as we feel it provides the best coverage in Mongolia, including both in Ulaanbaatar and in the countryside.

If you choose to use MobiCom as your provider, it is a relatively easy process for obtaining service. You can go to the MobiCom retailer on the 5th floor of the State Department Store where they will provide you with a sim card and a Mongolian number. There are two payment options, either a fixed monthly contract or a pay-as-you-go option. The fixed contract is generally better for offices or companies, while the pay-as-you-go option is recommended for personal users. If you elect to use the fixed contract, payments must be submitted every month either at a MobiCom office or through a bank transfer. For the pay-as-you-go option, service will shut off when all of the minutes or data have been used up, at which point it will be necessary to purchase a new minutes or data card. These can be purchased at almost any convenient store or market in the country and simply require you to enter the provided number into your phone.

As an interesting aside, you may notice that there are certain mobile numbers that are more expensive than others. These will begin with and subsequently contain many examples of the number 9. Having the number 9 in your mobile number is seen as a status symbol, but will not provide you with a higher level of service.

Bank	Contact Details	Coverage Description
MobiCom	Location: Mobicom Corporation LLC main office Sambuu street-47, Post office-38 Chingeltei district Ulaanbaatar-15171, Mongolia Telephone: +976-95070202 Fax: +976-11-310411 Email: feedback@mobicom.mn Website: feedback@mobicom.mn	MobiCom provides cellular phone service to 3 cities, 21 provincial capitals, and settlements with up to 337 network points that cover 90 percent of the Mongolian territory. They have 1,200,000 prepaid and postpaid subscribers receiving their services through 51 branch offices, local service branches, and over 10,000 sales points in Ulaanbaatar and rural areas.
Skytel	Location: Skytel Plaza, Chinggis Khan Ave 9, Ulaanbaatar 14251, Mongolia Contact: Refer to webpage (http://skytel.mn/#/contact/index) Website: http://skytel.mn	Skytel has successfully built the 3G/EVDO/ network in 21 regional centers and 10 large sub provinces in Mongolia, allowing rural users to access high speed internet and phone service. They have also expanded their service coverage in the 21 sub provinces. In addition, Skytel customers are now able to enjoy international roaming services in 244 countries on over 400 networks.
Unitel	Location: Монгол улс Улаанбаатар хот 210620а Сүхбаатар дүүрэг, 8-р хороо, Сүхбаатарын талбай-2 Сэнтрал Таур, 8-р давхар Telephone: 77778888, 77778080 Fax: 77778989 Email: info@unitel.mn Website: http://www.unitel.mn	Unitel is the second largest provider in Mongolia after MobiCom, and its network covers roughly 88% of the total Mongolian population.
G-Mobile	Telephone: 3636 from a G-Mobile number and 98103636 from any network Website: http://www.g-mobile.mn	G-Mobile covers 280 soums out of 326 or 76.% of territory and 89% of country population. It is a popular service in the rural areas of Mongolia.

2. INTERNET

There are a number of internet service providers operating within Ulaanbaatar. Internet is usually provided via a cable that dangles from the roof and comes through your window while the newer buildings have dedicated internet sockets linked to a single provider.

Internet can be installed within a few days depending on how busy they are. Payments can be made for however many months you need it for (discounts available for the longer you pay for) and it can be paid at the offices of the service provider or by bank transfer. Internet is not always reliable (actually it is rarely so) with regular black out periods regardless of the provider. If internet is an absolute necessity, we recommend installing two different providers so you can be sure that at least one will be working at any one time.

Internet service providers often struggle to find competent staff and it is thus often a laborious and complicated process to get an IT

engineer from the Internet provider to come and check the connection of fix whatever problem might exist. Be ready for a long wait with constant delays if you are waiting for someone to fix the problem.

A. Digicom

One of the best internet providers around with some good reliability, with Internet speeds ranging from 4 to 10 Mbps ranging in price from 27,000 to 120,000 MNT per month respectively.

СБД 1-р хороо, Олимпийн гудамж 14, Тэнгэрийн цаг төв (Чехийн элчингийн байр)

Phone: 70113300
Web Site: <http://www.digicom.mn>
Email: info@digicom.mn

B. Citinet

One of the most popular and accessible providers in Ulaanbaatar with cheaper (but less reliable) Internet services.

Чингэлтэй Дүүрэг, Их тойруу-21, 2-р хороо, Ситинэтийн төв байр

Phone: 70111010
Web Site: <http://www.citinet.mn>
Email: welcome@citinet.mn

C. Ulusnet

A relatively new entrant on the scene, it offers innovative wireless solutions with prices ranging from 70,000 to 250,000 MNT / month. Excellent if the other two do not have cables running to your building. Ulusnet is also convenient if you move around quite a bit as the equipment is mobile and easy to set up anywhere.

Mongolia, Ulaanbaatar city 14251, Sukhbaatar district, 1st khoroo, Seoul street 21, "Naiman Zovkhis" center, 10th floor.

Phone: 11-321434
Fax: 11-322686
Web Site: www.ulusnet.mn
Email: service@ulusnet.mn

D. Mobinet

Mobinet provides internet network service in the biggest cities, provinces, soums, and all districts of Ulaanbaatar city, Dornod and Uvurkhangai provinces. They offer a 24 hour customer assistance centre.

3rd floor of Seoul Business Center
Zaluuchud street-26
Bayanzurkh District,
P.O-49, Box-709, UB-13381
Ulaanbaatar, Mongolia

Phone: 2288, 75752288
Fax: 70157531
Web Site: www.mobinet.mn
Email: info@mobinet.mn

E. Skymedia

Offers comprehensive package of Internet, television, phone and IPTV. They have a number of HD channels as well as 3D channels. It is the most comprehensive package in Mongolia with over 400 English language channels.

Skytel Plaza, Sukhbaatar District

Phone: 7676-9000
Web Site: www.uskymedia.mn

F. Univision

Univision offers a triple play service of IPTV, Internet and phone, easing the hassle of coordinating and paying your bills.

Central tower – 8 давхар
Сүхбаатарын талбай, 8-р хороо
Улаанбаатар, Монгол улс

Phone: 7711-8811

Web Site: <http://www.univision.mn>

3. MEDIA



English language print media in Ulaanbaatar is dominated by two newspapers, the UB Post and The Mongol Messenger. The UB Post has 3 editions per week while the Mongol Messenger has a single weekly edition. Both contain Mongolian focused news and local entertainment listings. Mongolian language newspapers are published more frequently.

The UB Post can be viewed on its website: <http://ubpost.mongolnews.mn/>. It comes out three times a week (on Mondays, Wednesdays and Fridays). The UB post is generally more critical of the government and open to debate. The Mongol Messenger can also be viewed on its website: <http://www.mongolia-web.com/messenger/>. The Mongol Messenger is a government owned publication that is published once a week. Both newspapers offer subscription packages to its readers with a physical delivery service. The UB Post also offers an online subscription service. Furthermore there are a vast number of english language news websites freely available within Mongolia.

There are eight Mongolian television channels currently operating. MRTV, MNTV, TV9, MN25, C1, MagicTV, STV and UBS. All broadcast in Mongolian, although MNTV does have an English language news summary.

The lack of distinction between business and government makes for a media industry which is known to be highly partisan.

International television channels are available via the three cable services which operate in Ulaanbaatar; The availability of the cable TV provider will very much depend in which kind of building you will be living in. Prices are relatively low for all services but Sansar is considerably cheaper.

A. The Sansar CATV

TV5 (French), BBC World (English), DW (German), National Geographic (English) MGM Movies (English), MTV (Russian), Rai (Italian) Ariung (Korean), Voice of America (English) as well as many Mongolian and Russian language channels. This is the standard cable TV installed in most of the older apartments.

B. The Supervision cable

HBO (English), CNN (English), Discovery Channel (English), Cinemax (English), AXN (English), Animax (English), Nickelodeon (English), Cartoon Network (English), TV5 (French), DW (German), National Geographic (English). This is the premium service cable TV installed in some of the newer apartments.

C. Sky Media Cable

This is the most comprehensive of all Cable TV providers in Mongolia and includes over 200 international channels, including 30 in HD and 2 in 3D. This is often part of a bigger package that includes internet and telephone. Their coverage of the city is still very limited but is expanding on a daily basis.

4. EDUCATION AND SCHOOLING



Mongolia is gradually improving its educational offering with a number of new schools and higher education institutions gradually opening.

The Mongolian education system begins in preschool and kindergarten. Children up to three years of age attend preschool and then move to kindergarten between the ages of three and six. Secondary school education is split along two tracks; the standard nine-year secondary school education and the twelve-year 'complete' secondary school. Compulsory education is nine years in Mongolia. If young people wish to continue their education after this they usually enroll for another three years in a 'complete' secondary school or in one of the very few vocational schools.

There are several international schools operating within Ulaanbaatar. These follow a slightly different educational trajectory which takes into account the international composition of their student bodies. Below is a brief list of some of the best known institutions that cater to expat children.

A. Elite School

Location: Seoul Street, 2nd Khoroo, Sukhbaatar District, Ulaanbaatar, Mongolia

Tel: +976 70105010

Website: www.ueis.edu.mn/

The Ulaanbaatar Elite School is an International School founded in 2005 by a Turkish head that follows the national curriculum of England and Wales, adapted to reflect the international composition of the school as well as its Mongolian location.

School fees are 4,750,000₮ per child, per year for Primary School (1-2-3-4-5), 5,250,000₮ for Secondary School (6-7-8) and 6,500,000₮ for High School (9-10-11). Fees for lunch, transportation, dormitory accommodation (where required) and library fees are to be paid separately. There is also a non-refundable registration fee of ₮750,000. The school accepts new pupils into all grades although any student wishing to attend must take entry examinations.

Teachers in the Elite School are American, English, Canadian, Filipino, Turkish, Chinese, South African, Russian and Australian. The Mongolian teachers at the school teach all of their subjects in English. Between the fourth and eleventh grades students can choose to study a second language, including Russian, Chinese, German, French, Turkish, Japanese and Korean. In addition the tenth and eleventh grade students study Economics, International Business, and TOEFL as optional courses. The maximum class size is 20 and the school is equipped with good science facilities as well as excellent sporting facilities.

Importantly, the Elite School is now in IB (International Baccalaureate), meaning that students are allowed entry into all universities around the world.

B. The American International School of Ulaanbaatar

Location: Zaisan Hill 11, Khan Uul district School

Tel: 11 348888

Website: www.asu.edu.mn/

School admin email addresses are as follows: headofschool@asu.edu.mn manager@asu.edu.mn secretary@asu.edu.mn

The American International School of Ulaanbaatar offers education from kindergarten through high school, offering a program based on the Ontario curriculum. Students graduate with a diploma that is recognised by universities and colleges in English speaking countries around the world. High standards are expected of graduating students. All graduates must successfully take the ACT, SAT and/or TOEFL, as well as complete 40 hours of community service in order to earn a diploma from the ASU. Tuition fees are between \$7,000 and \$12,000 USD per year depending upon the age grade.

The school day runs from 8.30 a.m. to 3:20 p.m. The kindergarten is staffed by internationally certified teachers.

C. The International School of Ulaanbaatar

Location: Four Seasons Garden, Khan-Uul District, 1st Khoroo,

PO Box 36/10, Ulaanbaatar

Tel: 70160010, 976-70160020

E-mail: administration@isumongolia.edu.mn

Located in the southern part of Ulaanbaatar between the mountains and the Tuul River, the International School is part of a newly planned suburb catering to the local and international community. The school has recently moved to a new campus designed by Japanese architects, purpose built for the school. The International School follows the International Baccalaureate Primary Years Program from three to six years of age. All students then follow the IB Middle Years Program (MYP) from grade six to ten. Finally, students follow the two-year International Baccalaureate Diploma Program, a rigorous pre-university course for students. This program allows its graduates to fulfill requirements of various national education systems. The diploma model is based on the pattern of no single country but incorporates the best elements of several. There are two formal qualifications attainable from the IB program – the Diploma and the Certificate. Of these two the Diploma is the higher qualification and the one that is recognised by universities throughout the world.

Teachers are encouraged to be proactive in setting up networks in Beijing/Seoul, as well as the wider IB world, using the online curriculum centre (OCC) to support classroom teaching.

All new students registered for the International School enter for a probationary period of four teaching weeks to determine whether the ISU is able to meet the student's educational needs. At the end of the probationary period, the students' admission will either be confirmed or denied.

D. The English School of Mongolia

Location: Bayanzurkh District, 1 khoroo, THE ENGLISH SCHOOL OF MONGOLIA

Tel: 976 – 70 15 40 15

Email: info@esm.edu.mn

Website: <http://esm.edu.mn>

The English School of Mongolia is located in the Bayanzurkh district next to the Embassy of the United States. The senior executive team consists of four very experienced and qualified UK team teachers, while the teaching staff is a mix of UK, Russian and Mongolian teachers.

E. The British School of Ulaanbaatar

Location: In Yarmag, on the road to the airport.

Tel: (+976) 11-347788

Email: admission@britishschool.edu.mn

The British School of Ulaanbaatar is modelled on the English International School system, offering a broad and challenging educational program to students from diverse cultural backgrounds. The British School of Ulaanbaatar is committed to inspiring students to achieve the highest standards of intellectual and personal achievement through a stimulating and comprehensive academic curriculum as well as through a myriad of extracurricular activities. Within a caring, respectful, multicultural environment, the School is committed to instilling in each student a desire to learn, to take appropriate risks, and to accept challenges. The School community is committed to developing students who are resilient, adaptable, and equipped with the knowledge, skills, and disposition to continue their education and become personally fulfilled, interdependent, and socially responsible adults. The School is also committed to preparing Mongolians to become global citizens, capable not only of mastering their traditional language and script, but also knowledgeable about their own culture and history.

5. USEFUL SERVICES

A. Laundry & Dry Cleaning

Metro Express - Ulaanbaatar's largest chain of reliable and well-priced laundry and dry cleaning. Their laundromats allow you to either do it yourself or use their full service option.

Location 1: 13th Microdistrict
Telephone: 9322 1810

Location 2: Across from the Ministry of Agriculture
Telephone: 9322 1620

Location 3: 12 Microdistrict, opposite the Chinggis Hotel
Telephone: 9322 1611

Location 4: 1st Floor of the State Department Store - dry cleaning only

B. Cleaning Services

M.A.D. can assist in providing cleaning services for your apartment. Please contact us using the following page (<http://www.mad-mongolia.com/contact/>) for further information.

C. Babysitting

At the moment there are no formal babysitting services in Ulaanbaatar as most babysitting is done by relatives and friends. If you are in need of a babysitter, it is worth asking your colleagues to help arrange for a trusted friend or family member.

D. Translation

Double Check Translation - Double Check Translation is a unique translation services company, specialising in English-Mongolian and Mongolian-English translation. They match your individual translation needs with one of their translation packages providing you with the service you need. Their team of skilled translators have a large amount of experience in a variety of sectors, including banking, mining, tourism and health. They also offer a range of other languages and other language services, including proof-reading, editing, transcription and staff training.

Telephone: ENG: 976 95 67 94 33; MON: 976 95 67 94 77
Email: translation@doublecheck.mn
Website: <http://doublecheck.mn>

E. Hairdressers

Grease Beauty Salon - Hair and beauty salon in downtown UB that is popular with the expat community.

Location: Seoul Street by the intersection with Namansuren Street

Matrix Salon - Offering hairdressing, manicures and pedicures

Location 1: Baga Toiruu Road, on the right side of the Mongolian National University
Opening Hours: 8:00am - 8:00pm Monday through Friday; 10:00am - 8:00pm Saturday; 11:00am - 7:00pm Sunday
Telephone: 5006 1188, 5008 1188

Location 2: Sukhbaatar District, Khatan Suikh Building
Opening Hours: 9:00am - 7:00pm Monday through Sunday
Telephone: 5015 1188

Paradox Salon - Hair and beauty salon

Location: 3rd Khoroo, Bayangol District
Opening Hours: 9:00 am - 10:00pm Monday through Sunday
Telephone: 9911 6355

6. MONGOLIAN LANGUAGE STUDY

Several schools and colleges offer short and long term Mongolian language study for individuals and groups. It is also possible to arrange home-tuition by a private tutor.

A. Bridge School

Website: <http://bridge.edu.mn/>

The Bridge School offers a variety of courses from beginner to advanced levels. Its flagship program for non-Mongolian students is the "Сайн Байна уу?" course, which includes printed materials and an assessment. Volunteer Service Overseas (VSO) volunteers are often trained at the bridge school during their pre-service training.

B. The Friends School

Website: www.friendscompany.mn

Study programs at The Friends School are based on a variety of source materials and vary according to the skills and goals of each student. Teaching materials, textbooks, and dictionaries have been designed and written for non-Mongolian learners by qualified linguists and teachers. These are available through the school or can be bought at one of the various bookstores located throughout the city. The curriculum includes specific revision periods, practical application sessions, group excursions, and activities. Short-term survival courses are available for periods of 2 weeks to 3 months or more. Full-time courses are also available.

C. Mostaert Center

Tel: 11-354463.

The Mostaert Center offers a library of books and study area for students within its larger Catholic centre. Students can study in groups or individually. Full time study is 15 hours a week for 22 weeks, part time study is also available.

D. The National University of Mongolia.

Website: <http://web.num.edu.mn/Default.aspx?tabid=253>

Language instruction is offered for all levels of study to students enrolled in NUM classes. For more information visit the website listed above.

E. Santis Language Center

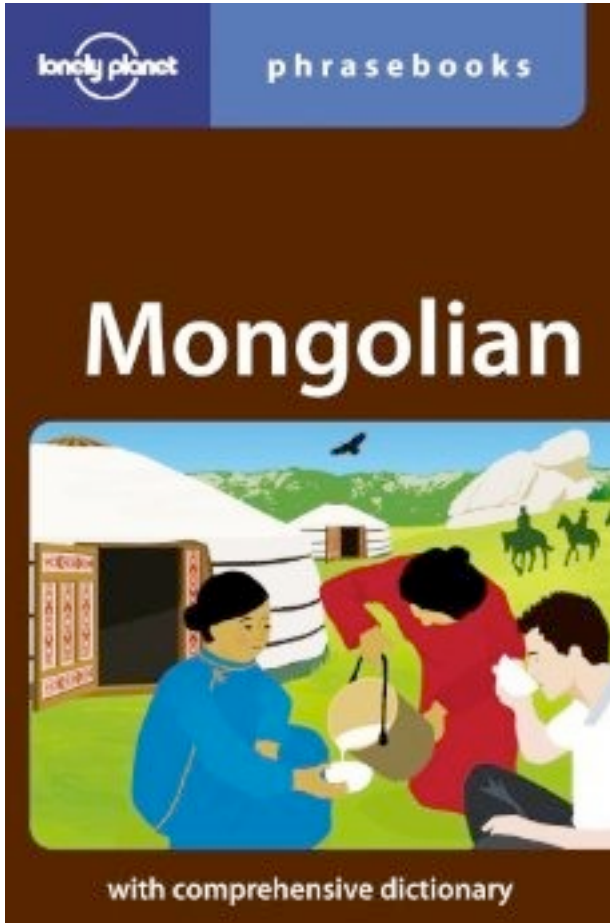
Website: www.santis.mn

Santis specialises in programs that are tailored to individual students in a one-on-one or small group instructional setting. All courses are designed by Santis language coordinators to meet the students' particular objectives. The curriculum takes into account student interests and requirements. The length and schedule of the class are also determined by the students' needs and personal demands.

The school is located in the area North of the Teacher's College and East of the Sport Centre, which are both across the street from the Ulaanbaatar Hotel. It is in a multi-story brick building.

F. Lonely Planet Mongolian Phrasebook

We highly recommend that you purchase the Lonely Planet Mongolian Phrasebook, written by Alan J. K. Sanders and J. Bat-ireeui, before coming to live in Mongolia. It is extremely useful and cannot be found once you are actually in Mongolia, so make sure to get it in your home country prior to your arrival.



7. NAVIGATING THE CITY'S STRETCHED INFRASTRUCTURE

A. Water and Power Cuts

Due to the city's stretched infrastructure, water and power cuts are a common occurrence in Ulaanbaatar. Outside of the two week planned cuts for maintenance during summer, unexpected cuts are occurring more and more often as the water and power systems cannot keep up with the demand from new constructions. Therefore, it is a good idea to keep extra bottles of water and flashlights or candles in your apartment in preparation for the unexpected water or power cut.

B. Loss of Hot Water

To help combat the common loss of hot water, we have been installing hot water boilers in most of our apartments. If you are purchasing an apartment to live in Ulaanbaatar long-term, we highly recommend that you do the same. This, of course, can't help when water is completely shut off, but can provide the much needed comfort of ensuring hot water during the cold winters.

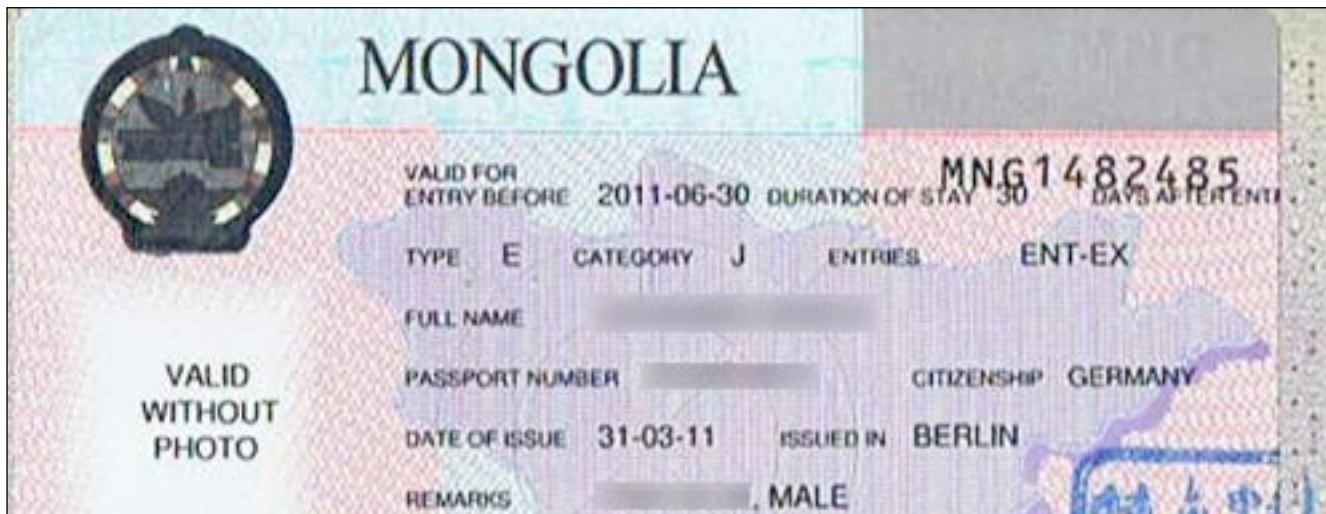
C. Traffic Jams

Traffic jams are a fact of life in Ulaanbaatar, especially during winter. The roads get icy and slippery during the winter meaning that accidents are common. Furthermore, it is illegal to move the cars after an accident until the police come, so accidents cause more traffic backup than most expats are accustomed to. The worst bottlenecks are at the river crossings on the Peace Bridge and Marshall Bridge, so if you drive and have to cross at these points make sure to factor in the traffic into your commute time.

D. Trash

It is not uncommon to see trash in the streets or in the staircases of apartments. The stretched public services mean that garbage is not cleaned up and collected with the same efficiency as in a further developed city. While it may be an eyesore and unpleasant to walk by, note that it poses no threat to your security and will not affect your well-being in your actual apartment.

8. VISA INFORMATION



The Office of Immigration, Naturalisation and Foreign Citizens is situated on the way to the Chinggis Khan international Airport (quite far). The office handles visa extensions, exit visa issuing and foreign visitor registration. Visa extensions for one week cost \$15 USD. For over one week the cost is \$2 USD per day. Any foreign visitor planning to stay in Mongolia for more than 30 days will be required to register within 10 days and provide proof of address at the Office of Immigration, Naturalisation and Foreign Citizens.

If, while in Mongolia, you wish to change the status of your visa, you must imperatively leave Mongolian territory, go to the nearest border, apply for your visa there and then return to Mongolia on your new visa. It is not possible to get a new type of visa in Mongolia. Chinese and Russian citizens have different requirements for their visa applications.

A. Mongolian Business Visa – Type B (30, 60 or 90 Days)

Business visas are a little bit more difficult to obtain than tourist visas. The company or event that you are going to be meeting or attending has to contact the immigration office, make an official request and send a letter to the Department of Immigration. Once approved, it gets sent to the Ministry of Foreign Affairs and they will send it on to the relevant embassy. You cannot send the letter yourself. Once the letter arrives at the embassy you can then go and apply for your visa. Once you arrive in Mongolia, you will need to convert this visa into a year long multi-entry visa (130USD).

This visa does not allow you to work for or be employed by a Mongolian company or a foreign company established in Mongolia. It only lets you attend conferences and seminars, do some fact finding and hold small business meetings, anything for which you are not paid in short. You will not be allowed to make your own investments or work for your own company. To be able to work in Mongolia as an independent entity you will need an investor's visa (type T).

B. Mongolian Work Visa – Type HG (length as needed, max 1 year)

This has the same basic requirements as your business visa. The company for which you are going to work for must go to the immigration office to have their request approved. Once this is done the request is passed on to the Ministry of Foreign Affairs who will fax the relevant embassy. Your company will then be obliged to pay a fee every month for your visa (about 150USD). The cost of the visa will depend on how long your visa will be required for.

You will be liable for the payment of taxes for all income earned in Mongolia and will also be liable for the payment of Mongolian social security amongst other things.

Mongolian companies have a quota for the number of expat workers they are allowed to have. Please also note that a business visa means that you are then dependent on your sponsoring company for the visa. If you stop working for that company or they no longer like you, it is easy for them to cancel your visa.

If you are coming to work in Mongolia full time, you may also apply for an H type visa for your dependents (children or wife / husband). The process is basically the same and both can be done together. If you are coming with a partner to which you are unmarried then this is a much more difficult process with no clear solution at this stage.

C. Registering with the Immigration Office

For expats staying in Mongolia long-term (over 90 days), it is necessary to register as a resident with the Mongolian Immigration Office. This resident card will be used as your form of identification while in Mongolia, and will take the place of having to carry around your passport at all times.

D. Mongolian Spouse or Resident's Visa, Type H (1 year)

Type H visas are for spouses and immediate families of long term workers in Mongolia that have a type HG Mongolian visa. If you are married to a Mongolian national or if you have lived in Mongolia for over 5 years you may be eligible for a long term resident visa. For more information about this process, you need to go yourself to the Mongolian Immigration Office. At the time of writing, the procedure for this is still unclear.

E. Tourist Visa, Type J

Applications for a Tourist Visa (Category J) must be accompanied by at least one of: (i) a copy of the applicant's travel itinerary; (ii) if on an organised tour, a copy of a letter from the tour organising company indicating the dates of the tour; or (iii) if the applicant has not yet finalised travel arrangements, a letter indicating when the applicant will arrive and depart from Mongolia and the mode of travel.

A double-entry tourist visa is also available, but only where the traveller is making a side trip from Mongolia and returning within a short time. The double-entry visa cannot be used to make two separate trips to Mongolia. Transit visas are for train travelers only and you cannot leave the train while in Mongolia.

Source: The Mongolian Consulate General in Australia

F. Countries which are exempt of tourist visa requirements:

- USA, Kazakhstan – no visa required for a visit not exceeding three months
- Malaysia, Israel – no visa required for a visit not exceeding one month
- Philippines – no visa required for a visit not exceeding three weeks
- Singapore – no visa required for a visit not exceeding two weeks
- People's Republic of China, Vietnam, Bulgaria, Thailand, Romania and Chile – if you have a diplomatic or official passport you don't need a visa for a short visit
- Russia, Laos, Yugoslavia, Czech, Slovak, Mexico - if you have a diplomatic or official passport you don't need a visa for a visit not exceeding three months
- Democratic People's Republic of Korea, Turkey and Republic of Korea – if you have a diplomatic or official passport you don't need a visa for a visit not exceeding one month
- India – you will need a Mongolian visa but will not have to pay the visa fee
- Hong Kong – no visa is required for a visit not exceeding 14 days (ID cards are accepted to indicate residence in Hong Kong)
- Cuba – no requirements for a visa if the visit does not exceed one month

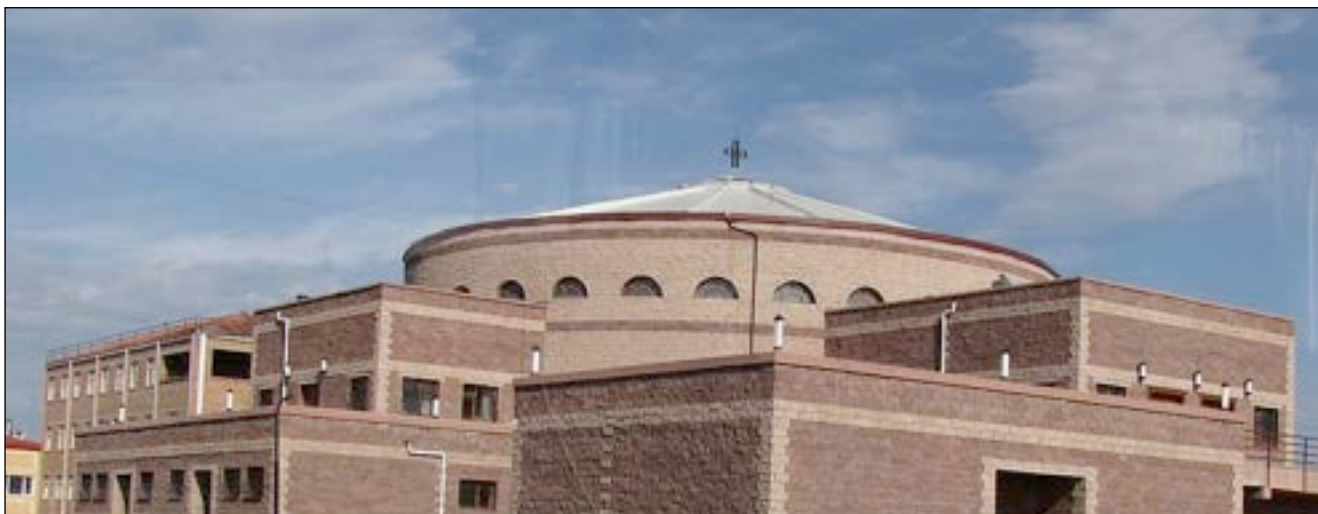
G. Registering with the Immigration Office

For expats staying in Mongolia long-term (over 90 days), it is necessary to register as a resident with the Mongolian Immigration Office. This resident card will be used as your form of identification while in Mongolia, and will take the place of having to carry around your passport at all times.



Tel: 93141011, 70133448, 93141013,
Opening Hours: 9am – 6pm Monday to Friday.

9. PLACES OF WORSHIP



The development of Mongolian traditions is closely tied to Buddhism as well as Shamanism. A majority of the Mongolian population practice some form of Buddhism or Shamanism, usually both. During the socialist period religious expression was heavily suppressed. However, many people still practiced in private and since 1990 interest in Buddhism has steadily increased. A small, but significant, portion of the population continue to practice Shamanism, although often not openly. Shamanistic practice is largely limited to the countryside, although shamanic religion does have a presence within the city at private rituals.

The Kazakhs, who mostly reside in the far-western province of Bayan-Olgii, constitute the majority of Mongolia's Muslim population. There are small numbers of Christian denominations in Mongolia. The Roman Catholic and Russian Orthodox churches are well represented but the Protestants are in the majority. Within Ulaanbaatar approximately 30,000 registered Mongolian residents currently practice some form of Christianity.

There are over 357 registered places of worship in Ulaanbaatar city, including 206 Buddhist, 127 Christian, 5 Baha'i, and 5 Muslim.

A. Russian Orthodox

From 1771 to 1845 at least eight missions of the Russian Orthodox Church visited Mongolia. The first Orthodox church on Mongolian territory, Holy Trinity Church (Свято-Троицкая церковь), was established in Khalkha's capital city Urga in 1872 and newly rebuilt there in 2007.

Today, the main Russian Orthodox church of Ulaanbaatar is located east of the Kempinski hotel on Peace Avenue. It holds regular services, primarily for the Russian Community of Ulaanbaatar.

B. The Roman Catholic Church

The Roman Catholic Church in Mongolia is part of the worldwide Roman Catholic Church, under the spiritual leadership of the Pope and curia in Rome. There are only about 415 Roman Catholics in the country who are served by three churches in the capital Ulaanbaatar.

Roman Catholicism was first introduced in the 13th century during Mongol empire, but died out with the demise of the Yuan Dynasty in 1368. New missionary activity only set in after the Opium War of the mid-19th century. A mission was founded for Outer Mongolia, giving Mongolia its first Roman Catholic jurisdiction, but all work ceased within a year when a communist regime came to power.

With the introduction of democracy in 1991, Roman Catholic missionaries returned and rebuilt the church from scratch. As of 2006, there is an Apostolic Prefecture, a bishop, three churches, and diplomatic relations between the Vatican and Mongolia since 1992. Pope John Paul II planned to visit Mongolia, and it is hoped that Pope Benedict XVI will become the first Pope to visit.

There are now 54 missionaries from various countries helping to build up the church, and 3 functioning parishes. The flocking of Christian missionaries to Mongolia has been notable since the fall of communism, and Catholicism grew from no adherents in 1991 to over 600 in 2006, including about 350 native Mongolians.

The mission runs a kindergarten, English classes, a technical school, soup kitchens, two farms, and a care centre for 120 disabled children. Another course offered is how to deal with anger management in order to help stem violence against women. The Verbist Centre

has also taken in 120 street children who had previously been living in Ulaanbaatar's sewer system. Christmas is not a national holiday in Mongolia as the proportion of the population that is Christian is very low. A fourth parish was founded in 2007 in Darhan, Mongolia's second-largest city. In 2008, Enkh-Baatar became the first Mongolian Catholic to join a seminary to become a priest. The Mongolian Catholics also dedicated its first Catholic grotto in 2008.

Address: Catholic Church Mission, Apostolic Prefecture of Ulaanbaatar, P.O. Box 694, Ulaanbaatar, Mongolia
Phone: (976) 11-452575
Fax: (976) 11-458027
Email: ccmvatican@magicnet.mn

C. The Protestant Church in Mongolia

Protestant Christian churches in Mongolia are Lutheran, Presbyterians, Seventh-day Adventists and various evangelical Protestant groups. Mongolian Evangelical Alliance estimates there are 35,000 Protestant Christians in Mongolia.

Protestant Christian teaching did not reach Mongolia until the mid 1800s, brought by missionaries such as James Gilmour. The rise of a Communist government in the 1920s meant an end of the Protestant missions. However, since the end of communism in 1990, Protestant missionaries have become active again.

The country has a local Christian TV station, Eagle TV, and a pro-Christian radio station, Family Radio. The Seventh-day Adventist Church has around 1,200 members and a language school in Ulaanbaatar.

D. Mormon (The Church of Jesus Christ of the Latter Day Saints)

Mormon missionaries arrived in Ulaanbaatar in 1992. Since then over 8,000 people are thought to have been baptized in this church. The first LDS meetinghouse was dedicated in 1999. As of July 2009, 21 congregations exist in Mongolia. There is a large Mormon Temple near the wrestling palace in Ulaanbaatar.

E. Muslim

There are currently no mosques within the city, however, a large one is under construction to the West of Ulaanbaatar on Peace Avenue. As of 2013, construction has stopped on this mosque, but the community is hopeful that work will resume soon. It is important to note that there are growing diplomatic and social ties with Kuwait and Saudi Arabia, who are in fact financing the aforementioned mosque. It is expected that as ties grow even stronger, there will be more funding available for additional mosques.

While there are currently no completed mosques in Ulaanbaatar, there are however a number of mosques in Western Mongolia near Bayan-Olgii, where the Muslim Kazakh population is prominent.

F. Shamanism

Shamanism has been widely practiced throughout the history of Mongolia, with these beliefs being common among the nomads of Central Asia. While shamanism gradually gave way to Tibetan Buddhism, it has left its mark on Mongolian culture, and is still practiced by some Mongolians today.

If you are interested in seeing a shamanist ceremony, you can often find one taking place south of the Tuul River by the presidential palace. If you choose to observe these practices, please remember to be respectful, don't engage, and keep your distance as to not interrupt or offend those taking part in the ceremony.

G. Buddhist

Early introduction of Buddhism into the Mongolian steppes took place during the periods of pre-Mongol states, when it penetrated Mongolia from Nepal via Central Asia. From that point on it began to take a foothold in Mongolia culture, eventually overtaking Shamanism as the most prominent religion in Mongolia. By the beginning of the twentieth century, Mongolia had 583 monasteries and temple complexes, which controlled an estimated 20% of the country's wealth. Almost all Mongolian cities have grown up on the sites of monasteries.

However, when the revolutionaries took power they were determined to modernize their country and to reform its society. The Buddhist church, moreover, had no interest in reforming itself or in modernizing the country. The result was a protracted political struggle, resulting in the Buddhist church being removed from public administration, subjected to confiscatory taxes, forbidden to teach children, and prohibited from recruiting new monks or replacing living Buddhas. The campaign's timing matched the phases of Joseph Stalin's persecution of the Russian Orthodox Church, resulting in the purging of Buddhism in Mongolia. This is evidenced by the fact that in the 1920s there were over 112,000 Mongolian Buddhist monks, representing more than 13% of Mongolia's overall population, but by the 1940s nearly every monk was either dead or had apostatized. In 1938 — amid accusations that the church and monasteries were trying to cooperate with the Japanese, who were promoting a pan-Mongol puppet state — the remaining monasteries were dissolved, their property was seized, and their monks were secularized, interned or executed. Those monastic buildings that had not been destroyed were taken over to serve as local government offices or schools. Only then was the ruling party, which since 1921 gradually had built a cadre of politically reliable and secularly educated administrators, able to destroy the church and to mobilize the country's wealth and population for its program of modernization and social change.

Ever since Mongolia's democratic transition, though, Buddhism has returned as Mongolia's most popular religion as monasteries were reopened and restored. Today there are a number of Buddhist temples within the city, the largest and most prominent being the Gandan monastery, a Tibetan style monastery that has been restored and revitalised since 1990.

10. COMMUNITY ACTIVITIES



A. The Steppe Inn at the British Embassy

In the two decades since it opened the Steppe Inn has become the best place to network and socialise with other expats. The British Ambassador regularly staffs the bar himself. The Embassy operates a membership policy but non-members can be invited by existing members. Remember to bring some form of photo ID (preferably a passport) as the security staff will check. In the rear courtyard of the Embassy a ger has been set up and in the wintertime there is an ice-bar. The Embassy periodically opens membership up so e-mail them directly for more details.

B. Facebook - Expats in Mongolia

As one of the largest online communities for expats in Mongolia, with over 1,000 members, all sorts of topics, discussions and debates take place on its pages. Often heated and sometimes informative, this and a number of other similar groups on Facebook are useful to keep track of all that happens in Ulaanbaatar. UB Foodies is an another excellent such group for food lovers in Ulaanbaatar.

Expats in Mongolia Website: https://www.facebook.com/groups/mongolexpat/?ref=br_tf

UB Foodies Website: <https://www.facebook.com/groups/ubfoodies/>

C. International Women's Association of Mongolia - IWAM

IWAM is a non-profit organisation that aims to foster friendship and support with women of all nationalities living in Mongolia. Members and their families and friends are able to meet socially at our monthly meeting and take part in IWAM activities like our weekly coffee club, cultural tours and social activities. IWAM also supports activities that focus on helping disadvantaged women and children in Mongolia.

For more information and to find out about membership please use the following contact details:

Website: iwammongolia.com
Email: iwamboard@gmail.com

D. InterNations Events

InterNations is an international organisations with a large group in Mongolia which organises monthly meet-ups in various parts of Ulaanbaatar. Good for a more executive crowd and for those new to the community, a visit to their website is well worth it.

Website: <http://www.internations.org>

E. L'Alliance Francaise de Mongolie

Address: Foreign Student's Dormitory of National University of Mongolia, Sodnom's Street, 8th Micro District, Ulaanbaatar, Mongolia

Tel: 351914 / Website: www.afm.mn

The French-Mongolian centre offers French language courses and hosts a number of social and cultural events throughout the year, including poetry readings and French film festivals. Information about the activities of L 'Alliance Française de Mongolie may be found on their website, or call for more details.

F. Hash House Harriers

A running, walking and hiking club, hash house harriers is a good way to tour the surrounding areas of Ulaanbaatar while meeting interesting people. The group meets every Tuesday from April - September at 6:30pm in front of the Bayangol hotel.

G. Expat Night at the Sky Lounge

Every Wednesday night there is an expat night at the Sky Lounge (17th floor of the Central Tower). This is a good event to network, especially with the expat business community in Ulaanbaatar.

H. UB Underground Dinner Club

Considered to be "pop up or underground dining," the idea behind UB Underground Dinner Club is to form a group with the intentions of hosting monthly or bi monthly private dining events. These events would be hosted in restaurants on there off / closed nights or private homes. Each month a different Chef or theme would be chosen and each member that planned on attending the dinner would be expected to "donate" a sum of money to cover the cost of the food & wine. This is not about making money the "donation" would be to merely cover the costs of the event. The over all goal would be have a place for local Chefs to experiment with food without the constraints of a restaurant setting and for dinners to experience food the might not be currently available in Mongolia.

For more information on how to join, please visit the Facebook page: <https://www.facebook.com/groups/146778082161986/>

11. USEFUL TELEPHONE NUMBERS



M.A.D. Office Number	(11) 31 25 00
M.A.D. Emergency Tenant Number (English)	95 85 33 77 - 99 73 51 74
M.A.D. Emergency Tenant Number (Mongolian)	99 77 04 39
Fire	101
Police	102
Ambulance	103
Emergency Department	105
Traffic Police	124, 321008
Immigration Office	93141001, 70133448
Ulaanbaatar Telephone Enquiries	1109, 109
Airport Enquiries	1980
MIAT – International Ticketing Centre	(11) 32 21 18, 1881
MIAT – Domestic Ticketing Centre	(11) 32 26 86, 1881
EzNis Domestic Ticketing Centre	(11) 33 33 11
AeroMongolia Domestic Ticketing Centre	(11) 33 03 73
Mongolian Airlines - Ticketing Office	70 11 2179
Aeroflot – Russian Airlines Ticketing	(11) 32 07 20
Korean Air - Ulaanbaatar Office	(11) 31 71 00
Air China - Ulaanbaatar Office	(11) 45 25 44
Turkish Airlines - Ulaanbaatar Office	70 14 61 61
Railway Enquiries	24194
International Railway Ticketing Centre	24133, 244844
Domestic Railway Ticketing Centre	24137
Taxi Help (Basic English Skills)	99 65 23 71
City Taxi	300000, 344499
National Tourism Centre	330778, 330675

12. WORKING IN MONGOLIA



Working in Mongolia can often be a challenging task within a difficult environment, particularly if you work in a smaller structure or are an entrepreneur establishing your own business.

Punctuality, as in most nomadic cultures, is a fluid concept with the Mongolian word “margaash”, which literally means tomorrow but is usually considered to mean “at some point in the near future, if the stars align and the weather is clement”. Normal working hours for offices in Ulaanbaatar are between 9:00am-5:00/6:00pm but can vary by about half an hour. It is not unusual for offices and shops to open late or close early. In small businesses it is not unusual to find that employees fail to turn up at all to the office for a few days as they go to the countryside or return to their families for celebrations. This nomadic phenomenon is also visible in the high turnover that many companies are experiencing as workers make it a national sport of changing companies on a regular basis.

Employee retention is a complicated issue with few easy solutions. It is essential to provide a clear career path, a competitive salary package as well as some attractive advantages such as availability to cheap financing or housing. Mongolia can be defined as a nation of entrepreneurs with few barriers of entry to starting a new business and it is often the case that talented young Mongolians will spend a couple of years in training in a larger company before moving on and starting their own, often competitive, business.

It is also interesting to consider that in today’s Mongolia, the woman of the country have adapted much faster with the new economic system of Mongolia and form, at the moment, the backbone of the economy with nearly 70% of office workers being female. They are generally considered to be better educated and more reliable and trustworthy than their male counterparts. This is slowly changing with the return of male repats who have been educated and trained abroad, but it is a slow process.

In terms of education, Mongolia still benefits from a very high literacy rate (87%) when compared to other Asian countries but it lacks in vocational training and higher education providers, which means that it is often challenging to source higher skilled employees for more technical or higher level jobs. A number of the larger companies today are forced to send their employees for regular training abroad so that they may better perform at home. This is both costly as well as time consuming.

The above problems are compounded by the very small size of the population currently of working age and the economic growth of the country.

Overall, while Mongolia is still a challenging work environment, it is highly rewarding and constantly improving. Versatility and flexibility (as well as a healthy dose of patience) are essentially qualities.

13. DO'S AND DON'TS - ADAPTING TO A NOMADIC CULTURE



Mongolia has a strong cultural identity which is unique in the world and has nothing in common with its Chinese neighbours. Below are some of the basic do's and don'ts which are essential to keep in mind while operating around Mongolia.

A. General Cultural Etiquette

- Do not kick people's feet - it is considered a challenge. If you do so, shake their hands immediately to make peace.
- Mongolia has a strong drinking culture. This is improving gradually, but if you do business in Mongolia you might be asked to go out for dinner followed by Karaoke and a serious drinking session. The drink of choice is usually vodka but this is gradually changing to beer with the younger generation.
- Mongolians are generally speaking strong meat-eaters, so if you organise a dinner party or an event bear this in mind. But again, this is changing gradually with an increasing amount of vegetarians in the capital city - but not really in the countryside.
- Unlike a number of other Asian cultures, Mongolians are often straight talkers who say exactly what they mean and are direct in their approach to business. This is a great quality that makes doing business in Mongolia often simpler.
- Making friends with Mongolians can often be less straightforward than in other cultures, but once you are friend with a Mongolian it is a sincere and real friendship that will last through thick and thin.

B. Ger Etiquette

- Do not leave your vehicle or enter a ger until your guide or the owner confirms that their dogs are contained. Every ger is protected by one or more guard dogs, and they are trained as guardians, not as pets. Furthermore, do not attempt to pet a Mongolian herder's dogs.
- Knocking on a Mongolian ger is unnecessary, so if you are staying with a family just enter. If you are arriving for the first time, yell "no-khoi kho-rio: (hold the dog) so that the family knows somebody is there and can prepare themselves to come greet you.
- Do not speak across, step on or stand straddling the threshold of the ger door.
- Usually, guests move in a clockwise direction when entering a ger, first to the west and then north (ger doors always face south). The east side of the ger (on your right as you enter) is normally where the family will sit and the west side (on your left as you enter) is for guests. Food and cooking implements are stored on the right side, or women's side of the ger, saddles, bridles, and things associated with men's work on the left or men's side.
- Do not walk between, pass something between, or lean on the central supports of the ger. Furthermore, do not lean on the walls or the furniture in the ger.
- Do feel free to sit on the beds, as it is not considered rude, even if someone is sleeping there.
- Do not whistle inside of a ger or any other structure.
- Women do not sit cross legged in a ger.

- Do not stand up when drinking tea or other beverages.
- Do feel free to take any food or other items that are placed out in front of a group that is sitting together, as these items will immediately become communal.

X. HOW TO PAY UTILITIES

A. HOW TO PAY ALL UTILITIES LINKED TO YOUR ULAANBAATAR PROPERTY

If you rent a long-term property in Ulaanbaatar through M.A.D. you will be liable to pay utilities bills on that property. Utilities include Internet service, telephone, television, electricity, water, heating and building maintenance. The process of making payments is different for old and recently built apartments.

B. INTERNET PAYMENTS

There are 16 main Internet providers operating in Ulaanbaatar. The largest of these are Citinet, Datacom, CSMS, Bodicomputer, Minicom and Mobinet. Depending on your building you may have access to several options. Checking with neighbours is the easiest way to find out which provider has cables running through the building. Citinet presently has the best distribution across the city centre.

All providers accept payment in advance for any number of months. Incremental discounts are offered for advance payments of 3, 6 or 12 months. Payment is usually made in cash at the offices of the provider themselves, but all companies accept bank transfers. Direct debit systems are not yet widely used in Mongolia, but are likely to become increasingly common.

C. WATER, HEATING, ELECTRICITY PAYMENTS

Payments for water, heating and electricity supply are all made together either at the State Bank or at the local district utility office. No additional charges are levied for payment at the State Bank rather than the district office.

The system of payment itself is simple. All utilities need to be paid once a month. If payment is late than a notice will be placed on your door and you will be liable for interest payments on the outstanding amount. All payment for utilities is retrospective.

To pay utilities, simply go to the nearest State Bank or district office and give them the telephone number registered with the property along with the name of the landlord or the apartment address. The clerk will have a record of how much the outstanding amount is and will issue a detailed receipt upon full payment. Please ask M.A.D. for the number associated with your property.

The actual charges are calculated in two different ways depending on the age of the building. In older buildings utilities are calculated according to a fixed rate per square meter per month per registered inhabitant of the property. In newer apartments the water and electricity utilities are metered and you pay based on use. Inspectors come regularly to check the meters and take an average, which is then corrected every few months. Heating costs will always be calculated as a price per square meter rather than usage cost as the heat itself comes from the hot water generated by the central heating system that runs throughout Ulaanbaatar. Utility bills will always be between 30-40% higher in the winter months (15th of November until the 15th of May) due to heating costs.

While the cost of utilities is steadily increasing they remain heavily subsidised by the State. Therefore, utility bills in Ulaanbaatar remain quite affordable. Water, heating and electricity bills for an old style two-bedroom apartment would generally average to \$30-\$50 USD per month, depending on the number of people registered as living in the property and its size. Modern (metered) apartments usually have higher utilities bills than the older ones.

D. BUILDING / GROUNDS MAINTENANCE PAYMENTS

All of the landlords of a building or staircase form what is known as an "Owner's Association". They are jointly responsible for appointing a company or state agency to maintain common areas of the building. The majority of older apartment buildings in the city are maintained by a default State-owned association. The owners of modern buildings are increasingly contracting maintenance of communal areas to private organisations.

For the older buildings maintenance costs are calculated per unit, while Owner's Associations in recently build apartment blocks are more likely to charge a maintenance fee per square meter of the unit per month.

A vast difference exists between maintenance costs of older buildings and new apartments. Within the older buildings maintenance costs are very low, usually no more than \$10 USD per unit per month. Modern building maintenance may run to hundreds of dollars per month. Therefore, before purchasing a residential unit in Ulaanbaatar, it is important to ask what the maintenance costs are likely to be. Failure to do so may result in unexpectedly high costs.

Changing the maintenance company within a specific building requires a majority vote from the owners association. There is no legal obligation to choose a maintenance firm created by or sponsored by the developer of the building.

In addition to all of the above utilities, some buildings may levy additional charges for maintaining lifts, security teams, gardening, concierge services or even one-off renovation charges.

E. TELEPHONE & TV PAYMENTS

Mobile phone networks are well established, reliable and affordable in Ulaanbaatar. For this reason fewer and fewer apartments in Ulaanbaatar have landlines. By the end of 2009 there were 1,850,000 mobile telephone users registered in Mongolia, compared with 404,400 landlines. Nearly all apartments have a physical phone-line running into in the property and must be paid for even if not used, unless the landlord cancels use of the line. Landline phone payments are normally done at the same time and using the same system as water, heating and electricity payments. Costs are minimal, usually no more than a few dollars per month.

The older buildings usually have six-digit landline services. If you do need to have a new landline installed you will be issued with a new eight-digit number.

TV payments vary depending on the provider. The two main television service providers in Ulaanbaatar are Sansar and Supervision. A few private companies also offer cable television services.

Sansar remains the cheapest and most basic of the providers. It can be paid for at the same time and in the same way as water, heating and electricity. Supervision is a much larger cable TV provider. Payment is made directly to the company in the same way that Internet service provider payments are made. Besides Mongolian television, Supervision offers stations in English, Russian, French, German and a few in Korean. These include HBO, CNN and Cartoon Network. Sansar does offer a few English language channels, including National Geographic and BBC News 24.

XI. LIVING IN ULAANBAATAR - PERSPECTIVE FROM A NEW EXPAT

When I arrived in Mongolia nearly a week and a half ago, I was overwhelmed by the sense of adventure and unknown that had been gradually building up over the previous two months. After all, the seemingly standard questions from friends and family about if it's possible to buy vegetables in Mongolia, or if the country has Internet yet, acted to perpetuate the idea that I was heading to a truly foreign place. Yet Mongolia was not brand new to me. I had been here two years before during Nadaam, and so I was coming back with at least a feel for what the city was like...or so I thought.

As I drove up into the city centre from the Chinggis Khaan Airport the juxtaposed images of empty steppe and newly budding skyline offered a welcome retreat from the now stale view of the New York City skyscrapers. New constructions dotted the sky and cranes seemed more common than people. Everything that I had read about how the city was undergoing massive physical change was confirmed. Yet the view from the car barely told the story of Ulaanbaatar, and it wasn't until I began to live and breathe Mongolia that I began to understand the challenges and the opportunities that an expat faces here.

The first instance of panic came during my first attempt to cross Peace Avenue. As I waited for the right moment to cross, I quickly realized that there simply was no right moment to cross, and there was never going to be a right moment to cross. Consistent with the Mongolian way, I had to create my own opportunity. Following the lead of my fellow pedestrians, I navigated the street as if it were an obstacle course, jumping to the next lane when I could and stopping oncoming traffic with a gaze or an outstretched hand when necessary. As was later explained to me, "It's not that it's illogical, it's just that it's a different logic than you're used to."

But it wasn't until I actually tried to venture off of my two minute route to work that I really began to struggle with the streets. Simply put, street signs are a luxury that are not commonplace in Ulaanbaatar. Directions are most often given in relation to landmarks. For example, you will be told, "Go to the State Philharmonic Hall and then make a right. Once you get to the building under construction make a left and head three minutes down the road. You should see the restaurant on your left." However, when you are new to the city and don't yet know where the landmarks are located, this form of navigation can be quite difficult. As with anything, time and experience are your best friends, and after one and a half weeks I am beginning to feel a bit more confident maneuvering the busy streets of Ulaanbaatar. The city centre and all of its amenities are quite compact, so it's a relatively quick process to learn where to find all of the major points of interest.

My next moment of panic came when I was approached by a drunk man on the street. I was heading east on Peace Avenue, clearly looking lost trying to find the North Korean restaurant that I had been reading all about on the travel sites. He came up to me smiling, grabbed my hand and began rambling off in Mongolian. Not wanting to let my hand go, I was faced with my first real test: assume he is hostile and forcedly jerk my hand away, or see that he is being friendly and allow him to say what he intended to say. Fortunately, I read the situation and picked the latter. After realizing I didn't understand Mongolian, he began to speak in Russian, opening up the door for me to use my three months of Russian training and proclaim, "he понимаю!" (I don't understand). At this point, a big smile came across his face, he patted me on the back, and said proudly, "Goodbye!" While at first encounter it seemed that he simply wanted to be my friend, the idea has certainly been cemented in my head that it's important to stay vigilant, use common sense, and learn to read the situation.

The biggest challenge for me has been adjusting to the Mongolian tugrik. While it may seem simple enough to just divide out the zeros (most of your dealings are in denominations of 20,000 MNT, 10,000 MNT, 5,000 MNT, 1,000 MNT, 500 MNT, 100 MNT, or 50 MNT), it is not as easy as it seems when it's your turn to pay after waiting in line at the Nomin Supermarket for 30 minutes. I admit that my first two payment attempts left the cashier stupefied by the amount of money I gave her, and resulted in the customer behind me actually reaching into my wallet to take out the correct amount. Getting used to the currency and the exchange rate takes time, so be prepared to struggle.

Besides these professedly trivial difficulties, I have found the city to be incredibly welcoming and accessible. The city is modern, caters towards both Mongolian and foreign tastes, and has an air of excitement that is truly hard to escape. I'll never forget the initial shock when I walked into Rosewood for the first time and saw a grilled chicken sandwich with melted mozzarella and pesto (my favorite sandwich back home). Or when a friend asked me where I wanted to go out for dinner, and instead of suggesting Mongolian food, rattled off a multitude of cuisines including Italian, French, Turkish, Japanese, Korean, Indian and even American. I consider myself a bit of a foodie snob after having lived and worked in New York City, so giving up that vibrant restaurant scene was of primary concern to me. Yet I've found myself surprised and impressed by the quality and variety that I've been able to find here in Ulaanbaatar.

I've also been surprised by the ease and convenience of shopping in Ulaanbaatar. Besides the occasional struggle with a Russian or German label, I have had no trouble locating most of my food staples that I had become accustomed to back home (with the exception of fresh fish and fresh roasted turkey). Whether it was apricot jam from France, refried beans from Mexico, a filet mignon from Australia, or German dark bread, I've actually had quite a bit of fun exploring the international food items that are spread throughout the many markets in the city centre. I've also come to realize that the State Department Store is home to just about anything that you need, and it has been my one-stop shop for dry cleaning, passport photos, a can opener, and pant hangers. The only items that I wish I would have brought are spices. While you can find most basic spices here, if you're like me and enjoy cooking you might feel lost to find the perfect blend of seasonings.

While the excitement of the good restaurants and the easy shopping might wear off, it is the people who have and will continue to leave a lasting impression on me. There is no doubt that moving to a country half way around the world without knowing anybody isn't easy. I can't pretend to say that it has been. Coming here, the biggest source of both my excitement and my anxiety has been about how I would meet people and create a network. I've always seen it as the biggest challenge I would face moving to Mongolia, but I have found that only the feeling of excitement was justified. From what I've seen in my

short week and half, the tight knit expat community is more than happy to welcome you in. All it takes is an impromptu introduction, or a referral from a friend (anybody I know who has any connection to somebody living in Mongolia has readily volunteered their contact information), and you will find yourself chatting over a beer, debating Mongolian politics, pulling out your MobiCom card to pass along your new Mongolian mobile number, and getting recommendations for everything from a good travel company to techniques for braving the brutally cold winter. What seems to be the most impressive part about the expat community is that everybody here has a story. There is a reason they are here, and I can promise you it's not because they followed the paths of their friends or classmates. I have had a great time getting to know the expats in Mongolia, and truly look forward to getting more deeply involved in the community.

I've also found the Mongolians to be incredibly hospitable. I was fortunate to have met a friend my first week who has just moved back to Ulaanbaatar after studying and working abroad for 9 years. Like me, he is getting adjusted to being in this city, and has taken me in to undergo the learning process together. He has shown me some important restaurants and sights in the city, took me out to his country house, and has begun introducing me to his friends. Rightly so, him and all of his friends are extremely excited about being in Ulaanbaatar. I've seen an entrepreneurial spirit unmatched with any I've observed in the past. Everybody I have met has been eager to tell me about the opportunities becoming available, but are observant and cautious of the challenges that lie ahead. The country seems ready to burst onto the global economic and political stage, led by a young generation of Mongolians that has been afforded the opportunity to learn from the successes and problems of the present.

While it has only been a week and half since arriving in Mongolia, it has been a week and a half that I am unlikely to forget. Adjusting to a foreign country certainly has its difficulties, but it is a fun and exciting nevertheless. I wish you all the best on your move to Ulaanbaatar.

David Klausner



- David is native New Yorker who moved to Ulaanbaatar in August 2013 to work at M.A.D. Investment Solutions. He is 24 years old.

XII. M.A.D. TV

M.A.D. Investment Solutions produces a number of videos every year to better explain Mongolia to those not familiar with the country, as well as explore certain themes within the Mongolian economy. Below are some of our videos which are worth watching:

A. The Mongolian Tango



<http://vimeo.com/52550959>

It seems that recent press articles concerning Mongolia have been universally negative, so are we to understand that the Eternal Blue Skies of Mongolia are finally turning grey. Have investors finally fled Mongolia for good?

B. The Gobi Growth Trail



<http://vimeo.com/51912226>

A look at how the South Gobi of Mongolia is being impacted by the mining boom currently take place in the region. A lack of infrastructure, corruption and general mismanagement threatens the development of the country and might result in considerable ecological damage to both local herders and the nature near the mine sites. The video takes us through Dalanzadgad and explores its growth as an important administrative hub as well as to Khan Bogd, the gates to the Oyu Tolgoi mine site.

C. UB City Centre



<http://vimeo.com/52282337>

A presentation of the State Department Store area of Ulaanbaatar. Our camera follows entrepreneur Christopher de Gruben around his part of the city as he introduces us to his life and the area in general. This is the first video in a four part series that explores different areas of Ulaanbaatar through the eyes of its inhabitants.

D. UB Rising - An Exploration of Contemporary Ulaanbaatar



<http://vimeo.com/35618251>

Ulaanbaatar is a thriving cosmopolitan city on the verge of massive growth. It is a city filled with contrasts and contradictions. The impending growth, brought about by a gigantic mining boom, will not only dramatically change the landscape of the city, but most importantly it will also change how its citizen's relate to the outside world and to each other. This video is an interactive journey through Ulaanbaatar, exploring the various challenges and opportunities being faced on a daily basis by its citizens along with their dreams and aspirations.

E. A Cashmere Story



<http://vimeo.com/46599636>

As the title suggests, this is a story about cashmere. More specifically this is a story about the dilemma faced by nomadic herders caught between their reliance on cashmere and the impacts of climate change and overgrazing on the fragile grasslands of Mongolia. Three herders from the North Gobi region of Bayankhongor Province narrate the changes they have witnessed to their environment, how global demand and volatile cashmere prices have changed herding practices and what they think has to be done to ensure their income and environment.

F. What now UB? An In-Depth Look at the Current State of Mongolia's Infrastructure



<http://vimeo.com/43950389>

This video is an in-depth look at the current state of the road, sewer, water and electrical infrastructure supporting Ulaanbaatar and what provisions are being made towards its development. Ulaanbaatar is suffering from unprecedented levels of immigration coupled with considerable increases in disposable income of its population. This is leading to higher strain on the current infrastructure as everyone buys cars and new electrical equipment, placing ever increasing demands on the little infrastructure that still functions within Ulaanbaatar. Since the collapse of the Soviet Union, the Mongolian state has lacked the financial capacity as well as the political will and know-how to improve the infrastructure situation, leading Ulaanbaatar to a crisis point with no real solution in sight.

G. The Mongolian Real Estate Market



<http://vimeo.com/37887902>

A brief overview of the current state of the Mongolian Real Estate market, with an exploration of its demand and supply factors as well as challenges and opportunities faced by foreign investors.

H. Ulaanbaatar Expats Speak



<http://vimeo.com/39682796>

A look at Ulaanbaatar's dynamic expat community with the opportunities and challenges that living in the coldest capital in the world may entail. Mongolia today is the world's fastest growing economy and is opening itself up to world, leading to a vast number of expats seeking their luck in Ulaanbaatar.

XIII. M.A.D.'S MONGOLIA ESSENTIAL ONLINE RESOURCES

M.A.D. Investment Solutions provides a wide range of resources online to its clients. Below are links to some of the most essential resources currently available that we feel would be of interest to those living (and investing) in Mongolia.

- **Ulaanbaatar Directory:** <http://www.mad-mongolia.com/category/ulaanbaatar-city-guide/>
- **Mongolia - An Investment Case Study:** <http://www.mad-mongolia.com/resources/about-mongolia/mongolia-an-investment-case-study/>
- **Infographic - Mongolia at a Glance:** <http://www.mad-mongolia.com/resources/about-mongolia/infographic-mongolia-at-a-glance/>
- **Mongolian Real Estate - Solid Fundamentals:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/mongolian-real-estate-solid-fundamentals/>
- **Mongolian Property Timeline and History:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/mongolian-property-timeline-and-history/>
- **How to Buy a Property in Ulaanbaatar:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/how-to-buy-property-in-ulaanbaatar/>
- **How to Register Ownership of your Mongolian Property:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/how-to-register-your-mongolian-immovable-property/>
- **How to Pay Mongolian Property Utilities:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/how-to-pay-all-utilities-linked-to-your-mongolian-property/>
- **How to Pay Mongolian Property Taxes:** <http://www.mad-mongolia.com/resources/mongolian-property-overview/pay-mongolian-property-taxes/>
- **Ulaanbaatar Real Estate Areas:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/ulaanbaatar-areas/>
- **F.A.Q. for Relocating to Ulaanbaatar:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/f-a-q-relocation/>
- **The 7 Renovation Courtyards:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/the-7-courtyards/>
- **How to Rent an Apartment in Ulaanbaatar:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/how-to-rent-an-apartment-in-ulaanbaatar/>
- **11 Things to Consider When Buying a 40k Apartment:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/purchasing-an-old-apartment/>
- **Our 11 Favourite Modern Residential Buildings in UB:** <http://www.mad-mongolia.com/resources/ulaanbaatar-overview/11-best-residential-luxury-buildings/>
- **Dalanzadgad - City Profile:** <http://www.mad-mongolia.com/resources/mongolian-secondary-cities/dalanzadgad/>
- **Erdenet - City Profile:** <http://www.mad-mongolia.com/resources/mongolian-secondary-cities/erdenet-city-mongolia/>
- **Khovd - City Profile:** <http://www.mad-mongolia.com/resources/mongolian-secondary-cities/khovd-mongolia/>
- **Mongolian Property Taxes:** <http://www.mad-mongolia.com/resources/tax-legal-environment/property-taxes-in-mongolia/>
- **Mongolian Legal Environment:** <http://www.mad-mongolia.com/resources/tax-legal-environment/legal-environment/>
- **Mongolia - Cost of Business:** <http://www.mad-mongolia.com/resources/business-environment/costs-of-business/>
- **Mongolia - Business Indicators:** <http://www.mad-mongolia.com/resources/business-environment/business-indicators/>

M.A.D. further maintains the country's most comprehensive English language download section with nearly every important public domain report, study or document on Mongolia, its investment environment and the issues that impact those living in the country:

- **Download Section:** <http://www.mad-mongolia.com/downloads/>

For the most up-to-date news and resources about Mongolia, we recommend that you follow our online presence

- **Facebook** - <https://www.facebook.com/Investment.Mongolia>
- **Twitter** - <https://twitter.com/invest2mongolia>
- **LinkedIn** - <http://www.linkedin.com/company/1018435>
- **News RSS Feed** - <feed://www.mad-mongolia.com/rss-mongolian-news/>
- **Vimeo** - <http://vimeopro.com/mongolian/mongolia-real-estate-investment>
- **YouTube** - <http://www.youtube.com/user/investmongolia>

Furthermore, M.A.D. maintains two mailing lists for its clients and followers.

The first list is a more intimate mailing list of resources, news of importance, new documents and other relatively important events that are emailed regularly (about 2 to 3 times a week) to a small number of clients, investors and followers. Subscription to this list is made by sending an email to info@mad-mongolia.com requesting to be added to the regular mailing list.

M.A.D. further sends a comprehensive quarterly newsletter to its entire database which includes the most relevant news, the latest videos, an editorial, and the best investment opportunities amongst many other things. This is only emailed every quarter and subscription to this list is made through the home page of M.A.D. (www.mad-mongolia.com) at the bottom of the page.

XIV. M.A.D.'S MONGOLIA 2012 CONSUMER PRICE INDEX

CONSUMER PRICE INDEX		
Description	Quantity	Price (USD)
FOOD ITEMS		
Large white loaf	600 g	\$0.56
Small Brown Loaf	600 g	\$0.56
French style Baguette	unit	\$1.29
Croissants	unit	\$0.64
Pain au Chocolat	unit	\$0.80
Sandwichs	unit	\$3.53
Crepes	unit	\$2.73
Omelette	unit	\$3.53
Kellogs	500 g	\$3.18
Special K	750 g	\$5.46
Musli	750 g	\$4.62
Italian Imported Spaghetti	500 g	\$1.61
Russian Imported Spaghetti	300 g	\$0.64
Box of Italian Imported Penne / Fusili / Tagliatelle	500 g	\$2.01
Russian Imported Penne / Fusili / Tagliatelle	3 Kg	\$2.81
Pot Noodle (chinese)	120 g	\$0.60
Minced Beef	1 Kg	\$7.23
Filet of beef	1 Kg	\$4.42
Frozen Chicken (American)	unit	\$2.81
Frozen Chicken (Chinese)	1 kg	\$3.31
Fresh Chicken Legs	1 Kg	\$2.81
Mutton	1 Kg	\$3.05
Sheep Head	unit	\$2.01
Kidneys / Heart	1 Kg	\$2.41
Frozen Smoked Salmon	1 Kg	\$20.08
Frozen whole fish (trout or similar)	340 g	\$8.03
Fresh river fish (trout or similar)	1 Kg	\$3.61
Olive oil (Extra Virgin)	1 L	\$3.78
Vegetable Oil	1 L	\$2.17
Ketchup	680 g	\$1.73
Mustard	300 g	\$1.04
Mayonnaise	300 g	\$1.20
Table Salt	500 g	\$0.16
Premium Sea Salt	500 g	\$1.20
Pepper	500 g	\$0.64
Premium Whole Pepper	300 g	\$4.74
Small bags of various spices	25 g	\$0.23
Frozen Mixed Vegetables (asian)	400 g	\$2.09
Frozen mushrooms	500 g	\$0.80
Aubergines	1 Kg	\$2.64
Carrots (Mongolian)	1 Kg	\$1.61
Carrots (Imported)	1 Kg	\$0.63
Onions (Mongolian)	1 Kg	\$0.80

Onions (Imported)	1 Kg	\$0.56
Potatoes (Mongolian)	1 Kg	\$0.64
Potatoes (Imported)	1 Kg	\$0.80
Peppers (Mongolian)	1 Kg	\$2.01
Peppers (Imported)	1 Kg	\$2.16
Clove of Garlic	5 units	\$1.20
Broccoli	1 Kg	\$4.02
Salad	unit	\$0.48
Tin of Button Mushrooms	800 g	\$1.98
Tin of Corn	400 g	\$0.80
Tin of Green Peas	400 g	\$0.80
Tin of Haricots	411 g	\$1.29
Dozen Eggs (Russian)	12 units	\$2.01
Dozen Eggs (Mongolian)	12 eggs	\$1.93
1L Tetra pack Milk (Mongolian)	1 L	\$0.96
1L Tetra-pack Milk (Russian)	1 L	\$1.20
1L Soja Milk	1 L	\$1.53
Mongolian Plain Yoghurt	500 g	\$0.68
Russian Flavored Yoghurt	375 g	\$2.65
Sliced processed cheese (pack of ten)	Pack of 8	\$1.97
Gouda Style Cheese	1 Kg	\$5.22
Brie (imported)	250 g	\$9.24
Camembert (imported)	200 g	\$7.63
President Butter	200 g	\$2.01
Russian Butter	250 g	\$2.89
Mongolian Butter	500 g	\$1.29
Fresh Apples	1 Kg	\$2.01
Fresh Grapes	1 Kg	\$2.41
Fresh Lemon	1 Kg	\$3.21
Fresh Pineapple	1 Kg	\$1.60
Fresh Peaches	1 Kg	\$2.41
Tinned Peaches	1 Kg	\$0.96
Tinned Pears	1 Kg	\$2.65
Tinned Plums	1 Kg	\$3.21
Jar of Cherries	250 g	\$0.80
Jar of preserved strawberries	580 g	\$1.99
Strawberry Jam (Russian)	310 g	\$1.23
Strawberry Jam (Mongolian)	350 g	\$1.42
Strawberry Jam (Premium European Imported)	320 g	\$1.48
Orange	1 Kg	\$2.40
Watermelon	1 Kg	\$5.22
Banana	1 Kg	\$1.60
Green pear	1 Kg	\$2.01
Gherkin	900 g	\$2.07
Cofee (Nescafe Classic)	200g	\$6.43
Cofee (Classical)	200 g	\$4.82
Tea (Classical)	50 g	\$1.08
Tea (Lipton)	100 sachets	\$4.82
Honey	340 g	\$1.93
Sugar	700 g	\$1.12
Rice (Normal)	1 Kg	\$1.12

Rice (Uncle Ben's)	1 Kg	\$5.54
Flour	1 Kg	\$0.57
Nutella	750 g	\$9.39
Orange juice	1.5 L	\$3.20
Coca Cola	2 L	\$0.96
Sprite	2 L	\$0.96
Water	1.5 L	\$0.40
Aluminium	20m	\$2.65
Sanitary towel	8 units	\$0.80
Toilet paper	8 units	\$4.42
Shampoo	40 cL	\$3.22
Toothpaste	50 mL	\$0.56
Toothbrush	unit	\$2.43
Washing powder	1.5 Kg	\$5.62
REAL ESTATE		
City Centre Furnished Studio (42sqms) - 40k	Month	\$900
City Centre Unfurnished Studio (42sqms) - 40k	Month	\$400
City Centre Furnished 1 Bed (65sqms) - 40k	Month	\$750
City Centre Unfurnished 1 Bed (65sqms) - 40k	Month	\$600
City Centre Furnished 2 Bed (98sqms) - 40k	Month	\$1,500
City Centre Unfurnished 2 Bed (98sqms) - 40k	Month	\$1,200
City Centre Furnished Studio - New	Month	\$800
City Centre Unfurnished Studio - New	Month	\$1,000
City Centre Furnished 1 Bed - New	Month	\$800
City Centre Unfurnished 1 Bed - New	Month	\$1,200
City Centre Furnished 2 Bed - New	Month	\$1,000
City Centre Unfurnished 2 Bed - New	Month	\$1,400
City Centre Furnished 3 Bed - New	Month	\$2,008.03
City Centre Unfurnished 3 Bed - New	Month	\$1,600
Stadium Area 1 Bedroom Apartment	Month	\$900
Stadium Area 2 Bedrooms Apartment	Month	\$963.86
Stadium Area 3 Bedrooms Apartment	Month	\$979.92
Stadium Area 3+ Bedrooms House in Compound	Month	\$2,200
Zaisan Area 1 Bedroom Apartment	Month	\$1,400
Zaisan Area 2 Bedrooms Apartment	Month	\$1,700
Zaisan Area 3 Bedrooms Apartment	Month	\$2,500
Zaisan Area 3+ Bedrooms House in Compound	Month	\$2,800
Zaisan Area 3+ Bedrooms House Standalone	Month	\$3,500
Grade A Office Space	sqm / month	\$40.80
Grade B Office Space	sqm / month	\$21.90
Grade C Office Space	sqm / month	\$19.20
Grade A Retail	sqm / month	\$36
Grade B Retail	sqm / month	\$23
Grade C Retail	sqm / month	\$16
Warehouse (good condition)	sqm / month	\$5.62
COMMUNICATIONS		
Wi-fi Router	unit	\$140.56
Internet connection per month for 512kb (home)	month	\$20.08
Internet connection per month for 1Gb (home)	month	\$26.51
Internet connection per month for 2Gb (home)	month	\$44.18
Internet connection per month for 3GB (home)	month	\$55.42

Internet connection per month for 5GB (home)	month	\$103.61
Telephone call (Postpaid)	1 min	\$0.04
Telephone call (Prepaid)	1 min	\$0.06
SMS	unit	\$0.02
City utilities average for studio (electricity)	month	\$8.03
City utilities average for studio (water)	month	\$8.03
City utilities average for 1 Bedroom (electricity)	month	\$8.03
City utilities average for 1 Bedroom (water)	month	\$8.03
City utilities average for 2 Bedrooms (electricity)	month	\$12.05
City utilities average for 2 Bedrooms (water)	month	\$12.05
City utilities average for 3 Bedrooms (electricity)	month	\$16.06
City utilities average for 3 Bedrooms (water)	month	\$16.06
Sansar Cable Television	month	\$4.42
FURNISHINGS		
1 Seater Fabric Sofa	1	\$1,124.50
2 Seater Fabric Sofa	1	\$2,409.64
3 Seater Fabric Sofa	1	\$2,008.03
Desk	1	\$618.47
Book Shelves	1	\$922.89
Chair	1	\$128.51
Office Chair	1	\$163.86
Double Bed	1	\$306.02
Carpet	1	\$457.83
Table	1	\$1,526.10
Washing Machine (20Kg)	1	\$441.76
Fridge	1	\$257.03
Freezer	1	\$212.85
Stove (electric)	1	\$144.58
Stove (gaz)	1	\$60.24
Oven	1	\$465.86
Microwave	1	\$66.67
Coffee Machine	1	\$52.20
Hoover	1	\$56.22
Humidifier	1	\$28.11
Steak Knives	1	\$2.01
Cutlery Set	1	\$184.74
Large Plates	1	\$1.61
Small Plates	1	\$1.61
Bowls	1	\$4.02
Mugs	1	\$4.82
Pressure Cooker	unit	\$136.54
Pan	1	\$24.10
Glasses	1	\$2.01
TRANSPORT - PUBLIC TRANSPORTATION		
Buses within Ulaanbaatar	1 Way	\$0.24
Buses to Dalanzadgad	1 Way	\$17.27
Buses to Erdenet	1 Way	\$8.84
Buses to Dahan	1 Way	\$5.62
Buses to Khovd	1 Way	\$55.02
Train to Sainshand (1st Class)	1 Way	\$9.16
Train to Erlan (1st Class)	1 Way	\$149.00

Train to Erdenet (1st Class)	1 Way	\$5.46
Train to Ulan Udee (1st Class)	1 Way	\$10.12
Train to Beijing (1st Class)	1 Way	\$161.29
Train to Irkutsk (1st Class)	1 Way	\$63.86
Private Car hire with driver in Ulaanbaatar (excluding fuel)	Km	\$0.56
Private Car hire with driver in Countryside (excluding fuel)	Day	\$40
Toyota Land Cruiser hire with driver in Ulaanbaatar	Day	\$100
Toyota Land Cruiser hire with driver in Countryside	Day	\$80
Russian jeep (Waz) rental for a day in Countryside	Day	\$60
Motorbikes hire	Day	\$75
Unmarked Taxi in Ulaanbaatar	per km	\$0.40
Marked Taxi in Ulaanbaatar	per km	\$0.40
Marked taxi from UB airport to city centre	1 Way	\$16.06
Marked Taxi from City Centre to Airport	1 Way	\$16.06
TRANSPORT - PRIVATE CAR		
Premium Car Purchase	1	\$8,800
Nissan - Teana	1	\$44,497.99
Nissan - Infiniti Qx	1	\$100,722.89
Nissan - Patrol	1	\$79,518.07
Nissan - x trail	1	\$37,911.65
Land Rover - Range Rover Sport	1	\$145,000
Land Rover - Defender 110SW	1	\$61,734.94
Land Rover - Discovery 4 HSE	1	\$118,000
Ford - Expedition	1	\$75,903.61
Ford - 4*4 explorer XLT	1	\$56,000
Ford - AWD Ford Fusion (berline)	1	\$39,000
Ford - Euro Ford Focus (berline)	1	\$27,000
Ford - Everest XLT	1	\$37,000
Chevrolet - Silverado	1	\$48,185.46
Chevrolet - Colorado	1	\$37,743.69
Toyota - Tundra	1	\$30,000
Toyota - Highlander	1	\$39,000
Toyota - 4*4	1	\$45,000
BMW - 4*4	1	\$88,000
BMW - 4*4 break	1	\$50,000
Lexus - 470	1	\$20,000
Mercedes - G500	1	\$50,000
Land Rover - Range Rover	1	\$40,000
GMC - Denali	1	\$68,000
CAR INSURANCE		
Car insurance - A	Value of car	4%
Car insurance - B	Value of car	3%
Car insurance - C	Value of car	2.40%
Car insurance - D	Value of car	1.80%
Car insurance - E	Value of car	1%
FUEL		
Diesel	1 L	\$1.00
Petrol 85	1 L	\$1.00
Petrol 92	1 L	\$1.20
Petrol 95	1 L	\$1.26
TRANSPORT - REGIONAL AND INTERNATIONAL FLIGHTS		

Domestic return flight to Dalanzadgad (Eznis)	1 Return Trip	\$403
Domestic return flight to Khovd	1 Return Trip	\$656
Domestic return flight to Moron	1 Return Trip	\$401
Return International Flight to Hong Kong	1 Return Trip	\$572
Return International Flight to Berlin	1 Return Trip	\$874
Return International Flight to Beijing	1 Return Trip	\$379
Return International Flight to Seoul	1 Return Trip	\$420
RESTAURANTS		
Meal (Medium quality)	per person	\$5
Meal (first price)	per person	\$20
ALCOHOL AND CIGARETTES		
Vodka (high quality)	1 L	\$23.36
Vodka (first price)	1 L	\$10.04
Beer (Mongolian)	50 cL	\$0.86
Beer (Imported)	33 cL	\$0.95
Chablis	75 cL	\$19.68
Whiskey (medium price)	1 L	\$22.88
Cigarets - Marlboro	1 pack of 20	\$1.20
Cigarets - Marlboro Light	1 pack of 20	\$1.28
Cigarets - Parliament	1 pack of 20	\$1.61
Cigarets - Davidoff	1 pack of 20	\$1.29
Cigarets - Kent	1 pack of 20	\$1.61
Cigarets - Winston	1 pack of 20	\$0.88
Cigarets - LM	1 pack of 20	\$0.80
Cigarets - Fortuna	1 pack of 20	\$0.64
HOTELS		
2 Star Single Room	Night	\$44
2 Star Double Room	Night	\$53
2 Star Junior Suite	Night	\$58
2 Star Executive Suite	Night	\$68
3 Star Single Room	Night	\$91
3 Star Double Room	Night	\$115
3 Star Junior Suite	Night	\$134
3 Star Executive Suite	Night	\$134
3 Star Presidential Suite	Night	\$186
4 Star Single Room	Night	\$50
4 Star Double Room	Night	\$99
4 Star Junior Suite	Night	\$109
4 Star Executive Suite	Night	\$125
5 Star Single Room	Night	\$180
5 Star Double Room	Night	\$180
5 Star Junior Suite	Night	\$290
5 Star Executive Suite	Night	\$380
5 Star Presidential Suite	Night	\$3,250
Guest House - dormitory	Night	\$5.77
Guest House - private room	Night	\$9.44
CLOTHING		
Trousers	1	\$38.55
Pullover	1	\$39.36
Shoes (Suit)	1	\$168.67
Sport shoes	1	\$152.61

Shirt	1	\$30.51
Tee-shirt	1	\$20.08
Polo	1	\$20.08
Shorts	1	\$19.28
Trousers	1	\$32.13
Jean	1	\$15.26
Pullover	1	\$61.85
Sweat	1	\$70.67
Suit	1	\$237.75
Tie	1	\$90.76
ENTERTAINMENT AND LEISURE		
Tennis	Hour	\$10
Cinema	Ticket	\$3.21
Fitness	Month	\$61
Ski	Day	\$17.99
Jet boating	Hour	\$72.29
Amusement Park	attraction	\$3.21
Roller Blade	Hour	\$1.61
CULTURAL ATTRACTIONS		
Choigin Lama Monastery	1	\$2.01
Bogd Khaan Palace	1	\$2.01
EDUCATION		
Mongolian language private lesson	lesson	\$4.02
Mongolian language private lesson	lesson	\$7
Private english lesson	lesson	\$7.99
Corporate english lesson	lesson	\$56.22
SCHOOLING		
Registration fee	year	150
Capital fund fee	year	3500
Preschool	year	16000
Primary years program	year	22582
Middle years program	year	27526
Diploma years program	year	29323
Registration fee	year	\$116.47
Kindergarten	year	\$5,823.29
Grades 1-3	year	\$6,405.62
Grades 4-6	year	\$6,987.95
Grades 7-8	year	\$7,570.28
Grades 9	year	\$8,734.94
Grades 10	year	\$9,899.60
Grades 11	year	\$11,064.26
Grades 12	year	\$12,228.92
Lunch	1	\$2.81
Registration fee	year	\$602.41
Kindergarten	year	\$3,212.85
Primary 1/2/3/4/5	year	\$4,819.28
Secondary 6/7/8	year	\$5,622.49
High 9/10/11	year	\$6,425.70
Lunch	year	\$602.41

XV. MONGOLIAN LEXICON

The Mongolian language is the official language of Mongolia and the best known member of the Mongolic language family. The traditional Mongolian script was adapted from Uyghur script probably at the very beginning of the 13th century and from that time underwent some minor disambiguations and supplementations. Between 1930 and 1932, a short-lived attempt was made to introduce the Latin Script in the Mongolian state, and after a preparatory phase, the Mongolian Cyrillic script was declared mandatory by government decree following the increased influence of the Soviet Union. During the Soviet period, Russian was considered to be the official foreign language of Mongolia, and most people living in Ulaanbaatar could speak Russian. However, following the collapse of the Soviet Union, English has replaced Russian as the official foreign language of Mongolia, and you will find that more and more the younger generation is able to speak English fluently in Ulaanbaatar.

A a	Б б	В ve	Г ge	Д d	Е ye	Ё yo	Ж j	З z
И i	Й ii	К k	Л l	М m	Н n	О o	Ө oi	П p
Р r	С s	Т t	У u	Ү uy	Ф f	Х kh	Ц ts	Ч ch
	Ш sh	Щ shh	Ы`	ь	Э ee	Ю you	Я ya	

A. Basics

Hello.

Sain baina uu. (Сайн байна уу)

Hello.

Sain uu (informal) (Сайн уу)

How are you?

Yuu baina? (Юу байна?)

Fine, thank you.

Sain sain. (Сайн сайн)

What is your name?

Chinii/Tany* neriig hen gedeg ve? (Чиний/Таны нэрийг хэн гэдэг вэ?)

Who are you / Who is it?

Chi/ta* khen be?(Чи/Та хэн бэ?)

My name is _____ .

Mini neriig _____ gedeg. (Миний нэрийг _____ гэдэг.)

Nice to meet you.

Tanilsahad taatai baina. (Танилцахад таатай байна.)

Please.

Guij baina . (Гуйж байна.)

Thank you.

Bayarlalaa . (Баярлалаа.)

You're welcome.

Zuuger zugeer . (Зүгээр зүгээр.)

Yes.

Tiim . (Тийм.)

No.

Ugui . (Үгүй)

Sorry.

Uuchlaarai : . (Уучлаарай.)

Goodbye

Bayartai . (Баяртай.)

I can't speak Mongolian

Bi Mongoloor yarj chadahgui[]. (Би Монголоор ярьж чадахгүй[].)

Do you speak English?

Chi anglar yaridaguu? (Чи Англиар ярьдаг уу?)

Help!

Tuslaarai! (Туслаарай!)

Look out!

Eniig/teriig hardaa! (Энийг/Тэрийг хардаа!)

Good morning.

ugluunii mend . (Өглөөний Мэнд.)

Good afternoon.

udriin mend . (Өдрийн мэнд.)

Good evening.

oroin mend. (Оройн мэнд.)

Good night (to sleep)

saikhan amraarai . (Сайхан амраарай.)

I don't understand.

bi oilgokhgui baina . (Би ойлгохгүй байна.)

Where is the toilet?

Bi y zasah gazar haana ve? (Бие засах газар хаана байдаг вэ?)

B. Problems

Don't touch me!

Nadad buu khur!

I'll call the police.

Bi tsagdaa duudlaa

Police!

Tsagdaa!

Stop! Thief!

Zogsogooroi! Khulgaich!

Please help / I need your help.

Ta nadad tuslahgui yu.

I'm lost.

Bi toorchihloo.

I lost my bag.

Bi tsunkhee geechihlee.

I lost my wallet.

Bi turuivchee geechihlee.

I'm sick.

Bi uvchtei baina.

I've been injured.

Bi gemtchihsen.

I need a doctor.

Nadad emch heregtei baina.

Can I use your phone?

Bi tanii utsiig hereglej boloh uu?

C. Time

now

odoo

later
daraa

before
umnu

after
daraa

morning
ugluu

afternoon
udur

evening
oroi

night
shono

.....
D. Clock time
.....

one o'clock AM
shoniin neg tsag

noon
udriin arvan hoyor tsag

one o'clock PM
udriin neg tsag

midnight
shoniin arvan hoyor tsag

.....
E. Duration
.....

___ **minute(s)**
___ minut

___ **hour(s)**
___ tsag

___ **day(s)**
___ udur

___ **week(s)**
___ doloo honog

___ **month(s)**
___ sar

___ **year(s)**
___ jil

.....
F. Days
.....

today
unuudur

tomorrow
margaash

yesterday

uchigdur

this week
ene doloo honog

last week
ungursun doloo honog

next week
daraagiin doloo honog

Monday
davaa

Tuesday
myagmar

Wednesday
lkhavga

Thursday
purev

Friday
baasan

Saturday
byamba

Sunday
nyam

.....
G. Months
.....

January
neg dugaar sar

February
hoyor dugaar sar

(etc. The number of the month (1-12),
followed by "dugaar sar")

.....
H. Colors
.....

black
har

white
tsagaan

gray
saaral

red
ulaan

blue
tsenkher

yellow
shar

green
nagoon

orange

ulbar shar

purple
chirmelen yagaan

brown
bor

pink
yagaan

.....
I. At the bank
.....

Can I exchange dollars here?

Доллар сольж болох уу?
[dollar solj bolokh oo?]

.....
J. At the restaurant
.....

Waiter!

Зөөгч өө!
[zogch oo!]

Can I see a menu?

Хоолны цэс авч болох уу?
[khoolni tses avch bolokh oo?]

What drinks do you have?

Уух юм байна уу?
[ookh youm bain oo?]

Check please

Тооцоо хийе
[toots-oo khee]

Do you serve alcohol?

End arhi zardag uu?

A beer, please.

Neg shil pivo.

___ **(liquor) and ___ (mixer), please.**
___ arhiig ___-tai.

whiskey
viski

vodka
tsagaan arhi

orange juice
orangenii shuus

One more, please.

Dahiad neg.

When is closing time?

Hezee haah ve?

.....
K. Shopping
.....

Do you have this in my size?

Minii razmer baigaa uu?

How much (is this)?

Hed ve?

That's too expensive.

Ih unetei baina.

Would you take ____?

____ avdag uu?

expensive

Unetei

cheap

Hyamdhan

I can't afford it.

Bi uniig ni diilehgui um baina.

I don't want it.

Nadad taalagdahgui baina.

You're cheating me.

Chi namaig hulhidaj baina.

I'm not interested.

Bi sonirhohgui baina.

OK, I'll take it.

Za, bi avya.

Can I have a bag?

Bi uut avya.

Do you ship (overseas)?

Shuudangaar ilgeej chadah uu? (dalain chandad)

I need...

Nadad ____ heregtei baina.

...toothpaste.

...shudnii oo

...a toothbrush.

...shudnii soiz

...tampons.

...tampon / ariun tsevriin hereglel

...soap.

...savan

...shampoo.

...shampuuni

...pain reliever. (e.g., aspirin or ibuprofen)

...uvchin namdaagch

...cold medicine.

...haniadnii em

...stomach medicine.

...gedesnii em

...a razor.

...sahliin tatuurga

...batteries.

...baterrei

...an umbrella. (rain)

...zoontik

...a postcard.

...otkirit

...postage stamps.

...mark

...writing paper.

...bichgiin tsaas

...a pen.

...uzeg

...English-language books.

...Angli nomnuud

...English-language magazines.

...Angli setguuluud

...an English-language newspaper.

...Angli sonin

L. On the telephone

Who is speaking?

Хэнтэй ярих бэ?
[khentey yarix ve?]

M. Driving

I want to rent a car.

Bi mashin prokatlahiig husej baina.

Can I get insurance?

Bi avto daatgal avch boloh uu?

stop (on a street sign)

Zogs

one way

neg ursgal

yield

zam tavij og

no parking

mashin tavij bolohgui

speed limit

hurdnii limit

gas (petrol) station

binzen klonk

diesel

diesel

N. Authority

I haven't done anything wrong.

Bi buruu um hiigeegui.

It was a misunderstanding.

Buruu oilgoltshih shig bolloo.

Where are you taking me?

Namaig haash ni avch yavj baina?

Am I under arrest?

Bi barivchlagdaj baigaa um uu?

I am an American/Australian/British/Canadian citizen.

Bi Amerik/Avstrali/Angli/Kanad-iin irgen.

I want to talk to the American/Australian/British/Canadian embassy/consulate.

Bi Amerik/Avstrali/Angli/Kanad-iin elchin saidiin yamtai/konsultai holboo barih heregtei.

I want to talk to a lawyer.

Bi huulichtaigaa yarihiig husej baina.

Can I just pay a fine now?

Bi odoo zovhon tulbur hiichihej boloh uu?

O. Direction

How do I get to ____?

Bi yaj ____-d ochih ve?

... the train station

galt teregний буудал

... the bus station

avtobusний буудал

... the airport

ongotsний буудал

... downtown

hotiin tuv

... the hotel

zochid буудал

... the American/British/Canadian/Australian embassy

Amerik/Angli/Kanad/Avstir elchin saidiin yam

street

gudamj

Turn left

zuun tiishee erge

Turn right

baruun tiishee erge

straight ahead

chigeeree

towards the ____

___ tiishee

north
hoid

south
urd

east
zuun

west
baruun

P. In a Taxi

How much per kilometer?

Нэг километр ямар үнэтэй вэ?
[neg kilimetre yamar uunetey ve?]

Go straight forward

Чигээрээ яваарай
[cheegerее yavaaray]

Turn right please

Баруун гар тийшээ эргээрэй
[baruun gar teeshee ereerey]

Turn left please

Зүүн гар тийшээ эргээрэй
[zuun far teeshee ereerey]

Q. Lodging

Do you have rooms available?

Uruu baina uu?

How much is a room for one person/ two people?

Neg/hoyor hunii uruu hed ve?

Does the room come with ___?

Uruund ___ bii uu?

...bedsheets

ornii davuu

...a bathroom

bannii uruu

...a telephone

utas

...a TV

zuragt

May I see the room first?

Uruug ehleed uzej boloh uu?

Do you have anything quieter?

Chimee bagatai uruu bii uu?

...bigger

tomhon

...cleaner

tseverhen

...cheaper
hyamdhan

OK, I'll take it.

Za, avya.

I will stay for ___ nights.

Bi ___ udur honono.

Can you suggest another hotel?

Uur zochid buudal haana baidag ve?

Do you have a safe?

Safe baigaa uu?

Is breakfast included?

Ugluunii hool orson uu?

Please clean my room.

Minii uruug tseverlej ugnu uu.

Can you wake me at ___?

Ta namaig ___ tsagt sereej ugnu uu?

I want to check out.

Bi buudlaasaa garya.

R. Numbers

0 Тэг [teg]

1 Нэг [neg]

2 Хоёр [khoyer]

3 гурав [gurav]

4 Дөрөв [dorov]

5 Тав [taw]

6 Зургаа [zurgaa]

7 Долоо [dolaа]

8 Найм [naym]

9 Ес [yus]

10 Арав [arav]

11 Арван нэг [arvan neg]

20 Хорь [khor]

30 Гуч [guuch]

40 Дөч [doch]

50 Тавь [tev]

60 Жар [jhar]

70 Дал [dal]

80 Ная [naya]

90 Ер [er]

100 Зуу [zoo]

1000 Мянга [meyang]



www.mad-mongolia.com